

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

06-NOV-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

874523

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32P4TZA76611	FORD TRUCK	EXPLORER	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 01-AUG-1998 Mileage at Failure(s) 10030 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 55MPH ON HIGHWAY AND HEARD A THUMPING SOUND. THEN, HE SLID, BUT WAS ABLE TO BRING VEHICLE TO SAFETY. HE NOTICED THAT RIGHT REAR TIRE TREAD SEPARATED FROM RIM. ALSO, THERE WAS DAMAGE TO VEHICLE. FIRESTONE, #AT, P235/75R15 #DOT VDHL. THERE WERE NO INJURIES, AND FIRESTONE HAS REPLACED TIRES.*AK

CONTINUED ON BACK

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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NOV 30 1998

Od or
rt dt
od rt
up lr

OFFICE
OF INVESTIGATION

Reference No.

874523

OWNER INFORMATION (Type or Print)

DEFECT

653805

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature,

the vehicle manufacturer.

Signature of Owner

Date 11/19/98

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32P4TZA76611		FORD TRUCK	EXPLORER	1996	125,000
Purchase Date	Dealer's Name		Engine Size (CID/GC/L)	☐ Turbo	
JAN 28, 1996	SANTA FE FORD			☐ Diesel	
☒ New ☐ Used	City ALACHUA State FLORIDA Zip Code 32615		No Cylinders 8	☒ Gas	
				☐ Fuel Injection	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual	☒ Yes	☐ 3-Point Belt ☐ Motorbelt	☒ Yes	☒ Front	☐ Car
☒ Automatic	☐ No	☒ Driverside Airbag ☐ 2-Point Belt	☐ No	☐ Rear	☒ Sport UK
		☒ Passengerside Airbag		☐ 4-Wheel	☐ Truck
					☐ Minivan
					☐ Motorcycle
					☐ Other
					☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location	Failed Part(s)
	Firestone #AT	☒ Left ☐ Right	☒ Original
		☐ Front ☒ Rear	☐ Replacement
No of Failures 1	Date(s) of Failure(s) 01-AUG-1998	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) 40,000	☐ Yes ☒ No	☐ Yes ☒ No
	Vehicle Speed at Failure(s) 55 MPH		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	0	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 55MPH ON HIGHWAY AND HEARD A THUMPING SOUND. THEN, HE SLID, BUT WAS ABLE TO BRING VEHICLE TO SAFETY. HE NOTICED THAT RIGHT REAR TIRE TREAD SEPARATED FROM RIM. ALSO, THERE WAS DAMAGE TO VEHICLE. FIRESTONE, #AT, P235/75R15 #DOT VDH. THERE WERE NO INJURIES, AND FIRESTONE HAS REPLACED TIRES. AK

In 1993 all 4 tires were replaced by Michelin. On 8/10/98 - at totally owners expense - the car - damage \$531.18.

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT V D H L 1 P M 5 0 5

MANUFACTURER/TIRE NAME

Firestone ATX

SIZE

P235
75R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

The above spare tire (Firestone) was an original equipment tire along with the 4 tires on the car - one of which blew out on 2/1/00. I was traveling 55 miles per hour on ^{Florida} State Road 40 in Ocala, Florida at 1 PM in 80-85 degree weather. The left rear tire blew & although I nearly lost control of the car - I was able to bring it to a stop without injury or rollover. However, the steel belting in the blown tire spiraled up and hit the ~~left~~ left rear body panel & caused \$331.18 of car ~~repair~~ damage which was repaired by Dave Barber's body shop in Gainesville, Florida. (see attached)

Sincerely, [REDACTED]

U.S. G.P.O.: 1992 - 020-807 / 80088

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Date: 03/12/08 04:42 PM

Estimate ID: 1037

Preliminary

Profile ID: BARRERS

310 NW 6TH STREET GAINESVILLE, FL 32601
(352) 378-5331
Fax: (352) 378-4216

Deductible: UNKNOWN
Claim Number: G-87762

**Inter-
Tactech**

Description: 1996 Ford Explorer XLT
Body Style: 4D Ut 112" WB

Drive Train: 4.0L I4 5 Cyl 2WD

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	801017	REF	REFINISH	L QUARTER PANEL OUTSIDE			2.0*
2	801028	BOY	REPAIR	L QUARTER OUTER PANEL	Existing		2.5**
3	801049	BOY	REMOVE/REPLACE	R QUARTER ADHESIVE MOLDING	ORDER FROM DEALER	108.03	0.2
4	936008		ADD'L COST	PAINT/MATERIALS		50.40 "	
5	933802	REF	ADD'L OPR	CLEAR COAT			0.5*

- Labor Note Applies

[illegible]

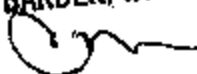
Mitchell Data Version:

AUG 98 A

Page 1 of 2

Date: 08/12/98 04:42 PM
Estimate ID: 1037
Preliminary
Profile ID: BARBERS

PAID
8-12-98

DAVE BARBER, INC.


I.	Total Labor:	163.24
II.	Total Replacement Parts:	114.51
III.	Total Additional Costs:	53.42
	Gross Total:	331.17
IV.	Total Adjustments:	0.00
	Net Total:	331.17

This is a preliminary estimate.
Additional changes to the estimate may be required for the actual repair.

Insurance Co: HORACE MANN INS. CO

*****Parts Prices Subject to Invoice*****
AUTHORIZED AND ACCEPTED: You are hereby authorized to make the above specified repairs. I understand that payment in full will be due upon release of vehicle, including additional supplemental damage charges, and hereby grant you and/or your employees, permission to operate the car, truck or vehicle herein described on street, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car, truck or vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control OLD PARTS ARE JUNKED UNLESS INSTRUCTED!

No Guarantee on Rust Repair!

_____ date ____/____/____
ESTIMATE authorized by

THANK YOU FOR LETTING OUR SHOP SERVICE YOU

ESTIMATE RECALL NUMBER: 8/04/98 16:48:00 1037

Mitchell Data Version:

AUG_98_A

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Page 2 of 2

Claim

DATE 7-30-98 WORK PHONE _____ HOME PHONE 332-1373

CITY _____ STATE _____ ZIP _____
MODEL Explorer I.D. NO. _____

OD. DATE _____ TRIM _____ MILEAGE _____ LICENSE NO. _____ DATE OF LOSS _____

INS. CO. _____ FILE NO. _____ CLAIM NO. _____ P.O. NO. _____

LIC. NO. _____ PHONE _____ Deductible/Retainment _____

DETAILS OF REPAIR
R=Repair S=Straighten
R/C=Recycle/Rechroms/Recore

PARTS INDEX
A=Aftermarket N=New
U=Used R=Rebuilt

PI PARTS LABOR PAINT SURLET/ MISC.

LH 1/4 mldg. rear

108.03 2

LH 1/4

2.5 2.0

CL

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I hereby authorize the above work and acknowledge receipt of copy.

TOTALS →

Signed X _____

Date _____

**DAVE BARBER'S
PAINT & BODY, INC.**

310 North West 6th Street
Gainesville, Florida 32601

Phone (352) 376-5331

FAX # (352) 378-4816

No Guarantee on Rust Repair

PARTS Prices subject to invoice	\$	108.03
LABOR 2.7 hrs. @ 28.00	\$	75.60
Shop Supplies	\$	
PAINT 2.8 hrs. @ 00	\$	78.40
Paint Supplies	\$	50.40
Towing / Storage	\$	
Surlet / Miscellaneous	\$	
SUB TOTAL	\$	312.43
TAX 18.75	\$	
EPA / Waste Disposal Charge	\$	
TOTAL	\$	331.18