

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

24-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873727

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (lasted attempt at windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	CHEVROLET TRU	SUBURBAN	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12240000	Part Name(s) INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 15-JUN-1999 Mileage at Failure(s) 25000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON THREE OCCASIONS DRIVER'S SEAT BELT WOULD LOCK UP IN RETRACTOR AND LEAVE OCCUPANT WITHOUT ANY RESTRAINT. DEALER REPAIRED THE PROBLEM ON THREE OCCASIONS, AND PROBLEM KEPT REOCCURRING. FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 241	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		RECEIVED Date Received: 05 OCT-2000 Office: EFFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print)				Reference No. 873727	
[Redacted]				Work Number	
[Redacted]				Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, NHTSA will not provide your name and address to the vehicle manufacturer.					
Signature of Owner [Redacted]				YES ☒ NO ☐ Date 10/30/00	
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Make		Vehicle Year	
3GNEC16RTXG178235		CHEVROLET TRU		1999	
PLEASE FILL IN		Vehicle Model		Current Odometer Reading	
		SUBURBAN		25,000	
Purchase Date		Dealer's Name		Engine Size (CID/CC/L)	
		Law Bachrodt		8	
☒ New ☐ Used		City State Zip Code		No Cylinders	
		FL		8	
Transmission Type		Antilock Brakes		Restraint System	
☐ Manual ☐ Automatic		☒ Yes ☐ No		☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
				Cruise Control	
				☒ Yes ☐ No	
				Drive Train	
				☐ Front ☐ Rear ☐ 4-Wheel	
				Vehicle Type	
				☐ Car ☒ Sport Util ☐ Truck ☐ Van ☐ Motorcycle ☐ Minivan ☐ Other	
				Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component	Part Name(s)		Location		Failed Part(s)
12240001	INTERIOR SYSTEMS: ACTIVE RESTRAINTS: BELT RETRACTORS		☐ Left ☒ Right ☒ Front ☐ Rear		☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s)		Failed Part(s) Available?		NHTSA Previously Contacted?
3	15-JUN-1999		☐ Yes ☒ No		☐ Yes ☒ No
	Mileage at Failure(s)				
	8,000 (first time)				
	Vehicle Speed at Failure(s)				
	various				
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.)					
Crash	Fire	Number of Persons Injured		Number of Fatalities	Estimated Property Damage
☐ Yes ☒ No	☐ Yes ☒ No				
Reported to Police					
☐ Yes ☒ No					
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
ON THREE OCCASIONS DRIVER'S SEAT BELT WOULD LOCK UP IN RETRACTOR AND LEAVE OCCUPANT WITHOUT ANY RESTRAINT. DEALER REPAIRED THE PROBLEM ON THREE OCCASIONS, AND PROBLEM KEPT REOCCURRING. FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK Additionally, This seems to be caused by the belt not retracting properly. Seems to be a design flaw.					
CONTINUE ON BACK IF NEEDED					
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