

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 119

Date Received

17-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873184

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 1N6DD26S2XC344705	Vehicle Make FIRESTONE	Vehicle Model WILDERNESS AT	Vehicle Year 1900	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 17-OCT-2000 Mileage at Failure(s) 24 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE-00-020- ORIGINAL EQUIPMENT ON A 1999 NISSAN FRONTIER, TIRE SIZE P21565R15, DOT NUMBER NOT AVAILABLE, TIRES HAVE 24 THOUSANDS MILES ON THEM. CONSUMER HAS NOTICE ALL FOUR TIRES HAVE DEVELOPED HAIR LINE CRACKS IN BETWEEN TREAD THE CRACKS ARE CONTINUES AROUND THE TIRE. CONSUMER HAS CONTACTED THE DEALER. PLEASE PROVIDE ANY FURTHER DETAILS.

CONTINUED ON BACK (11/00)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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FOR AGENCY USE ONLY 119

Date Received

NOV 13 1999
37-OCT-2000
 Od_or _____
 rt_dt _____
 od_rt _____
 up_hr _____
OFFICE
INVESTIGATION

Reference No.

873184

OWNER INFORMATION (Type or Print)

DEFECT

647495

Work Number

Home Number

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
 in the absence of an authorized signature, NHTSA will NOT provide information and address to the vehicle manufacturer.
☒ YES☐ NO

Signature of Owner

Date 10/31/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
registration or driver's license)

1N6DD26S2XC344705

Vehicle Make

FIRESTONE

Vehicle Model

WILDERNESS AT

Vehicle Year

1999
1900

Current Odometer Reading

24,759

Purchase Date

05/06/99

Dealer's Name

SANDY SANSING NISSAN

Engine Size
(CID/CC/L)

2.4 LITER

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection
☒ New ☐ Used

City

PENSACOLA

State

FL

Zip Code

32505

No Cylinders

4

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☒ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Utl☒ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other XE

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02740000

Part Name(s)

TIRES:TREAD

Location

☒ Left☒ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

No. of Failures

Date(s) of Failure(s)

17-OCT-2000

Mileage at Failure(s)

24 K

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE-00-020; ORIGINAL EQUIPMENTON A 1999 NISSAN FRONTIER, TIRE SIZE P21565R15, DOT NUMBER NOT AVAILABLE, TIRES HAVE 24 THOUSANDS MILES ON THEM. CONSUMER HAS NOTICED ALL FOUR TIRES HAVE DEVELOPED HAIR LINE CRACKS IN BETWEEN TREAD. CRACKS ARE CONTINUES AROUND THE TIRE. CONSUMER HAS CONTACTED THE DEALER. PLEASE PROVIDE ANY FURTHER DETAILS.*AK

DOT W2VF NNA 089

CONTINUE ON BACK IF NEEDED

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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

D	O	T	W	2	V	F	N	N	A	O	8	9
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FIRESTONE WILDERNESS NT

SIZE

P21565R15

NARRATIVE DESCRIPTION (CONTINUED)

L



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

54181
07

Customer Invoice
007308
10/18/2000

FIRESTONE TIRE & SERVICE CENTERS
7179 N DAVIS HWY
PENSACOLA, FL. 32504

Service Advisor:
09 GREG
904.478.8318

1999 NISSAN FRONTIER SE [WHITE]
Lic #: WMB30F FL Vin #:
In: 10/18/00 3:44PM Mileage: 24,601
Out: 10/18/00 4:59PM

Store # 014427

RETAIL SALE

REG# MV-08152

Description	Article Number	T#	Qty	Unit Price	Extended Price	Job Total
FIRESTONE TIRES WITH UNI-T, PACKAGE						319.92
FIREHAWK SS20 P215/65R15 RWL	078700	07	4	67.99	271.96	
TIRE FEE	7095761	07	4	1.00	4.00	
WHEEL BALANCE WEIGHT	7018708	07	4	3.99	15.96	
WHEEL BALANCE LABOR	7018716	07	4	5.00	20.00	
RUBBER VALVE STEM	7015040	07	4	2.00	8.00	
TIRE INSTALLATION	7015016	07	4	N/C	N/C	
COURTESY CHECK						0.00
COURTESY CHECK	7046930	07	1	N/C	N/C	

Technician: 07 WAYNE HUDSON

Payment History:

Firestone 3182 345.00 09027
Total Tendered 345.00

Summary:

Parts 299.92
Labor 20.00
Shop Supplies 1.00
Sub-Total 320.92
Tax 24.08
Total \$345.00

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Customer Signature

All parts are new unless otherwise specified.

