

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

31-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

874240

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B6HB11YXXK563027	DODGE TRUCK	RAM 1500	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Station wagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03260000	Part Name(s) BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-MAR-2000 Mileage at Failure(s) 6 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING REAR BRAKES MALFUNCTIONED, CAUSING EXTENDED STOPPING DISTANCE WHICH MAY RESULT IN A CRASH. DEALER CANNOT DETERMINE CAUSE. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 158 Date Received: 31-OCT-2000 Office: DEFECTS INVESTIGATION Reference No.: 874240 Work Number: [REDACTED] Home Number: [REDACTED]	
OWNER INFORMATION (Type or Print) [REDACTED] 652181			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: [REDACTED] Date: 11/14/00			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side) 2B6HB11YXXK6B3027		Vehicle Make DODGE TRUCK	Vehicle Model RAM 1500
		Vehicle Year 1999	Current Odometer Reading [REDACTED]
Purchase Date ☒ New ☐ Used	Dealer's Name [REDACTED] City [REDACTED] State [REDACTED] Zip Code [REDACTED]		Engine Size (CID/CC/L) [REDACTED] No Cylinders 8 ☐ Turbo Diesel Gas Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Underside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ult ☐ 2-Door ☒ Van ☐ Truck ☐ 4-Door ☐ Minivan ☐ Motorcycle ☐ Stationwagon ☐ Other ☒ Pick Up Truck ☐ Other LOW VEH	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03260000	Part Name(s) BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM	Location ☐ Left ☐ Right ☒ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures NUMEROUS	Date(s) of Failure(s) 01-MAR-2000 Mileage at Failure(s) 6 Vehicle Speed at Failure(s) ALL SPEEDS	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No ONLY	Number of Persons Injured —	Number of Fatalities —
		Estimated Property Damage —	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING REAR BRAKES MALFUNCTIONED, CAUSING EXTENDED STOPPING DISTANCE WHICH MAY RESULT IN A CRASH. DEALER CANNOT DETERMINE CAUSE. PLEASE PROVIDE FURTHER INFORMATION. AK I BELIEVE THERE IS A PROBLEM WITH THE ANTILOCK SYSTEM! HERE IS A BRIEF HISTORY: BACK IN FEBRUARY - MARCH 2000 WE WERE HEARING AN AUDIBLE THUMP IN THE REAR END OF THE CAR AFTER COMING TO A COMPLETE STOP. THIS WAS A DELAYED THUMP... IT ALREADY BEING STOPPED.			
CONTINUE ON BACK IF NEEDED			
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ANOTHER RAM 1500 OWNER I TALKED TO HAD THE SAME PROBLEM. HE THINKS IT'S HIS SELF ADJUSTING THAT ARE NOT WORKING RIGHT. HE'S GONE TO MANUAL ADJUSTERS & IT'S BEEN OK FOR A FEW DAYS BUT HE'S FEELING WORSE. HE'S GONE TO MANUAL ADJUSTERS & IT'S BEEN OK FOR A FEW DAYS BUT HE'S FEELING WORSE. HE'S GONE TO MANUAL ADJUSTERS & IT'S BEEN OK FOR A FEW DAYS BUT HE'S FEELING WORSE.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail.