

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

17-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

873118

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make FIRESTONE	Vehicle Model FIRESTONE	Vehicle Year 2000	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EA00023, TIRE TREAD SEPARATION: WHILE DRIVING ABOUT 68 MPH A LOUD NOSIE CAME FROM REAR TIRE ON THE PASSENGER'S SIDE. AFTER PULLING TO THE SIDE OF THE ROAD DRIVER NOTICED THAT TIRE WAS BROKEN. THIS WAS A FIRESTONE, DUELER 684, P24570R16, DOT Y7MT. ORIGINAL TIRE EQUIPMENT ON A 2000, HONDA, PASSPORT. TIRE MILEAGE ABOUT 200. THE TIRE WAS REPLACED BY FIRESTONE FOR \$20.00. PLEASE PROVIDE ANY FURTHER INFORMATION. ^AK

CONTINUED ON BACK (118)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 116 Date Received 17-OCT-2000	
OWNER INFORMATION (Type or Print) [Redacted] 647118		Reference No. 873118		Work Number [Redacted] Home Number [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. ☒ YES ☐ NO					
Signature of Owner [Redacted] Date 12/3/00					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) [Redacted]		Vehicle Make FIRESTONE		Vehicle Model FIRESTONE	
Vehicle Year 2000		Current Odometer Reading 2,000			
Purchase Date ☐ New ☒ Used		Dealer's Name Honda of Ill.		Engine Size (CID/CC/L) [Redacted] ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
City Spfld State IL Zip Code [Redacted]		No Cylinders 4			
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☒ Sport Jlt ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component: 02740000		Part Name(s) TIRES:TREAD		Location ☐ Left ☒ Right ☐ Front ☒ Rear	
Failed Part(s) ☐ Original ☐ Replacement					
No. of Failures 1		Date(s) of Failure(s) 7-8-00		Mileage at Failure(s) 200-250	
Vehicle Speed at Failure(s) 68 MPH		Failed Part(s) Available? ☒ Yes ☐ No		NHTSA Previously Contacted? ☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured [Redacted]	
Number of Fatalities [Redacted]		Estimated Property Damage [Redacted]		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
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CONTINUE ON BACK IF NEEDED					

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Customer Invoice
003585
07/13/2000

FIRESTONE TIRE & SERVICE CENTERS
407 S SIXTH ST
SPRINGFIELD, IL. 62701

Service Advisor:
02 ERIC
217.522.7741

2000 HONDA PASSPORT EX [BLACK]
Lic #: DEJE1 IL Vin #:
In: 07/10/00 7:24AM Mileage: 394
Out: 07/13/00 12:00PM

Store # 009431

RETAIL SALE

Description

CUSTOMER REQUESTED NO INSPECTION

BRIDGESTONE TIRE PACKAGE

D DUEL D684 TUBLPS 24570R16

WARRANTY TIRE INFORMATION

ORIGINAL ARTICLE #19089 PRICE 111.99 COLLECTED 0%

REMAINING TREAD DEPTH 0/32 SERIAL # Y7MTCBJ190

ILLINOIS TIRE FEE

WHEEL BALANCE WEIGHT

WHEEL BALANCE LABOR

RUBBER VALVE STEM

ROAD HAZARD WARRANTY

DISPOSAL FEE

TIRE INSTALLATION

MOUNT TIRE - STANDARD (Rear-Right)

MOUNT TIRE STANDARD WHEEL

DISCOUNT FOR MOUNT TIRE STANDARD WHEEL

Article Number	T#	Qty	Unit Price	Extended Price	Job Total
					0.00
019089	22	1	N/C	N/C	57.79
7095710	22	1	1.00	1.00	
7018708	22	1	2.99	2.99	
7018716	22	1	5.00	5.00	
7015040	22	1	2.00	2.00	
7040216	22	4	11.20	44.80	
7075078	22	1	2.00	2.00	
7015016	22	1	N/C	N/C	
7024538	22	1	7.00	7.00	0.00
7001685	22	-1	7.00	-7.00	

Technician: 22 CT FORD

Payment History:

Visa 8438 61.87 009674
Total Tendered 61.87

Summary:

Parts	52.79
Labor	5.00
Shop Supplies	0.25
Sub-Total	58.04
Tax	3.83
Total	\$61.87

I have received the above goods and/or services. If
this is a credit card purchase, I agree to pay and
comply with my cardholder agreement with the issuer.

Revision History:

	Rev Amt	Init
07/10/2000 09:08AM 217.467.1824 EVANS, JOE	12.15	
07/13/2000 11:59AM 217.467.1824 EVANS, JOE	36.04	

Customer Signature

All parts are new unless otherwise specified.

I acknowledge notice and oral approval of
an increase in the original estimated price.

Signature or Initials

See

reverse side for Warranty Information