

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

17-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873225

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1LNLM82W0NY721716	LINCOLN	TOWN CAR	1992	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorshell ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150000	Part Name(s) ENGINE:OTHER PARTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 27-MAR-1998 Mileage at Failure(s) 80 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVING 40MPH WHEN VEHICLE STALLED OUT WITH ANY WARNING. TOWED TO DEALER & NOTHING WAS FOUND BY MECHANIC. VEHICLE WAS RESTARTED BY MECHANIC. STALLED A SECOND TIME & WAS ABLE TO RESTART AFTER 30MINS. THIS WOULD HAPPENED AT LEAST 3-4 TIMES SINCE AT THE DEALER. THE STALLING PROBLEM COULD NOT BE DUPLICATED. HAD REPAIRS DONE ON VEHICLE & HAS NOT STALLED SINCE THEN.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Form Approved OMB No. 2127-0008

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Date Received

17-OCT-2000

Od_or
rt_dt
Est_rt
up_itr

Reference No.

873225

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 10/30/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 1LNLM82W0NY721716	Located at battery of windshield on driver's side	Vehicle Make LINCOLN	Vehicle Model TOWN CAR	Vehicle Year 1992	Current Odometer Reading 7122199 64863
Purchase Date 12/26/92	Dealer's Name THOMASSEN LINCOLN MERCURY	Engine Size (CID/CYL) 4.6L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection		
☐ New ☒ Used	City ROCKVILLE	State MD	Zip Code 20852	No Cylinders 8	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport UTV ☐ Truck ☐ Motorcycle
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000	Part Name(s) ELECTRICAL SYSTEM:IGNITION	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 6	Date(s) of Failure(s) 27-MAR-1998 & 7/18/99	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
Mileage at Failure(s) 86,55,000 and 64,000			
Vehicle Speed at Failure(s) 35 and 55 miles per hour			

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured ---	Number of Fatalities ---	Estimated Property Damage ---	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVING 40MPH WHEN VEHICLE STALLED OUT WITH ANY WARNING. TOWED TO DEALER & NOTHING WAS FOUND BY MECHANIC. VEHICLE WAS RESTARTED BY MECHANIC. STALLED A SECOND TIME & WAS ABLE TO RESTART AFTER 30MINUTES. THIS WOULD HAPPENED AT LEAST 3-4 TIMES SINCE AT THE DEALER. STALLING PROBLEM COULD NOT BE DUPLICATED. HAD REPAIRS DONE ON VEHICLE & HAS NOT STALLED SINCE THEN.*AK

Car stalled on 3/30/98. Car was towed to Academy Ford, Laurel Md. No problem found, cost \$65.00, sent. Attached.
On 7/18/99 Car stalled in heavy traffic in Petersburg, Va.

CONTINUE ON BACK, FOLD IF

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY MAIL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
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Penalty for Private Use \$300

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400 Seventh St., S.W.

