

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

23-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873552

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) _____ (located at front of windshield on driver's side)	Vehicle Make GOODYEAR	Vehicle Model WRANGLER AT	Vehicle Year 1900	Current Odometer Reading
---	---------------------------------	-------------------------------------	-----------------------------	--------------------------

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
--	---	---	--	--	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>16-OCT-2000</u> Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT 70 MPH TREAD ON THE REAR PASSENGER'S SIDE TIRE CAME OFF. DRIVER WAS ABLE TO MAINTAIN CONTROL OF VEHICLE. ORIGINAL TIRE EQUIPMENT ON A 1996, DODGE, RAM. TIRE SIZE LT24575R16. TIRE MILEAGE AT 29,000. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUED ON BACK (11888)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T	M	D	1	1	C	2	0	V	5	0	5	GOOD YEAR WRANGLER AT	LOAD RANGE E	SIZE	245/75 R16
---	---	---	---	---	---	---	---	---	---	---	---	---	---	-----------------------	--------------	------	------------

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

GOODYEAR WRANGLER AT LT 245/75 R16 M+S

LOAD RANGE E

DOT MD11 C20V 505 429L

WHILE DRIVING ABOUT 70MPH I NOTICED A SLIGHT VIBRATION, FOLLOWED BY A LOUD THUMPING. THE ~~RIGHT~~ ~~REAR~~ TIRE TREAD CAME OFF AND WAS THROWN FORWARDS DOWN THE SIDE OF MY TRUCK AND UP ACROSS MY HOOD. SHORTLY AFTER THE TIRE BLEW OUT AND PUSHED MY TRUCK HARD TO THE RIGHT. I WAS ABLE TO MAINTAIN CONTROL, AND BECAUSE OF A COUPLE OF DEFENSIVE DRIVERS IN THE AREA, THERE WAS NO CRASH OR INJURIES.

☆ U.S. G.P.O. 1982-623-867 / 60086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20580

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

FOREST LAKE COLLISION CENTER
15131 FELLER ST.
FOREST LAKE, MN 55025
PHONE 651-464-2214

CD LOG NO 140-1 DATE 10/27/00

SHOP: FOREST LAKE COLLISION CENTER INSP DATE: 10/27/00
ADDRESS: 15131 FELLER STREET PHONE 1: (651)464-2214
CITY STATE: FOREST LAKE, MN FAX: (651)464-9492
ZIP: 55025-

OWNER:
ADDRESS:
CITY STATE:
ZIP:

WORK PHONE:

POINT OF IMPACT: 11

LIC#: STATE: VIN: 1B7KF23C9TJ132214
BODY COLOR: SILVER MILEAGE:
CONDITION: EXCL ACCTNG CTL#:
DRIVEABLE: Yes VEH. INSP#:

*=USER-ENTERED VALUE E=NEW PART EC=ECONOMY PART
EU=SALVAGE PART EP=SEE PX REPORT ET=LABOR PARTIAL REPLACE
IT=LABOR PARTIAL REPAIR I=REPAIR/ALIGN/SUBLET L=REFINISH
N=ADDNL LABOR OPERATION P=CHECK TE=PART/PARTIAL REPLACE
AA=APPEARANCE ALLOWANCE RP=RELATED PRIOR DAMAGE UP=UNRELATED PRIOR DAMAGE
RI=R&I ASSEMBLY

1996 DODGE RAM 250 LARAMIE SLT 2DR EXT CAB N8176B/C OPTNS O/24FBACDH

OPTIONS: TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
4-WHEEL DRIVE POWER DOOR LOCKS
POWER WINDOWS TILT STEERING WHEEL
AIR CONDITIONING CRUISE CONTROL

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	HOURS	R
I	0083	01	PANEL, HOOD	REPAIR			2.0	*1
			COLOR SAND AND BUFF SCRATCHES					
I	0104		FENDER, FRONT	RT REPAIR			2.0	*1
			COLOR SAND AND BUFF SCRATCHES					
E	0946		CAP, WHEEL HUB REAR	RT 52039264	62.00			1
I	0256		PNL, CAB SIDE OUTER	RT REPAIR			2.0	*1
E	0256	09	PNL, CAB SIDE OUTER	RT REFINISH			3.0	4
RIG	0172		GLASS, CAB SIDE	RT R&I ASSEMBLY			1.0	1
RI	0176		W/STRIP, CAB GLASS	RT R&I ASSEMBLY				1
E	0198		MLDG, CAB REAR	RT 55274898AB	21.25		0.3	1
I	0208		DOOR SHELL, FRONT	RT REPAIR			2.0	*1
			COLOR SAND AND BUFF SCRATCHES					
RI	0386		NAMEPLATE, REAR CAB	RT R&I ASSEMBLY			0.2	1

