Form Approved: O.M.B. No. 2127-0039

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received: 15-NOV-2000

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 874979

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
ADD	FORD	TEMPO	1990	

Purchase Date: ☐ New ☒ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L) _____
No Cylinders _____

☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restrairt System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
08500000	ELECTRICAL SYSTEM:IGNITION	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	01-MAY-2000 / 94000	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE MAKING A LEFT HAND TURN CONSUMER CAME TO STOP AND VEHICLE STALLED RESULTING IN BEING HIT ON LEFT REAR DOOR AND VEHICLE SPUN AROUND. CONSUMER WAS TOLD BY MECHANIC REAR AXLE WAS BENT DUE TO THIS ACCIDENT. CONSUMER CONTACTED FORD, AND WAS INFORMED THAT THEY WOULD PAY FOR DAMAGE TO VEHICLE, APPRXIMATELY $1300. VEHICLE HAS BEEN STALLING FOR THE LAST 30000 MILES. *AK

CONTINUED ON BACK IF NEEDED

Form Approved: O.M.B No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

RECD NOV 28 PM 1:30
OFFICE DEFECTS INVESTIGATION

FOR AGENCY USE ONLY 758

Date Received: 15-NOV-2000

Od_or
rt_dt
od_rt
up_ltr

Reference No.: 874979

OWNER INFORMATION (Type or Print)

[redacted] 656648

Work Number

Home Numb[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
ADD 2FAPP36X2LB108290	FORD	TEMPO	1990	

Purchase Date: 04 01 99 ☐ New ☒ Used

Dealer's Name: Moved

City _____ State _____ Zip Code _____

Engine Size (CID/CC/L _____ No Cylinders _____

☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag None	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
88500000	ELECTRICAL SYSTEM:IGNITION	☐ Left ☐ Front ☐ Right ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	01-MAY-2000 / 94000 / Slowing Down	☐ Yes ☐ No	☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	me		2,650.58	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE MAKING A LEFT HAND TURN CONSUMER CAME TO STOP AND VEHICLE STALLED RESULTING IN BEING HIT ON LEFT REAR DOOR AND VEHICLE SPUN AROUND. CONSUMER WAS TOLD BY MECHANIC REAR AXLE WAS BENT DUE TO THIS ACCIDENT. CONSUMER CONTACTED FORD, AND WAS INFORMED THAT THEY WOULD PAY FOR DAMAGE TO VEHICLE, APPRXIMATELY $1300. VEHICLE HAS BEEN STALLING FOR THE LAST 30000 MILES. *AK

Had insurance with auto owners this Estimate is wrong. Here it is 2650.55 there is damage under the Car No Body check under the Car even when you start up it will die

CONTINUE ON BACK IF NEEDED

may Have to get another Estimate pull up another part of the estimate

Date: 5/25/2000 03:34 PM
Estimate ID: 86
Estimate Version: 0
Committed
Profile ID: INTERNATIONAL

I. Labor Subtotals	Units	Rate	Addl Labor Amount	Sublet Amount	Totals	
Body	25.5	30.00	0.00	0.00	765.00	T
Refinish	8.5	30.00	0.00	0.00	255.00	T
Taxable Labor					1,020.00	
Labor Tax		@	6.000 %		61.20	
Labor Summary	34.0				1,081.20	

II. Part Replacement Summary			Amount
Taxable Parts			1,307.52
Sales Tax	@	6.000%	78.45
Total Replacement Parts Amount			1,385.97

III. Additional Costs			Amount
Taxable Costs			173.00
Sales Tax	@	6.000%	10.36
Total Additional Costs			183.36

IV. Adjustments	Amount
Customer Responsibility	0.00

I.	Total Labor:	1,081.20
II.	Total Replacement Parts:	1,385.97
III.	Total Additional Costs:	183.36
	Gross Total:	2,650.55
IV.	Total Adjustments:	0.00
	Net Total:	2,650.55

Point(s) of Impact
8 Left Rear Side (P)

PLEASE READ CAREFULLY. CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:
I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE.
IF MAY FINAL BILL EXCEED $50.00.
____ I REQUEST A WRITTEN ESTIMATE
____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED $_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
____ I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGN X _____ DATE:_____

Bent axel is not on this estemate
Nor the Leak under the car

ESTIMATE RECALL NUMBER: 5/25/2000 15:33:43 86

Mitchell Data Version: MAY_00_A

Date: 5/25/2000 03:34 PM
Estimate ID: 66
Estimate Version: 0
Committed
Profile ID: INTERNATIONAL

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	
Body	25.5	30.00	0.00	0.00	765.00	T
Refinish	8.5	30.00	0.00	0.00	255.00	T
Taxable Labor					1,020.00	
Labor Tax		@	6.000 %		61.20	
Labor Summary	34.0				1,081.20	

II. Part Replacement Summary			Amount
Taxable Parts			1,307.52
Sales Tax	@	6.000%	78.45
Total Replacement Parts Amount			1,385.97

III. Additional Costs			Amount
Taxable Costs			173.00
Sales Tax	@	6.000%	10.38
Total Additional Costs			183.38

IV. Adjustments	Amount
Customer Responsibility	0.00

I.	Total Labor:	1,081.20
II.	Total Replacement Parts:	1,385.97
III.	Total Additional Costs:	183.38
	Gross Total:	2,650.55
IV.	Total Adjustments:	0.00
	Net Total:	2,650.55

Point(s) of Impact
8 Left Rear Side (P)

PLEASE READ CAREFULLY. CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:
I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE.
IF MAY FINAL BILL EXCEED $50.00.
____ I REQUEST A WRITTEN ESTIMATE
____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED $_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
____ I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGN X _____ DATE:_____

Bent axel is not on this estemate
Nor the Leak under the car

ESTIMATE RECALL NUMBER: 5/25/2000 15:33:43 66

Mitchell Data Version: MAY_00_A

This is the Second Letter I sent in