

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

19-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873418

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP5240SA203401		FORD	TAURUS	1995	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag		☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type		Body Style			
☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07220000	Part Name(s) POWER TRAIN:TRANSMISSION:4 SPEED	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 01-SEP-1998 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES WHEN APPLYING BRAKES CAR WILL SHIFT FROM DRIVE TO NEUTRAL, CONSUMER HAS TO STOP AND PUT IN PARK THEN BACK IN DRIVE. SOMETIMES IT WORKS AND SOMETIMES IT DOES. CONSUMER FEELS THIS IS UNSAFE BECAUSE YOU DON'T KNOW WHEN ITS GOING TO HAPPEN, AND YOU THINK YOUR PULLING OUT BUT CAR WON'T MOVE.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Vehicle Owner's Questionnaire (VOQ) RECEIVED OCT 19 2000 OFFICE REFERENCE NO. 87341B		Home Number Work Number Date Received	
OWNER INFORMATION (Type or Print) CRANKER 648300					
Do you authorize NHTSA to provide a copy or report to the manufacturer of your vehicle? ☒ YES ☐ NO If NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner Date 10/29/00					
VEHICLE INFORMATION Vehicle Ident. No. (VIN) IFALP5240SA203401 Vehicle Make FORD Vehicle Model TAURUS Vehicle Year 1995 Current Odometer Reading					
Purchase Date 11/20/96 New ☒ Used ☐ Dealer's Name Tommie Vaughn City Houston State TX Zip Code 77008 Engine Size (CID/CC/L) 3.8 No Cylinders Turbo Diesel Gas Fuel Injection					
FAILED COMPONENT(S)/PART(S) INFORMATION Transmission Type Automatic ☒ Manual ☒ Antilock Brakes Yes ☒ No ☐ Restraint System 3-point Belt ☒ 2-point Belt ☐ Driver's Airbag ☒ Passenger's Airbag ☐ Cruise Control Yes ☒ No ☐ Drive Train Front ☐ Rear ☐ 4-Wheel ☐ Vehicle Type Car ☒ Van ☐ Minivan ☐ Other ☐ Body Style 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other ☐					
FAILED COMPONENT(S)/PART(S) INFORMATION Component 07220040 Part Name(s) POWER TRAIN: TRANSMISSION: 4 SPEED Location Left ☐ Right ☐ Front ☐ Rear ☐ Failed Part(s) Original ☒ Replacement ☐ NHTSA Previously Contacted? Yes ☒ No ☐ Failed Part(s) Available? Yes ☒ No ☐ Mileage at Failure(s) 53988 Date(s) of Failure(s) 01-SEP-1998 Vehicle Speed at Failure(s) 0 APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHEN APPLYING BRAKES CAR WILL SHIFT FROM DRIVE TO NEUTRAL. CONSUMER HAS TO STOP, AND PUT IN PARK, THEN BACK IN DRIVE, SOMETIMES IT WORKS, AND SOMETIMES IT DOES NOT. CONSUMER FEELS THIS IS UNSAFE BECAUSE CONSUMER DOESN'T KNOW WHEN IT'S GOING TO HAPPEN. AK Mileage at first occurrence was only 53988 Was told by Ford need new transmission. This should not be happening at that mileage.					
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Fatalities 0 Estimated Property Damage Reported to Police ☐ Yes ☒ No					

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CONTINUE ON BACK IF NEEDED