1996 DODGE RAM 250 LARAMIE SLT 2DR EXT CAB
 CD LOG NO 140-1

I	0380	PANEL,BEDSIDE	RT REPAIR		2.0*1
L	0380	PANEL,BEDSIDE	RT REFINISH		1.6 4
E	0316	PANEL,BEDSIDE OUTER	RT 55023620	650.00	12.8 1
L	0316	PANEL,BEDSIDE OUTER	RT REFINISH		4.4 4
E	0419	MLDG,BEDSIDE PANEL	R/F 55274902	26.75	0.2 1
E	0421	MLDG,BEDSIDE PANEL	R/R 55274906	18.75	0.2 1
E	0443	EXTN,BEDSIDE PANEL INR	RT 55344824	9.20	0.5 1
L	0443	EXTN,BEDSIDE PANEL INR	RT REFINISH		0.2 4
E	0322	SHIELD,BEDSIDE PANEL	RT 55346010	33.50	1
TE	0381 01	GUARD,MUD	PART/PARTIAL REPL	36.00	1
ET	0383	GUARD,MUD	RT LABOR/PARTL REPLA	45.00+	1
N	0479	TAILGATE R & I	ADDNL LABOR OPERA		1
L	0519	PANEL,BED FRONT	REFINISH		1.6 4
N	0511	COMPL BED ASSY R & I	ADDNL LABOR OPERA		2.5 1
RI	0518	BED LINER R & I	R&I ASSEMBLY		0.5 1
I	0565 01	BUMPER,REAR STEP	REPAIR		0.5*1
N	0553	REAR BUMPER ASSY R&I	ADDNL LABOR OPERA		1
L	M14	CORROSION PROTECTION	REFINISH	10.00*	0.4*4*
L	M15	COLOR TINT	REFINISH	*	0.5*4*
N	M60	HAZARD. WSTE. REM.	ADDNL LABOR OPERA	5.00*	*1*
RI		TOLL BOX	R&I ASSEMBLY	*	1.0*1*
E		TAIL PIPE	NEW PART	70.00*	0.5*2*
E		GOODYEAR WRANGLER TIRE	NEW PART	150.00*	0.3*2*

33 ITEMS

MC MESSAGE(S)
 01 CALL DEALER FOR EXACT PART NUMBER / PRICE
 09 INCLUDES 0.6 HOURS MAJOR PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS				1,077.45
OTHER PARTS				60.00
PAINT MATERIAL				257.40
PARTS TOTAL				1,394.85
TAX ON PARTS @			6.500%	73.94
LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	38.00	16.7	13.0	1,128.60
2-MECH/ELEC	60.00	0.8		48.00
3-FRAME	58.00			
4-REFINISH	38.00	11.7		444.60
5-PAINT MATERIAL	22.00			
LABOR TOTAL				1,621.20
TAX ON LABOR		@	0.000%	
SUBLET REPAIRS				
TOWING				
STORAGE				
GROSS TOTAL				3,089.99
NET TOTAL				3,089.99
ADP SHOPLINK UE452 ES CD LOG 140-1 DATE 10/27/00 09:44:55AM R6.1				CD 10/00

1996 DODGE RAM 250 LARAMIE SLT 2DR EXT CAB
CD LOG NO 140-1

PXN:N/00/00/00/00 CUM:/// HOST LOG
COPYRIGHT 1999, AUTOMATIC DATA PROCESSING, INC.

2.3 HOURS WERE ADDED TO THIS ESTIMATE BASED ON ADP'S TWO-STAGE REFINISH
FORMULA: 20% OF REFINISH HOURS, AFTER OVERLAP, PLUS 0.6 HOURS FOR THE FIRST
MAJOR PANEL, WHERE NOTED.

