

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 150

Data Received

18-OCT-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873311

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make FIRESTONE	Vehicle Model STEELTEX	Vehicle Year 1900	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 03-SEP-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00-040 STEEL TEX R4S 23585R16LT ORIGINAL EQUIPMENT WITH F350 VAN FORD 1991, THE FRONT DRIVER TIRE EXPLODED AND SHREDED INTO PIECES. STEEL BLETES WERE STICKING OUT WHICH ALMOST CAUSED AN ACCIDENT. PLEASE PROVIDE FURTHER INFORMATION.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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FOR AGENCY USE ONLY 180

Date Received

NOV 27 PM 12:11
18-OCT-2000
OFFICE
DEFECTS INVESTIGATION

Od or

rt dt

od rt

up ltr

Reference No.

873311

Work Number

Hor

OWNER INFORMATION (Type or Print)

348025

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.☒ YES☐ NO

Signature of Owner

Date 11/14/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

Vehicle Make

FORD

Vehicle Model

ECONOLINE 350

Vehicle Year

1991

Current Odometer Reading

60,100 M.

1FTH534G7MHA22218

FIRESTONE

STEELTEX VAN

Purchase Date

OCT. 4/1990

Dealer's Name C. BASIL FORD INC.

3484 MAIN ST.

City BUFFALO

State N.Y.

Zip Code 14214

Engine Size

(CID/CC/L) 460/2.5L

☐ Turbo☐ Diesel☒ Gas☒ Fuel Injection

No Cylinders

8

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☒ 2-Point Belt

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☒ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other VAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02700000

Part Name(s)

TIRES

FIRESTONE STEELTEX RAS

LT 235/85 R16 M/S

Location

☒ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

1

Date(s) of Failure(s)

03-SEP-2000

Mileage at Failure(s)

UNDER 45,000 MILES

Vehicle Speed at Failure(s)

60-65 M/H

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

NONE

Number of Fatalities

NONE

Estimated Property Damage

\$500-700

Reported to Police

☒ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00-040; FIRESTONE, STEEL TEX, RAS 23585R16LT ORIGINAL EQUIPMENT WITH E360 VAN FORD, 1991. FRONT DRIVER'S TIRE EXPLODED AND SHREDED INTO PIECES, ~~SOME OF THE TIRE WAS CRACKING OUT~~ WHICH ALMOST CAUSED AN ACCIDENT. PLEASE PROVIDE FURTHER INFORMATION. *AK

*PASSING TRUCKS/CARS INFORMED POLICE AND A POLICE CAR VISITED US ON THE INCIDENT SITE AFTER ABOUT 15 MINUTE, THE POLICE OFFICER HELPED ME IN CHANGING TIRES. LOCATION - I44, APPROX. 60 MILES NORTH OF JOPLIN, MISSOURI. REPORT ON ALL FIVE TIRES (4 + SPARE TIRE) ALL FIRESTONE, ORIGINALLY INSTALLED BY FACTORY (FORD) →

CONTINUE ON BACK

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

ALL FOUR TIRES + SPARE TIRE STARTED TO DEVELOP CRACKS FROM THE THIRD YEAR WHICH GOT MORE AND DEEPER EVERY YEAR AFTER. IN THE FIFTH YEAR ONLY BECAUSE OF CRACKS I REPLACED TWO OF FIRESTONE TIRES BY TWO MICHELIN ALTHOUGH OVER $\frac{3}{4}$ OF TREADS WAS LEFT ON TIRES AND THE MILEAGE ON THEM WAS UNDER 25,000 MILES. THE TIRE WHICH BLEW UP (EXPLODED) WAS ALSO A FIRESTONE STEELTEX RAS AND TEN YEARS OLD BUT IT HAD UNDER 45,000 MILES ON IT AND OVER $\frac{3}{4}$ OF TREADS WAS LEFT ON TIRE. TO KEEP THE BALANCE OF THE VAN I PULLED THE VAN TO THE LEFT THE ONLY WAY I COULD KEEP IT FROM ROLLING OVER AND I STOPPED IT IN THE ROUGH SPACE BETWEEN NORTH AND SOUTH BOUND OF I-44 - THE BLOW UP TIRE HAD 8"-9" DIAMETER HOLE IN IT AND ALL STEEL WIRES WAS SEPARATED AND CUT - THE TREAD SURFACE WAS ENTIRELY PEELED OFF, THE TIRE WAS NOT RECOGNIZABLE. AT THE FIRST DISCOUT TIRE CO. I THROW AWAY (3) ALL FIRESTONE TIRES AND REPLACED THEM BY MICHELIN.

☆ U.S. G.P.O.: 1992 - 623-967 / 60086

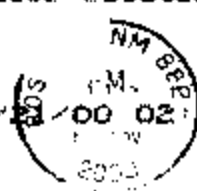
U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300

WASH., DC 20086 11/18/00 02:12 PM



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National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590