

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

08-NOV-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

874643

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)		Vehicle Make GOODYEAR	Vehicle Model GOODYEAR	Vehicle Year 1990	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CO/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THREE OUT OF FOUR TIRES DEVELOPED BUBBLES. WHILE DRIVING VEHICLE ABOUT 65-70 MPH TIRE ON THE REAR PASSENGER'S SIDE HAD A BLOW OUT. DRIVER WAS ABLE TO MAINTAIN CONTROL OF VEHICLE. REPLACEMENT TIRE EQUIPMENT ON A 1992, ESCORT. GOODYEAR MONACRCH METRIC BLACK. TIRE SIZE P17570R13, DOT # C2FHHNLP407. TIRE MILEAGE ABOUT 1100. PLEASE LIST ANY FURTHER INFORMATION. AK

CONTINUED ON BACK (11888)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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OFFICE

EFFECTS INVESTIGATION

Od or

rt dt

od it

up hr

Reference No.

874643

OWNER INFORMATION (Type or Print)

654459

Work Num

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 11/14/00

Vehicle Ident. No. (VIN) (Location: dashboard, windshield on driver's side) 1FA PPI 4JON1104
 Vehicle Make Ford GOODYEAR
 Vehicle Model Escort GOODYEAR
 Vehicle Year 1998 92
 Current Odometer Reading

Purchase Date

Dealer's Name

Engine Size
(CID/CC/L) 1.9☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New☒ Used

City State Zip Code

No Cylinders 4

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☐ Yes☒ 3-Point Belt☐ Motorbelt☐ Yes☐ Front☐ Sport Utl☐ 2-Door☒ Automatic☒ No☐ Driverside Airbag☐ 2-Point Belt☒ No☐ Rear☐ Truck☐ 4-Door☐ Passengerside Airbag☐ 4-Wheel☐ Minivan☐ Motorcycle☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02700000

Part Name(s)

TIRES

Location ALL

☐ Left☐ Right

Failed Part(s)

☐ Front☐ Rear☐ Original☐ Replacement

No of Failures

4

Date(s) of Failure(s)

9-16-00

Mileage at Failure(s)

11,000

Vehicle Speed at Failure(s)

45

Failed Part(s)

Available?

☐ Yes☒ No

NHTSA Previously

Contacted?

☐ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Injury

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No☐ Yes☒ No☐ Yes☒ No

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THREE OUT OF FOUR TIRES DEVELOPED BUBBLES. WHILE DRIVING VEHICLE ABOUT 65-70 MPH TIRE ON THE REAR PASSENGER'S SIDE HAD A BLOW OUT. DRIVER WAS ABLE TO MAINTAIN CONTROL OF VEHICLE. REPLACEMENT TIRE EQUIPMENT ON A 1992, ESCORT. GOODYEAR MONACRCH METRIC BLACK. TIRE SIZE P17570R13, DOT # C2FHHNLP407. TIRE MILEAGE ABOUT 1100. PLEASE LIST ANY FURTHER INFORMATION.*AK

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CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

ALL Tires eventually replaced

Tire Name Monarch Metric 175 70 R13

Outlet Name Discount Tire outlet #AZP-24

Ph 480 491 5036

Filed claim for damage from blow out

claim # K0070 6238

Goodyear/Kelly Product Liability

1144 E Market Street

Akron Ohio 44316

800-322-4682

PS I have yet to be compensated for rental vehicle during repair of my vehicle

☆ U.S. G.P.O.: 1992 - 679-867 / 80098

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
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IF MAILED
IN THE
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