JEFF BELZERS TODD CHEV INC
7510 LAKEVILLE ROAD
LAKEVILLE, MN 55044
612-469-4444

WDED
WLB5
WMBP

CD LOG NO 520-1 DATE 10/19/00

SHOP: JEFF BELZER CHEVROLET DODGE INSP DATE: 10/19/00
ADDRESS: HWY 50 AT CEDAR AVENUE CONTACT: MIKE WAGNER
P.O. BOX 965 PHONE 1: (612) 469-6841
CITY STATE: LAKEVILLE, MN FAX: (612) 469-5232
ZIP: 55044-

OWNER: [REDACTED] HOME PHONE: [REDACTED]
ADDRESS: [REDACTED]
CITY STATE: [REDACTED]
ZIP: [REDACTED]

POINT OF IMPACT: 11

LIC#: STATE: VIN: 1B7KF23C9TJ132214
BODY COLOR: SILVER MILEAGE:
CONDITION: GOOD ACCTNG CTL#:

*=USER-ENTERED VALUE E=NEW PART EC=ECONOMY PART
SU=SALVAGE PART EP=SEE PX REPORT ET=LABOR PARTIAL REPLACE
IT=LABOR PARTIAL REPAIR I=REPAIR/ALIGN/SUBLET L=REFINISH
V=ADDNL LABOR OPERATION P=CHECK TE=PART/PARTIAL REPLACE
A=APPEARANCE ALLOWANCE RP=RELATED PRIOR DAMAGE UP=UNRELATED PRIOR DAMAGE
RI=R&I ASSEMBLY

1996 DODGE RAM 250 ST 2DR EXT CAB N8176B/C OPTNS 0/24F

OPTIONS: TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
4-WHEEL DRIVE

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	HOURS	R
E	0916		WHEEL, REAR	RT 52057939	280.00		0.2	1
E	0934		CAP, WHEEL HUB REAR	RT 52038264	28.75			1
I	0256		PNL, CAB SIDE OUTER	RT REPAIR			1.5	*1
I	0208		DOOR SHELL, FRONT	RT REPAIR			1.0	*1
E	0318	01	PANEL ASSEMBLY, BEDSIDE	RT 4856380	800.00		12.3	1
E	0318	09	PANEL ASSEMBLY, BEDSIDE	RT REFINISH			7.3	4
E	0419		MLDG, BEDSIDE PANEL	R/F 55274902	26.75		0.2	1
E	0421		MLDG, BEDSIDE PANEL	R/R 55274906	18.75		0.2	1
E	0394		PNL, WHEELHOUSE INNER	RT 55023614	187.00		2.0	1
TE	0381	01	GUARD, MUD	PART/PARTIAL REPL	36.00			1
ET	0383		GUARD, MUD	RT LABOR/PARTI. REPLA	20.00*			1
I	0565	01	BUMPER, REAR STEP	REPAIR			1.0	*1
E	M14		CORROSION PROTECTION	REFINISH	10.00*		0.6	*4*
E	M16		COLOR BLEND	REFINISH	*		1.5	*4*
E	M60		HAZARD. WSTE. REM.	REFINISH	2.00*			*1*

1996 DODGE RAM 250 ST 2DR EXT CAB
CD LOG NO 520-1

E	TIRE	NEW PART	150.00*	1.0*1*
I	EXHAUST	REPAIR	*	1.0*1*
I	R R BED LINER	REPAIR	*	0.5*1*

18 ITEMS

MC MESSAGE(S)

01 CALL DEALER FOR EXACT PART NUMBER / PRICE

09 INCLUDES 0.6 HOURS MAJOR PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS	1,527.25
OTHER PARTS	32.00
PAINT MATERIAL	206.80
PARTS TOTAL	1,766.05
TAX ON PARTS @	6.500% 101.35

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	38.00	15.9	5.0	794.20
2-MECH/ELEC	79.00			
3-FRAME	57.00			
4-REFINISH	38.00	9.4		357.20
5-PAINT MATERIAL	22.00			

LABOR TOTAL	1,151.40
TAX ON LABOR	@ 0.000%
SUBLET REPAIRS	
TOWING	
STORAGE	

GROSS TOTAL 3,018.80

NET TOTAL 3,018.80

ADP SHOPLINK UC222 ES CD LOG 520-1 DATE 10/19/00 11:40:02AM R6.1 CD 10/00
PXN:N/00/00/00/00 CUM:/// HOST LOG
COPYRIGHT 1999, AUTOMATIC DATA PROCESSING, INC.