Administration

Traffic Safety

National Highway

of Transportation

U.S. Department

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UNITED STATES



☆ U.S. G.P.O. : 1992 - 425-897 / 80096

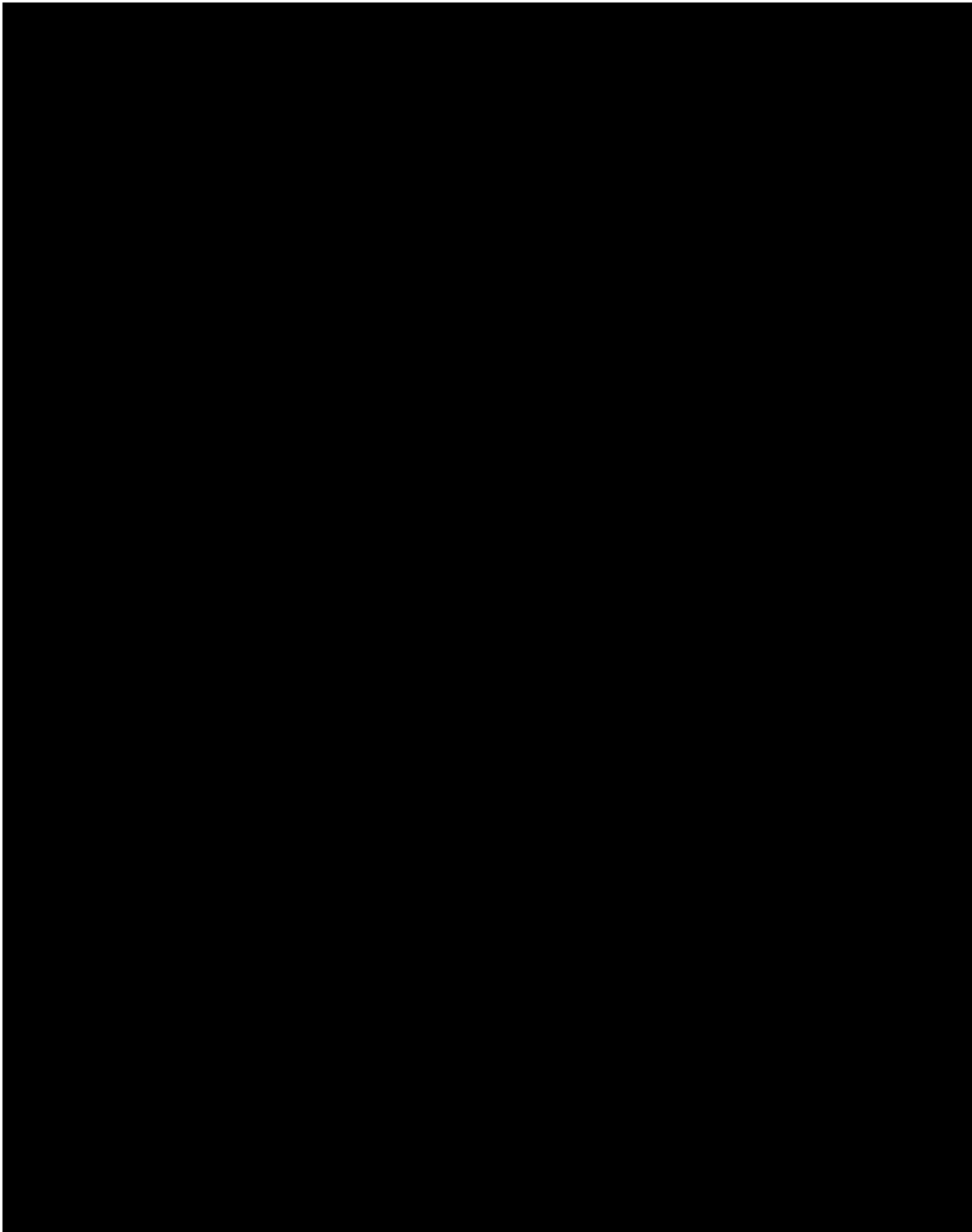
Car started after waiting period of about 15-20 min. • Between Petersburg
Va. and Laurel Md. Car stalled ^{an additional} 4 or 5 times, but started after
a brief waiting period each time. Arrived in Laurel at 1130PM.
On 7/22/99 car was taken to Academy Ford, Laurel, Md. They
could not duplicate problem but performed various repairs
in the amount of \$1,081.14. (See attached bill.)
Total \$1,305.85 - 6.50 - 159.71 (for cracked brake light
lense) ^{see} Document attached.

