

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

17-OCT-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

873205

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (lasted attempt at windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	FIRESTONE	ATX	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 20-MAY-2000 Mileage at Failure(s) 85000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

00 T 005 000/TREAD SEPARATION: RIGHT REAR TIRE EXPERIENCED A TREAD SEPARATION WHILE TRAVELING ON A DIRT ROAD AT 25-30 MPH, NOTICE A FLAPING SOUND BEFORE THE PROBLEM COMMENCE. WITH DRIVER ONLY IN A 1997 JEEP, WAGENEER; AFTERMARKET EQUIPMENT INSTALL AT 75,000 MILES, DOT UNAVAILABLE. FEEL FREE TO PROVIDE ANY FURTHER DETAILS:

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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5/24/2000

CUSTOMER REF No -

SALESMAN - TOM RYAN

SAN FRANCISCO, CA 94107

CUSTOMER CODE - SRSZC

W/ORDER # *93658

MAKE	MODEL	YEAR	VEHICLE ID	OT	PAID	AMOUNT
JEEP	WAGONEER	87	87591	2FZP073	(415) 621-5746	
HSE2352	FIRE/S ATXII P235					90.00
DF	CALIF NEW TIRE RECYCLE					0.25
REPLACEMENT COST AFTER TIRE FAILURE						
PAID						
TOTAL PARTS						90.25
SALES TAX						7.65
TOTAL						\$ 97.90

OLD PART ☐ SAVE ☐ DISCARD ☐

BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS THAT THE SMOG CHECK TEST INDICATES ARE NECESSARY.

ALL PARTS NEW, UNLESS OTHERWISE STATED.

PARTS AND LABOR WARRANTIES 100 PERCENT FOR 4000 MILES OR 90 DAYS WHICHEVER COMES FIRST. THIS WARRANTY LIMITED TO THE WORK ON THIS FORM ONLY. VEHICLE MUST BE RETURNED TO OUR SHOP, AT CUSTOMER EXPENSE, TO HONOR WARRANTY.

I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIALS. YOU AND YOUR EMPLOYEES MAY OPERATE VEHICLE FOR PURPOSES OF TESTING, INSPECTION OR DELIVERY AT MY RISK. AN EXPRESS MECHANIC'S LIEN IS ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THEREON. YOU WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, ACCIDENT OR ANY OTHER CAUSE BEYOND YOUR CONTROL. TAG MUST BE PRESENTED FOR GRABIT OR WARRANTY WORK.

BECAUSE OF THE EXTENT OF THE TEARDOWN AND INSPECTION, THE VEHICLE MAY NOT PERFORM AS WELL AS BEFORE.

X _____ DATE _____

REVISED REPAIR AUTHORIZATION

ADDITIONALS _____ PLUS TAX _____ EMPLOYEE _____

DESCRIPTION _____

AUTHORIZED BY X _____

SHEET _____ TIME _____ DATE _____ PHONE _____

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF ANY INCREASE IN THE ORIGINAL ESTIMATED PRICE.

X _____

TIME
PROMISED

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2/ 1/1999
CUSTOMER REF. NO -
SALESMAN - TOM RYAN
W/O # - 84710

CUSTOMER CODE - SARSZC

INVOICE # *61690

MAKE	MODEL	YEAR	VEHICLE NO	STATION	PHONE
JEEP WAG	88	80400	2FZP073	(415) 621-5746	
PRODUCT CODE	DESCRIPTION	QTY	PRICE	AMOUNT	
NSF235755A	FIRE/S. ATOM P235 755A	2	90.00	180.00	
DF	CALIF NEW TIRE RECYCLING FEE	2	0.25	0.50	

ORIGINAL TIRE PURCHASE RECEIPT

PAID BY VISA TOTAL PARTS: 180.00

TOTAL LABOR: 0.50

SALES TAX 15.30

TOTAL \$ 195.80

OLD PART ☐ SAVE ☐ DISCARD ☐

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BECAUSE OF THE EXTENT OF THE TEARDOWN AND INSPECTION, THE VEHICLE MAY NOT PERFORM AS WELL AS BEFORE.

X

DATE

REVISED REPAIR AUTHORIZATION

ADDITIONAL # _____ PLUS TAX _____ EMPLOYEE _____

DESCRIPTION _____

AUTHORIZED BY X _____

SUBLET _____ TIME _____ DATE _____ PHONE _____

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF ANY INCREASE IN THE ORIGINAL ESTIMATED PRICE.

X _____ DATE _____