

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

19-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873402

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNEC16R2XJ390491	CHEVROLET TRU	SUBURBAN	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05210000	Part Name(s) ENGINE COOLING SYSTEM: RADIATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 10-MAR-1999 Mileage at Failure(s) 55 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE RADIATOR WAS REPLACED, THE BRAKE MASTER CYLINDER WAS REPLACE, THE TRANSMISSION WAS LEAKING, THE STEERING WHEEL ROTATION SENSOR (EVO) WAS REPLACED, THE FUEL TANK SENDER PUMP UNIT WAS REPLACE AND THE ALTERNATOR WAS REPAIRED. PLEASE PROVIDE FURTHER INFORMATION.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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rt. dt

ord. rt

up. hr

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873402

Work Number

Home Number

OWNER INFORMATION (Type or Print)

648253

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.☒ YES☐ NO

Signature of Owner

Date 10/30/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1GNEC16R2XJ390491

Vehicle Make

CHEVROLET TRU

Vehicle Model

SUBURBAN

Vehicle Year

1999

Current Odometer Reading

34500

Purchase Date

Dealer's Name LEO HOFFMAN

Engine Size

CID/CC/L

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City La Puente State CA Zip Code 91744

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3 Point Belt☐ Motorbet☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Util☒ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

05210000

03230000

07380000

Part Name(s)

ENGINE COOLING SYSTEM: RADIATOR

BRAKES: HYDRAULIC: MASTER CYLINDER

POWER TRAIN: TRANSMISSION: AUTOMATIC: COOLING UNIT AND L

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No. of Failures

Date(s) of Failure(s) 10-MAR-1999

Mileage at Failure(s) 55

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RADIATOR WAS REPLACED. ALSO, BRAKE MASTER CYLINDER WAS REPLACED. TRANSMISSION WAS LEAKING, AND STEERING WHEEL ROTATION SENSOR (EVO) WAS REPLACED, FUEL TANK SENDER PUMP UNIT WAS REPLACED, AND THE ALTERNATOR WAS REPAIRED. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

GM Vehicle Inquiry System Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN:	1GNEC16R2X0390491
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VEHICLE INFORMATION

Merchandising Model:	CC10906 - 1999 SUBURBAN - 2WD	Warranty Start Date:	11/21/1998				
BARS Order Type	N/A						
Delivering Dealer :	LEO HOFFMAN CHEVROLET INC PO BOX 3047 CITY OF INDUSTRY, CA 91744-0047 (626) 968-8411	Selling Source:	13 - CHEVROLET				
		Site Code:	20216				
		Business Associate Code:	114567				
Service Contract:	No	Branded Title:	No	Warranty Block:	No	PDI Status:	Paid

CAMPAIGN ELIGIBILITY

Vehicle Has No Current Record Of Outstanding Campaigns.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36 BUMPER TO BUMPER - NO DEDUCTIBLE	11/21/1998	11 miles	11/21/2001	36011 miles
72/100 SHEET METAL RUST-THROUGH	11/21/1998	11 miles	11/21/2004	100011 miles
36/36 CORROSION	11/21/1998	11 miles	11/21/2001	36011 miles
96/80 PCM/CC EMISSIONS	11/21/1998	11 miles	11/21/2006	80011 miles
36/36 FEDERAL EMISSIONS	11/21/1998	11 miles	11/21/2001	36011 miles
84/70 CALIF EMISSIONS, SPEC COMPONENTS	11/21/1998	11 miles	11/21/2005	70011 miles
36/50 CALIFORNIA EMISSION	11/21/1998	11 miles	11/21/2001	50011 miles

CLAIM HISTORY

R.O. Date	R.O. Number	Type	Labor Operation	Odometer Reading
08/25/2000	141611	#	J4100 - GENERATOR ASSY RPL	30044 miles
08/25/2000	141611	#	Z7910 - COURTESY TRANSPORTATION - SHUTTLE (1 WAY)	30044 miles
06/03/2000	940231	#	Z8015 - ROADSIDE SERVICE (FLAT TIRE)	25944 miles
05/17/2000	085999	#	E7690 - STR WH ROTAT SEN (EVO) RPL	24598 miles
05/17/2000	085999	#	Z7901 - COURTESY TRANSPORTATION DAY 1	24598 miles

04/03/2000	132892	#	L1195 - SENDER/PUMP ASSEMBLY (TANK UNIT) - REPLACE	22294 miles
04/03/2000	812202	#	T2020 - WARRANTY TOWING	22297 miles
04/28/1999	073190	#	D4450 - A/C SYSTEM - LEAK TEST DYE DIAGNOSIS	7820 miles
03/10/1999	071650	#	J5645 - FUEL INJECTOR CLEAN	5533 miles
03/10/1999	071650	#	Z7910 - COURTESY TRANSPORTATION - SHUTTLE (1 WAY)	5533 miles
09/21/1998	A90491	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles
09/21/1998	A90491	I	Z7000 - NEW VEHICLE INSPECTION ALLOWANCE	0 miles

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