

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

18-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873303

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (lasted attempt at windshield or drivers side)	Vehicle Make FIRESTONE	Vehicle Model FIRESTONE	Vehicle Year 1900	Current Odometer Reading
---	----------------------------------	-----------------------------------	-----------------------------	--------------------------

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorshell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	--	--	--	---	---

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) <u>83</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAS DRIVING A 1994 DODGE INTREPID WITH FIRESTONE TURANZA T P225/60R16 WITH 5,000 MILES (TIRES BROUGHT FOR VEHICLE) AT 65MPH. HEARD A THUMPING NOISE AT LOW SPEED BUT NO NOISE AT HIGHWAY SPEED. THE NOISE WAS WORSE LATER & THEN NOTICED TREAD LEFT TIRE. PULLED OVER & THE RIGHT FRONT TIRES WAS STILL INFLATED BUT BALDED. HAD DONE DAMAGE TO VEHICLE. A MONTH LATER A 2ND TIRE WAS HAD THE SAME PROBLEM OF LOUD NOISE. TOOK TO RETAILER & HAD TIRE REPLACED BEFORE ANY DAMAGE COULD BE DONE.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 117 Date Received <u>18-OCT-2000</u> Od. or r1_dt _____ od_rt _____ up_tr _____ Reference No. <u>873303</u>	
OWNER INFORMATION (Type or Print) <u>[REDACTED]</u> <u>647998</u>		EFFECTS INVESTIGATION Work Number <u>[REDACTED]</u> Home Number <u>[REDACTED]</u>			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner <u>[REDACTED]</u> Date <u>10/28/2000</u>					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) FILL IN		Vehicle Make FIRESTONE	Vehicle Model FIRESTONE	Vehicle Year 1990/1994	Current Odometer Reading 84,200
Purchase Date ☐ New ☒ Used		Dealer's Name <u>JACK SAUTER'S GOODYEAR</u> City <u>BERMUDA DUNES</u> State <u>CA</u> Zip Code <u>92211</u>		Engine Size (CID/CC/L) <u>3.5</u> No Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Ut ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>02740000</u>	Part Name(s) <u>TIRES:TREAD</u>		Location ☐ Left ☒ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement	
No of Failures	Date(s) of Failure(s) <u>JULY 1999</u> Mileage at Failure(s) <u>80,000</u> Vehicle Speed at Failure(s) <u>65 MPH</u>		Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No	Fat ☐ Yes ☒ No	Number of Persons Injured <u>NONE</u>	Number of Fatalities <u>NONE</u>	Estimated Property Damage <u>\$1600.00</u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WAS DRIVING A 1994 DODGE, INTREPID WITH FIRESTONE TURANZA T P225/60R16 WITH 5,000 MILES, TIRES BOUGHT FOR VEHICLE AT 65MPH. HEARD A THUMPING NOISE AT LOW SPEED, BUT NO NOISE AT HIGHWAY SPEED. NOISE WAS WORSE LATER & THEN NOTICED TREAD LEFT TIRE. PULLED OVER & THE RIGHT FRONT TIRES WAS STILL INFLATED BUT BALDED. HAD DONE DAMAGE TO VEHICLE. A MONTH LATER A 2ND TIRE WAS HAD THE SAME PROBLEM OF LOUD NOISE. TOOK TO RETAILER & HAD TIRE REPLACED BEFORE ANY DAMAGE COULD BE DONE. AK					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT Y7A6PV83061

MANUFACTURER/TIRE NAME

FRESTONE - TURANZA T

SIZE

225/60/R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

ALL 4 TURANZA TIRES WERE DEFECTIVE.
THESE SHOULD BE ADDED TO THE RECALL LIST OF
DEFECTIVE TIRES.

☆ U.S. G.P.O. 1982-422-987 / 80286

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

