

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 436

Date Received

14-NOV-2000

Od_or

rt_dtl

od_ft

up_ltr

Reference No.

874910

Work Num

Home Num

OWNER INFORMATION (Type or Print)

655086

ALLEGAN

MI

48801

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of _____ name and address to the vehicle manufacturer.

Signature of Owner

Date 11/29/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GBLP37NS3300150	CHEVROLET TRU	P30	1995	16280

Purchase Date

Dealer's Name

Engine Size

(CID/CC/L

454

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☐ New ☒ Used

City _____ State _____ Zip Code _____

No Cylinders 8

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☒ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Util ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15302000	Part Name(s) EQUIPMENT:SPEED CONTROL:LINKAGES(12:83)	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 25-APR-2000 Mileage at Failure(s) 15500 Vehicle Speed at Failure(s) 65 MPH	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s) Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured None	Number of Fatalities	Estimated Property Damage 1000.00	Reported to Police ☒ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAD AUTOMATIC SPEED CONTROL SET TO 65MPH. CONSUMER SMELLED SMOKE & PULLED OVER & VEHICLE HAD FLAMES UNDERNEATH. DEALER SAID IT CAME FROM A FUSE IN THE SPEED CONTROL UNIT & THAT THE AUTO PARKING BRAKES BECAME OVERHEATED LOCKED & CAUGHT FIRE. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

This is the Vehicle Problem - If you have the Auto Speed Control on while driving and the fuse blows that controls this system, the Auto Park Brake will activate. The brake assembly will overheat and catch fire within a couple miles. You can not feel the brake come on, because it is a metal to metal coupling, not made for stopping, but ~~only~~ only a parking type situation. I have talked to dealers & mechanics who have said, this system is dangerous and should not have been allowed. They also said that GM has corrected this problem on the later models. As you can see by the letter from GM I got nowhere by talking to them. If you need any other information please let me know.

Sincerely -

☆ U.S. G.P.O. 1982-625-897/00006

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



GMC

GENERAL MOTORS BUSINESS RESOURCE CENTER

June 7, 2000

RE: File No.: 00509175

Dear Mr. [REDACTED]

Thank you for allowing us the opportunity to review the product allegation involving your 1995 Chevrolet MTR Home Chassis.

Our review of your file revealed no evidence to support your product allegation. Therefore, General Motors is unable to assume responsibility for damages.

Respectfully,

Julio Villarino
Customer Relationship Manager
Product Allegation Resolution Team
General Motors Corporation

Ref. # for Complaint

1084486

439846

690


**Classic
CHEVROLET**

2829 Burlingame, S.W.

P.O. Box 909

Grand Rapids, Michigan 49509-0909

Phone (616) 534-4981

1 VOICE

175690

PAGE 1

SERVICE ADVISOR: 212 MARK HENRY

MAKE/MODEL	YEAR	PLATE	VEHICLE IDENTIFICATION NUMBER	LICENSE	RELEASE IN/OUT	TAG
WHITE	95	CHEVROLET P30	1GBLP37N3S3300150		15501/15501	T497A
DATE	TIME	DATE	TIME	RATE	PAYMENT	DATE
01 JAN 1995		21:00	27 APR 00	0.00	CASH	28 APR 2000

12:12 26 APR 00 17:42 28 APR 00

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

A CUST STATES THAT WHILE DRIVING AUTO PARK CAME ON AND GAUGES STARTED
ACTING UP, AFTER ABOUT 1 MILE CUST SMELLED SOMETHING BURNING.

AND FOUND REAR OF TRANS ON FIRE. SEE MARK H.

H2887 CABLE, PARKING BRAKE - REPLACE REAR BOTH

191 VANDERWERFF, RICK LIC#: M101572

CCR1 2.50

1 15619929 SHOE KIT

1 15713633 DRUM ASM-

1 15636878 F-BOLT KIT

1 15636877 SPRING KI

1 364694 STRUT

1 12385334 F-LEVER KIT

1 15729349 CABLE

1 8675731 SEAL

PARTS 680.07 LABOR: 171.70 OTHER: 0.00

	171.70	171.70
142.28	142.28	142.28
405.96	405.96	405.96
38.30	38.30	38.30
8.21	8.21	8.21
9.31	9.31	9.31
12.88	12.88	12.88
55.53	55.53	55.53
7.60	7.60	7.60
TOTAL LINE A:		851.77

REAR PARK BRAKE BURNED UP. REPLACE PARK BRAKE

HARDWARE MUST BE SPEC

SHOE, DRUM AND

SERVICE PARTS

GENERAL MOTORS CORPORATION

01 JAN 1995
R.C. CHRYSLER

12:12 26 APR 00

LINE OPCODE

CUST STATES

ACTING

AND

H2887 C



CUSTOMER

THE
Heartbeat
OF WEST MICHIGAN

SERVICE DEPT. HOURS:
MON. & WED. 7:00 - 5:00
TUES., THURS. & FRIDAY
7:00 - 8:00

15501 PARK

ALL REPAIRS AND PARTS MUST BE FINISHED IN
COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT
(P.A. 300)

DISCLAIMER OF WARRANTY

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages.

CUSTOMER'S SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	171.70
PARTS AMOUNT	680.07
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	851.77
LESS ADJUSTMENTS	0.00
SALES TAX	40.80
PLEASE PAY THIS AMOUNT	892.57

CUSTOMER COPY

MICH. FACILITY REGISTRATION NO. F113327