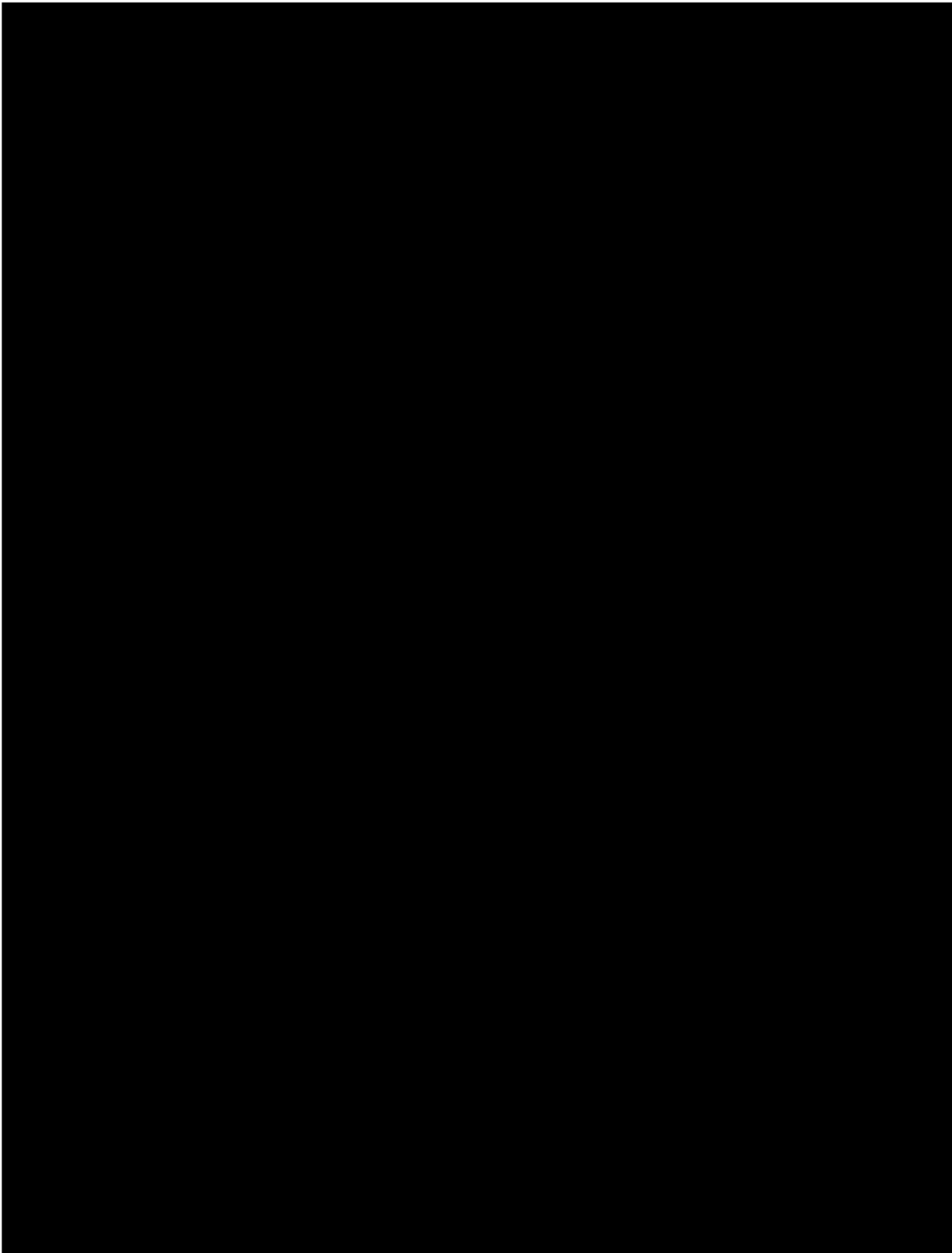


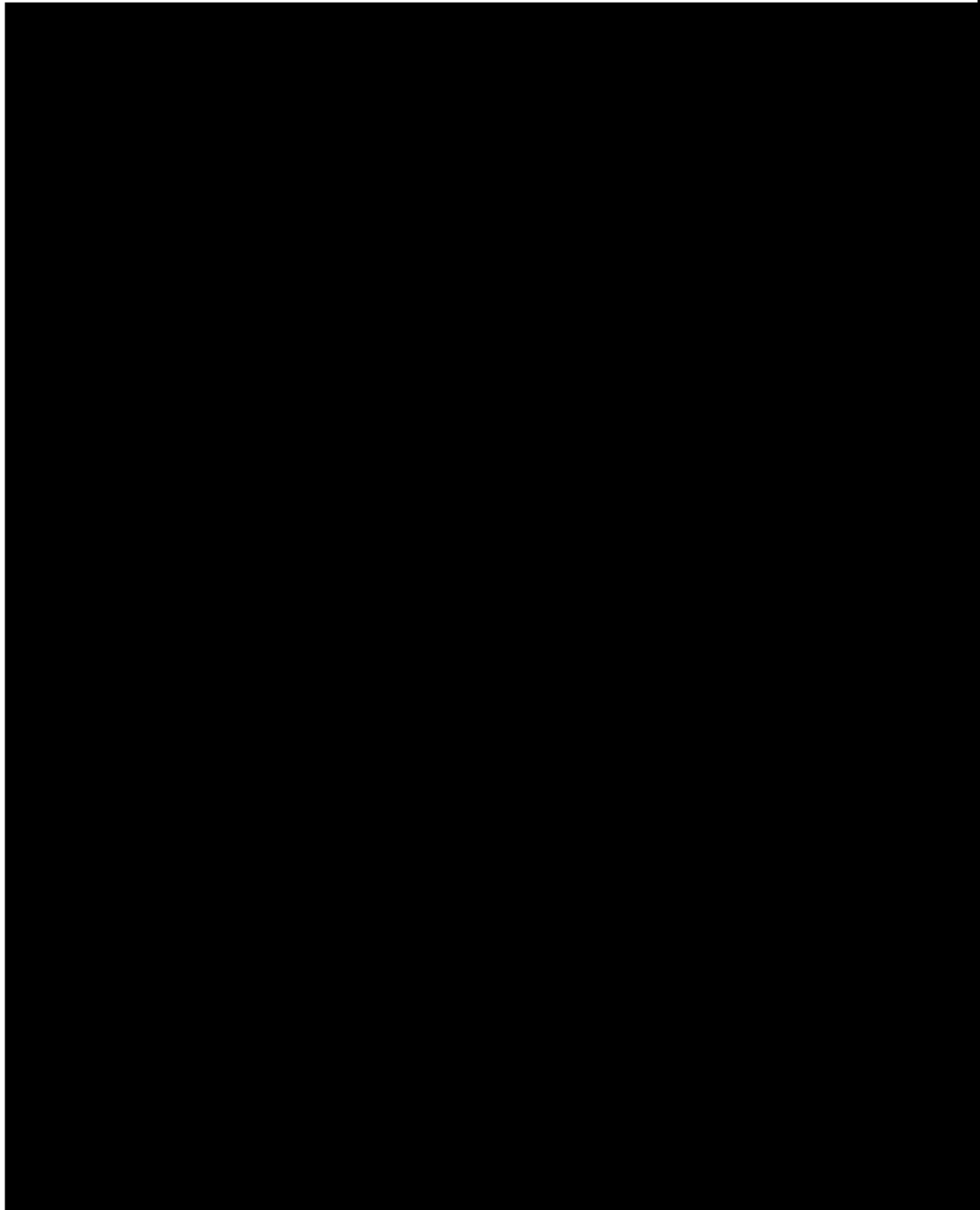
Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail									
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)									
TIRE IDENTIFICATION NO. *									
D O T									
MANUFACTURER/TIRE NAME									
SIZE									
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									

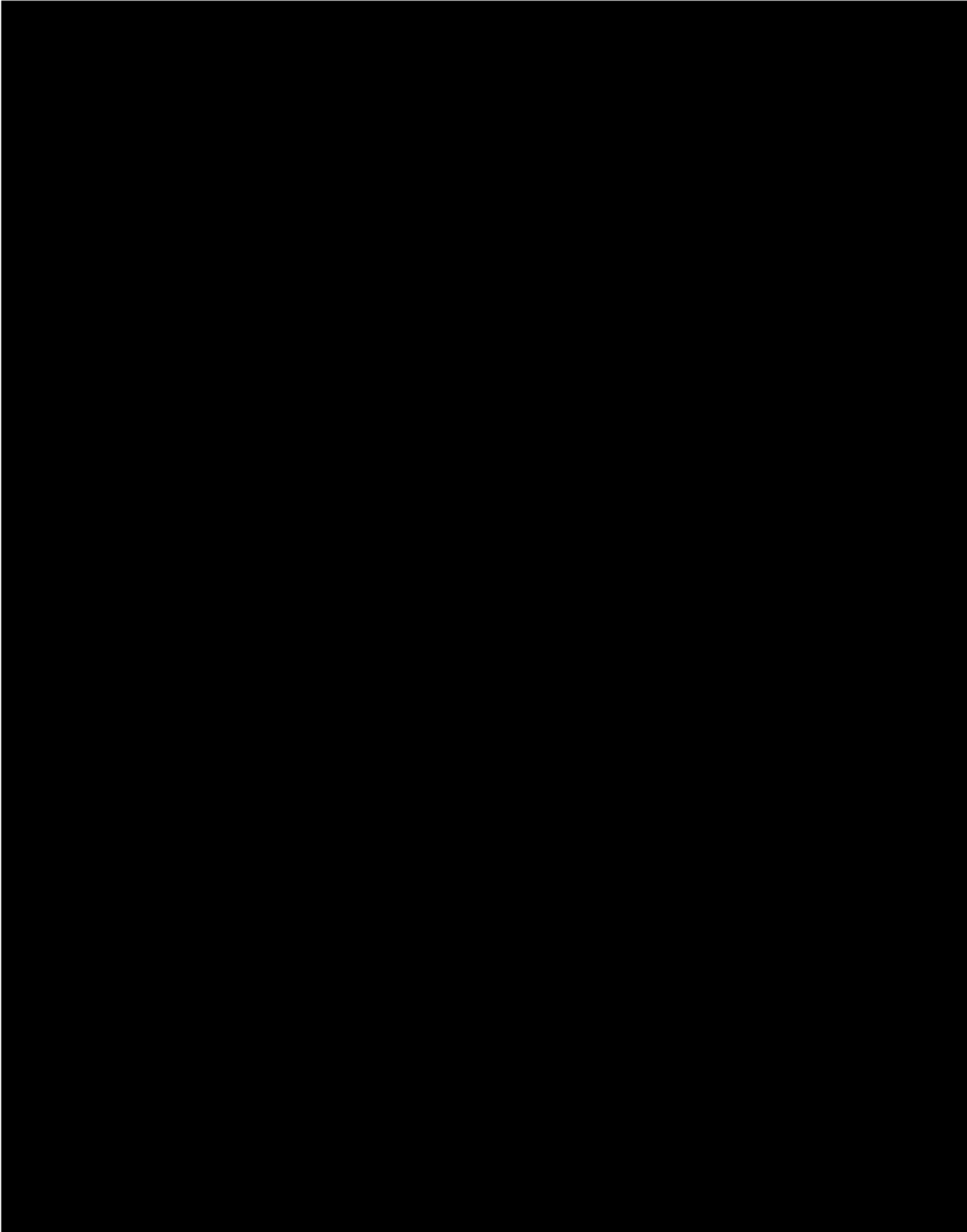
**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

