

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

19-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873376

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make FORD	Vehicle Model TAURUS	Vehicle Year 1981	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08510000	Part Name(s) ELECTRICAL SYSTEM:IGNITION:SWITCH	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATE WHILE TRAVELING WITH OUT ANY INDICATION VEHICLE STALL AFTER STALL FOR 5-10 MIN VEHICLE RESTART. PLEASE PROVIDE FURTHER INFORMAITON.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 231 Date Received: <u>19 OCT 2000</u> Office: <u>TS INVESTIGATION</u> Work Number: <u>[REDACTED]</u> Home Number: <u>[REDACTED]</u>	
OWNER INFORMATION (Type or Print) [REDACTED] 648173				Reference No. 873376	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of a signature, your name and address to the vehicle manufacturer. ☒ YES ☐ NO Signature of Owner: [REDACTED] Date: <u>10/31/00</u>					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side) <u>1FALP52445A126533</u>		Vehicle Make <u>FORD</u>		Vehicle Model <u>TAURUS</u>	
Vehicle Year <u>1995</u>		Current Odometer Reading <u>74,139.2</u>			
Purchase Date <u>08/25/96</u> ☐ New ☒ Used		Dealer's Name <u>Gray-Morris Ford</u> City <u>Brandon</u> State <u>MS</u> Zip Code <u>39042</u>		Engine Size (CID/CC/L) <u>3.00</u> No Cylinders <u>4</u> ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No <u>605 Anti-Lock on Front</u>		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No <u>has cruise control</u>		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>08510000</u>		Part Name(s) <u>ELECTRICAL SYSTEM:IGNITION:SWITCH</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No of Failures <u>20-25 times on one in all</u>		Date(s) of Failure(s) <u>10-03-00</u> <u>10/05/99</u> Mileage at Failure(s) <u>08-31-00</u> <u>11/01/99</u> Vehicle Speed at Failure(s) <u>40-55 mph</u>		Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured ☐ Yes ☒ No	
Number of Fatalities ☐ Yes ☒ No		Estimated Property Damage ☐ Yes ☒ No		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE TRAVELING AND WITHOUT ANY INDICATION VEHICLE STALLED. AFTER 5-10 MINUTES VEHICLE RESTARTED. PLEASE PROVIDE FURTHER INFORMATION. *AK <u>This has been going on for several years, we 1st thought it was the battery & replaced it. It would only happen once or twice a month after the battery was replaced. Now it happens constantly & I was at one time almost hit by an 18 wheeler & the police came & pushed me out of the Hwy. 2 days later it went dead & I ended up across both lanes of traffic & was almost hit by a truck before I could flag him down & finally got it moving.</u>					
CONTINUE ON BACK IF NEEDED					
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AUTO ELECTRIC SERVICE

AutoCare Center
151 Linda Jo Drive
Richland, MS 39218
(601) 838-1877

018289

DATE 8-31-00

NAME

5

ADDRESS

CITY

PHONE

93324241

TIME RECEIVED

AM

PM

CUB-OMETER'S ORDER NO.

YEAR TYPE OR MODEL

1994 Ford Taurus

MOTOR NO.

SERIAL NUMBER

LICENSE NUMBER

EJP-327 70012

DRP. NO.

REPAIR ORDER - LABOR INSTRUCTIONS

ORDER NUMBER

LUBRICATE

☐

CHANGE

☐

OIL

☐

FLUSH

☐

TRANS.

☐

FLUSH

☐

DIFF.

☐

WASH

☐

POLISH

☐

\$

Charles engine lighter
(goes Dead)
for Computer check &
clean Throttle Body & Hose

6900

SPECIAL REPAIRS

TOTAL PARTS

ESTIMATE AMOUNT

ADDITIONAL AMT.

ADDITIONAL AMT.

ADDITIONAL AMT.

ESTIMATE TOTAL

TOTAL LABOR

TOTAL PARTS

GAS, OIL, GREASE

SPECIAL REPAIRS

ENVIRONMENTAL CHARGES

STATE TAX

TOTAL AMOUNT

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH NECESSARY MATERIALS YOU AND YOUR EMPLOYEES MAY OPERATE ABOVE VEHICLE FOR PURPOSES OF TESTING, INSPECTION OR DEMONSTRATION AT MY RISK. AN EXPRESS MECHANIC'S LEND IS NOT WARRANTED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS. THEREFORE, YOU WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, ACCIDENT OR ANY OTHER CAUSE BEYOND YOUR CONTROL.

AUTHORIZED BY

RECEIVED BY

GAL. GASOLINE @

QTS. OIL @

LBS. GREASE @

TOTAL GAS - OIL - GREASE

RETAIN PARTS ☐DESTROY PARTS ☐

6900

390

200

74.90

524

8014

Unless otherwise provided by law, the seller (above named dealership) hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.