

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

07-NOV-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

874534

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FUPCXYB6WP924679	Vehicle Make FREIGHTLINER	Vehicle Model FLD	Vehicle Year 1998	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03700000	Part Name(s) BRAKES:VACUUM BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 27-OCT-2000 Mileage at Failure(s) 300070 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MODEL 132, WHEN APPLYING BRAKES VEHICLE CONTINUED TO TRAVEL. PRESSING BRAKE PEDAL HARDER MAKES PEDAL GO WAY DOWN, AND NOT RETURN. THIS CAUSES ZERO BRAKING ABILITY. PLEASE LIST DESCRIPTION OF ENGINEERING PROBLEM.*AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Date Received

FEB -1 4:11:56
07-NOV-2000

OFFICE

SAFETY INVESTIGATION

Od or

rt dt

od rt

up fir

Reference No.

874584

OWNER INFORMATION (Type or Print)

654209

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of
windshield on driver's side)

1FUPCXYB6WP924679

Vehicle Make

FREIGHTLINER

Vehicle Model

FLD 132.64ST

Vehicle Year

1998

Current Odometer Reading

390,000

Purchase Date

11-99

Dealer's Name FREIGHTLINER OF UTAH

Engine Size

(CID/CC/L)

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection

No Cylinders

☐ 8☐ New ☒ Used

City SALT LAKE CITY State UT Zip Code

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☒ Yes

Restraint System

☒ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes

Drive Train

☐ Front☒ Rear☐ 4-Wheel2 AXLE
DRIVE

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle☐ Other

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

CONVENTIONAL

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03700000

Part Name(s)

BRAKES: VACUUM BRAKE SYSTEM

AIR

Location ALL

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 27-OCT-2000

Mileage at Failure(s) 390,000

Vehicle Speed at Failure(s) 20 MPH

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

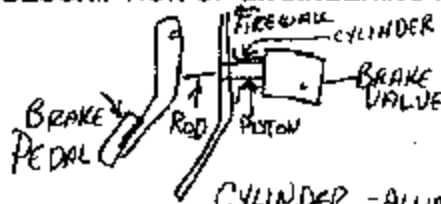
Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MODEL 132, WHEN APPLYING BRAKES VEHICLE CONTINUED TO TRAVEL. PRESSING BRAKE PEDAL HARDER MAKES PEDAL GO WAY DOWN, AND NOT RETURN. THIS CAUSES ZERO BRAKING ABILITY. PLEASE LIST DESCRIPTION OF ENGINEERING PROBLEM. *AK

BRAKES
LOCKED
UP!



PISTON GETS STUCK
IN CYLINDER (SIEGES)
(PISTON)
SUGGEST ONE MADE OF SILICONE

CYLINDER HOLDS BRAKE VALVE TO
THE FIREWALL

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

STUCK OR PARTIALLY STUCK BRAKE PISTONS CAUSE ~~AND~~ THIS TRUCK TO DRAG BRAKE LININGS ? COULD CAUSE FIRE COULD CAUSE BRAKE COMPONENT FAILURE SEEN OTHER FLD'S WITH THE SAME PROBLEM. MANUFACTURER CLAIMS THIS PART NEEDS TO BE SERVICED, BUT NONE OF THE SERVICE PEOPLE I TALKED TO KNOW ABOUT THIS OR KNEW WHAT WAS WRONG WHEN I WAS HAVING TROUBLE (I ASKED) CAN'T AFFORD TO HIRE A DEALER TO SERVICE THE TRUCK (IT COSTS 1.5 TO TWICE AS MUCH)

FREIGHTLINER SERVICE - TOO COSTLY TRUCKSTOP SERVICE - MORE REASONABLE
FREIGHTLINER SERVICE - TOO SLOW TRUCKSTOP SERVICE - 1-2 HOURS MAX DAYS?

U.S. Department
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES