

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

18-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873316

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDEE14Y5THA65327	FORD TRUCK	ECONOLINE	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05151000	Part Name(s) ENGINE:TIMING GEAR AND CHAIN	Location ☐ Left ☐ Right ☐ Frnt ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 06-OCT-2000 Mileage at Failure(s) 64300 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

REPORTING A REOCCURRING OF A TIMING GEAR FAILURE AT 64,000 MILE, 1ST OCCUR AT 55,000 MILES; REPAIRS AT A INDEPENDENCE REPAIRS SHOP WITH DEALER PART. BELIEVED NHTSA SHOULD LOOK INTO THIS AS A DEFECTED PARTS. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS:

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY Date Received _____ 18-OCT-2000 Reference No. 873316	
OWNER INFORMATION (Type or Print) Name _____ Address _____ City _____ State _____ Zip _____ Home Number _____ Work Number _____		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.	
VEHICLE INFORMATION Vehicle Identification No. (VIN) _____ Vehicle Make FORD TRUCK Vehicle Model ECONOLINE Vehicle Year 1996 Current Odometer Reading 64,856.3			
Purchase Date 10-96 Dealer's Name Rye Hobbies Ford City State Zip Rye IL 60134 Engine Size 4.9L No Cylinders 6 Fuel Injection ☒ Gas ☐ Diesel ☐ Turbo			
FAILED COMPONENT(S)/PART(S) INFORMATION Transmission Type ☒ Automatic ☐ Manual Antilock Brakes ☒ Yes ☐ No Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other Body Style ☐ Sport Utility ☐ Truck ☐ Station Wagon ☐ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION Component 05151000 Part Name(s) ENGINE:TIMING GEAR AND CHAIN Location ☐ Left ☐ Right Failed Part(s) ☒ Original ☐ Replacement Dates of Failure(s) 08-OCT-2000 Mileage at Failure(s) 64300 Vehicle Speed at Failure(s) 60 MPH No of Failures 2 Application Incident Information (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
APPLICATION INCIDENT INFORMATION Date(s) of Failure(s) 08-OCT-2000 Mileage at Failure(s) 64300 Vehicle Speed at Failure(s) 60 MPH Failed Part(s) ☒ Yes ☐ No Contacted? ☒ Yes ☐ No NHTSA Previously Contacted? ☒ Yes ☐ No			
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES) A REOCCURRING FAILURE OF A TIMING GEAR AT 64,000 MILES. FIRST, OCCURRED AT 65,000 MILES. REPAIRED AT AN INDEPENDENT REPAIR SHOP WITH DEALER'S PART. BELIEVED NHTSA SHOULD LOOK INTO AT THIS AS A DEFECTIVE PARTS. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK			
CONTINUE ON BACK - IF NEEDED			

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INVOICE NO.
1952

150

All warranties on these parts are the manufacturer's. The seller GRAEVE'S AUTOBODY, INC. and TIME expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose and any other warranty not authorized by the manufacturer. No other person is authorized to make any warranty on behalf of the seller, GRAEVE'S AUTOBODY, INC. and TIME. This disclaimer is assumed for any liability in connection with the sale of these parts. This disclaimer by the seller, GRAEVE'S AUTOBODY, INC. and TIME in no way affects the terms of the manufacturer's warranty.

6 OCT 00
BRAKE PGM

TRUCK MALTA UNION 76

10000 10000 10000 Turn-Up & Tree

ROUTE 38

MALTA ILLINOIS 60150

(815) 825-2505

Phone

Sold To

Address

License No

QUAN	DESCRIPTION	PRICE	AMOUNT
☐ GAL. ☒ LITERS	GASOLINE		5.00
☐ GAL. ☐ LITERS	DIESEL		14.00
QTE. OIL	filter		17.75
	grease		51.60
	timing over-ast		15.25
	oil pan		38.22
	Over Time		114.65
	Labor		689.00
		1x	16.16
	TOTAL		738.36

ALL claims and returned goods MUST be accompanied by this bill.

Sold by

000302

Thank You

Form 1-900
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