See reverse side for Warranty Information

WORK ORDER

007300

10/18/00

DALE

COPPER RIDGE DR

PACON, FL 32533

007300

LAWSON TIRE & SERVICE CENTERS

7179 N DAVIS HWY

PENSACOLA, FL 32504

1999 NISSAN FRONTIER SE (WHITE)

LIC # WMB306 FL VIN #

IN 10/18/00 3:44P EST. MILEAGE 24,601

DUE: 06:00PM 10/18 Unspecified APPT: Unspecified

Shop # 014427

INITIAL ESTIMATE

REG# NV-08152

Article	Number	In	Qty	Part	Labor	Extended Price	Job Total
REAR TIRE TIRES WITH UNI-T, PACKAGE							319.92
REAR TIRE	070700	4		57.99		271.96	
REAR TIRE	7095761	4		1.00		4.00	
REAR TIRE	7018708	4		3.99		15.96	
REAR TIRE	007018716	4			5.00	20.00	
REAR TIRE	7015040	4		2.00		8.00	
REAR TIRE	007015016	4			N/C	N/C	
REAR TIRE							9.00
REAR TIRE	017046930	1			N/C	N/C	

Parts Return Instructions

Parts Return Instructions

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Parts Return Instructions

I ACKNOWLEDGE THAT I HAVE REVIEWED THIS ESTIMATE OF REPAIR AND SERVICE WORK. I HEREBY AUTHORIZE THE ABOVE WORK TO BE DONE, INCLUDING THE INDICATED PARTS AND LABOR, AND FROM SE TO PAY FOR ALL SUCH WORK. I GRANT PERMISSION TO OPERATE THE REFERENCED CAR, TRUCK OR VEHICLE ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF INSPECTION AND/OR TESTING. I UNDERSTAND THAT ALL CLAIMS MUST BE ACCOMPANIED BY AN INVOICE. I UNDERSTAND IF ADDITIONAL WORK IS REQUIRED, YOU WILL OBTAIN MY VERBAL OR WRITTEN AUTHORIZATION BEFORE ANY ADDITIONAL WORK IS BEGUN, UNLESS OTHERWISE SPECIFIED ON THIS ESTIMATE.

Dale E. Jordan

Estimates are free unless services are rendered. The minimum limited warranty is 6 months or 6000 miles whichever comes first. Corporate policy does not allow charging storage fees. Labor charges are based on "menu items" of a predetermined amount or the flat rate charged per the Mitchell Labor Manual.

007343
10/18/2000

10/18/2000
10/18/2000

10/18/2000
10/18/2000

1999 NISSAN FRONTIER SE (WHITE)
LIC # 4MB306 M VIN #
IN 10/18/00 3:44P EST. MILES 24,601
DUE @ 00:00PM 10/18 Unspecified (Mileage) Unspecified

Store # 014427

Vehicle: 1999 NISSAN FRONTIER SE (WHITE)

Description	Part	Qty	Part	Labor	Extended Price	Job Total
FIRESTONE TIRES WITH M&T, PATCHES						119.00
FIREHAWK S820 P215/65R15 RNL	078760	4	57.99		231.96	
TIRE FEE	7095761	4	1.00		4.00	
WHEEL BALANCE M&T	7010700	4	3.99		15.96	
WHEEL BALANCE LABOR	107010710	4		5.00	20.00	
RUBBER VALVE STEM	7010940	4	2.00		8.00	
TIRE INSTALLATION	957010816	4		N/C	N/C	
COURTESY CHECK						0.00
COURTESY CHECK	107010710	1		N/C	N/C	

Flat rate charged per internal & Mitchell labor manuals

10/18/2000 03:44PM 10/18/2000

Parts Return: Unspecified

Unspecified (Mileage) Unspecified Pay Type: Unspecified

Flat Rate Locks (No Selection)

One Stop F/R:

Pay for

One Stop Torque F/R

Mounting Instructions	
☒ LR	☒ RF
☐ LR	☐ RR
☐ SP	

Summary

Parts	299.92
Labor	20.00
Shop Supply	1.00
Sub	320.92
Tax	24.08
Total	345.00

I ACKNOWLEDGE THAT I HAVE REVIEWED THIS ESTIMATE OF REPAIR AND SERVICE WORK. I HEREBY AUTHORIZE THE ABOVE WORK TO BE DONE, INCLUDING THE INDICATED PARTS AND LABOR, AND FROM SE TO PAY FOR ALL SUCH WORK. I GRANT PERMISSION TO OPERATE THE REFERENCED CAR, TRUCK OR VEHICLE ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF INSPECTION AND/OR TESTING. I UNDERSTAND THAT ALL CLAIMS MUST BE ACCOMPANIED BY AN INVOICE. I UNDERSTAND IF ADDITIONAL WORK IS REQUIRED, YOU WILL OBTAIN MY VERBAL OR WRITTEN AUTHORIZATION BEFORE ANY ADDITIONAL WORK IS BEGUN, UNLESS OTHERWISE SPECIFIED ON THIS ESTIMATE.

CUSTOMER
SIGNATURE

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