1.7 HOURS WERE ADDED TO THIS ESTIMATE BASED ON ADP'S TWO-STAGE REFINISH
FORMULA: 20% OF REFINISH HOURS, AFTER OVERLAP, PLUS 0.6 HOURS FOR THE FIRST
MAJOR PANEL, WHERE NOTED.

NORM'S Tire Sales Inc.

477 E. LITTLE CANADA RD.
LITTLE CANADA, MN 55117
(951) 483-4591
Fax (951) 483-8418



ORIGINAL INVOICE

CUSTOMER NUMBER	REFERENCE NUMBER
014927	063744
ORDER DATE	INVOICE DATE
10/30/00	10/30/00

TIME: 13:48

TIME PROMISED:

W

L

VEHICLE DESCRIPTION	YR.	LICENSE	MILEAGE
DODGE 2500 4X4	1996	128NAD	31407
REFERENCE	TERMS	WARRANTY	BY
	CASH OR CR CARD	18	

HOME:

WORK:

EXT.:

QTY	PART NUMBER	DESCRIPTION	UNIT PRICE	EXCISE TAX	EXTENSION
4	56567	LT265/75R16/D BFB AT RWL KD	155.99	2.14	632.52
	LABOR	BALANCE TRK STEEL WHL			42.00

QTY	UNIT PRICE	EXCISE TAX	EXTENSION	TOTAL
4	632.52	0.00	8.56	632.52
				0.00
				0.00
				42.00
				674.52

BRIDGESTONE

GOODYEAR

A good deal on a great tire.



YOKOHAMA TIRES

MICHELIN

BFGoodrich

SUB-TOTAL: 674.52
SALES TAX: 41.11
PAYMENT: 715.63

PAY THIS AMOUNT: 0.00

PRODUCTS / SERVICES

TIRES - NEW/USED
BRAKES
SHOCKS
BATTERIES
CUSTOM WHEELS
& ACCESSORIES

TIRE TRUING
TIRE SIPING
BALANCING
TIRE REPAIR
ALIGNMENT
AIR CONDITIONING

TENDERED: 715.63 CHANGE: 0.00

THERE WILL BE A 15% HANDLING CHARGE ON ANY RETURNS OF SPECIAL ORDER MERCHANDISE. MUST BE RETURNED WITHIN 10 DAYS OF INVOICE DATE. ANY RETURN MUST BE ACCOMPANIED BY INVOICE.

X

Thank You

MIKE Schnoor
5281 PANAMA
EBSTER, MN
55088

Larry Reid's WHITE BEAR DODGE

651-482-8531 2 Blocks N. of 694 on Hwy 61
3430 Highway 61 North, White Bear Lake, MN 55110

PARTS FAXLINE 651-484-6905

NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS.
NO RETURNS AFTER 10 DAYS.
NO RETURNS WITHOUT THIS INVOICE.
20% HANDLING CHARGE ON ALL RETURNS.

PARTS DEPT. HOURS

MON. - FRI. 7:30 AM TO 5:30 PM

CUSTOMER SIGNATURE

X

AS IS

THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) MAJOR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER AND CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

DATE ENTERED 17 OCT 00	YOUR ORDER NO.	DATE SHIPPED 27 OCT 00	INVOICE DATE 27 OCT 00	INVOICE NUMBER 53381
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ACCOUNT NO. 5500
AMERICAN EXPRESS