(Page 1 through Page 8)









the 1990s, the number of people in the United States who are 65 years of age or older is projected to increase from 20 million to 35 million.

As the number of people in the United States who are 65 years of age or older increases, the number of people who are 75 years of age or older is projected to increase from 10 million to 15 million.

As the number of people in the United States who are 75 years of age or older increases, the number of people who are 85 years of age or older is projected to increase from 5 million to 7 million.

As the number of people in the United States who are 85 years of age or older increases, the number of people who are 95 years of age or older is projected to increase from 2 million to 3 million.

As the number of people in the United States who are 95 years of age or older increases, the number of people who are 100 years of age or older is projected to increase from 1 million to 2 million.

As the number of people in the United States who are 100 years of age or older increases, the number of people who are 105 years of age or older is projected to increase from 500,000 to 1 million.

As the number of people in the United States who are 105 years of age or older increases, the number of people who are 110 years of age or older is projected to increase from 250,000 to 500,000.

As the number of people in the United States who are 110 years of age or older increases, the number of people who are 115 years of age or older is projected to increase from 125,000 to 250,000.

As the number of people in the United States who are 115 years of age or older increases, the number of people who are 120 years of age or older is projected to increase from 62,500 to 125,000.

As the number of people in the United States who are 120 years of age or older increases, the number of people who are 125 years of age or older is projected to increase from 31,250 to 62,500.

As the number of people in the United States who are 125 years of age or older increases, the number of people who are 130 years of age or older is projected to increase from 15,625 to 31,250.

As the number of people in the United States who are 130 years of age or older increases, the number of people who are 135 years of age or older is projected to increase from 7,812 to 15,625.

As the number of people in the United States who are 135 years of age or older increases, the number of people who are 140 years of age or older is projected to increase from 3,906 to 7,812.

As the number of people in the United States who are 140 years of age or older increases, the number of people who are 145 years of age or older is projected to increase from 1,953 to 3,906.

As the number of people in the United States who are 145 years of age or older increases, the number of people who are 150 years of age or older is projected to increase from 977 to 1,953.

As the number of people in the United States who are 150 years of age or older increases, the number of people who are 155 years of age or older is projected to increase from 488 to 977.

As the number of people in the United States who are 155 years of age or older increases, the number of people who are 160 years of age or older is projected to increase from 244 to 488.

As the number of people in the United States who are 160 years of age or older increases, the number of people who are 165 years of age or older is projected to increase from 122 to 244.

As the number of people in the United States who are 165 years of age or older increases, the number of people who are 170 years of age or older is projected to increase from 61 to 122.

As the number of people in the United States who are 170 years of age or older increases, the number of people who are 175 years of age or older is projected to increase from 31 to 61.

As the number of people in the United States who are 175 years of age or older increases, the number of people who are 180 years of age or older is projected to increase from 15 to 31.

As the number of people in the United States who are 180 years of age or older increases, the number of people who are 185 years of age or older is projected to increase from 8 to 15.

As the number of people in the United States who are 185 years of age or older increases, the number of people who are 190 years of age or older is projected to increase from 4 to 8.

As the number of people in the United States who are 190 years of age or older increases, the number of people who are 195 years of age or older is projected to increase from 2 to 4.

As the number of people in the United States who are 195 years of age or older increases, the number of people who are 200 years of age or older is projected to increase from 1 to 2.