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PAGE 1 OF 1

SHIP VIA	42	TERMS	NET 30	F.O.B. POINT	WHITE BEAR LAKE,										
QUANTITY	PART NO.	DESCRIPTION	LIST	NET	AMOUNT										
1	52039264	CENTER069100	62.00	62.00	62.00										
1	52057939	WHEEL317WAL	370.00	370.00	370.00										
	52057939AD	REPLACING PART-NO. FOR ABOVE PART-													
PAID															
PHONE NUMBERS DIRECT 482-8531 WHOLESALE WATS 800-383-8061 FAX (651) 484-6905															
PARTS DEPT. HOURS MONDAY-FRIDAY 7:30 A.M. - 5:30 P.M. PARTS DIRECT LINE 651-482-8531 WHOLESALE WATS LINE 1-800-383-8061			<table border="1"> <tr> <td>PARTS</td> <td>432.00</td> </tr> <tr> <td>SUBLET</td> <td></td> </tr> <tr> <td>FREIGHT</td> <td>5.00</td> </tr> <tr> <td>SALES TAX</td> <td>25.08</td> </tr> <tr> <td>TOTAL</td> <td>462.08</td> </tr> </table>			PARTS	432.00	SUBLET		FREIGHT	5.00	SALES TAX	25.08	TOTAL	462.08
PARTS	432.00														
SUBLET															
FREIGHT	5.00														
SALES TAX	25.08														
TOTAL	462.08														
CUSTOMER SIGNATURE															
X															

Mopar



Larry Reid's WHITE BEAR DODGE

651-482-8531 2 Blocks N. of 894 on Hwy 61
3430 Highway 61 North, White Bear Lake, MN 55110

NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS.
NO RETURNS AFTER 10 DAYS.
NO RETURNS WITHOUT THIS INVOICE.
20% HANDLING CHARGE ON ALL RETURNS.

PARTS FAXLINE 651-484-6905

PARTS DEPT. HOURS

MON. - FRI. 7:30 AM TO 5:30 PM

CUSTOMER SIGNATURE

X

AS IS

THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) NOR/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER AND CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
27 OCT 00		27 OCT 00	27 OCT 00	53381

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ACCOUNT NO. 5500
AMERICAN EXPRESS

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PAGE 1 OF 1

SHIP VIA		SLSM	BL NO.	TERMS	F.O.B. PORT	
		42		NET 30	WHITE BEAR LAKE,	
QTY	UNIT	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0 52039264	CENTER069100	62.00	62.00	62.00
1	1	0 52057939	WHEEL317WAL	370.00	370.00	370.00
		52057939AD	REPLACING PART-NO. FOR ABOVE PART-			
PAID						
PARTS DEPT. HOURS MONDAY-FRIDAY 7:30 A.M. - 5:30 P.M. PARTS DIRECT LINE 651-482-8531 WHOLESALE WATS LINE 1-800-383-8061						
CUSTOMER SIGNATURE			PARTS		432.00	
			SUBLET			
			FREIGHT		0.00	
			SALES TAX		28.08	
			TOTAL		460.08	

PHONE NUMBERS

DIRECT 482-8531

WHOLESALE
WATS
800-383-8061

FAX
(651) 484-6905

Mopar

Genuine
Parts



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Consumer:

As a result of your recent inquiry to the National Highway Traffic Safety Administration's Auto Safety Hotline, we developed the enclosed Vehicle Owner's Questionnaire. Please review the form and supply any additional information you have that you believe is relevant to your safety problem(s). You may also include copies of repair bills, letters to manufacturers, or any other documents related to the problem(s).

Please complete the questionnaire, fold, staple, or tape it so that the pre-addressed portion is on the outside.

We will share this information with the appropriate manufacturer may help resolve your problem(s). It is helpful to be thorough in your report so that our ability to use your information will be maximized. It is not necessary to complete all boxes if you are not sure of the information. It is very difficult to pursue complaints unless the Vehicle Identification Number (VIN) is known, and when reporting a tire problem, the DOT Identification is needed. The VIN is located inside the vehicle adjacent to the left of the windshield pillar (driver's side). The tire identification number contains 7 to 11 characters and is preceded by the letters "DOT" on the tire between the maximum width section and the bead, usually near the rim flange on the opposite side of the whitewall or on either side of a blackwall tire.

Any information you provide on this questionnaire is ENTIRELY VOLUNTARY. There is NO CONSEQUENCE or PENALTY of any kind if you DO NOT wish to provide it. We seek this information so that this agency can help you and other owners with similar problems and to allow us to combine this information with similar owner reports to develop both statistical and investigatory evidence which will help identify potential safety-related problems in motor vehicles or items of motor vehicle equipment.

Sincerely,

Information Management Branch
Auto Safety Hotline

2 Enclosures:
Self-addressed Questionnaire
Auto Safety Hotline Pamphlet



AUTO SAFETY HOTLINE
(800) 424-9393
Wash. D.C. Area 386-0123