

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

13-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

872972

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTWW32FXXEC27902	FORD TRUCK	F350	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05300000 07300000	Part Name(s) ENGINE:TURBO-CHARGER POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-OCT-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DUE TO DEFECTIVE TURBO INTAKE WHICH BLEWOUT VEHICLE STALLED WHILE DRIVING. THIS MIGHT HAVE CAUSED A CRASH. DEALER FIXED THIS PART 5 TIMES, BUT IT IS STILL REOCCURRING. ALSO, WHILE DOWNSHIFTING FROM 2ND GEAR TO 1ST GEAR VEHICLE WILL GO INTO REVERSE AUTOMATICALLY, CAUSING DAMAGES TO THE REAR PART OF VEHICLE. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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OFFICE
DEFECTS INVESTIGATIONOd_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

872972

OWNER INFORMATION (Type or Print)

646733

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of _____, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 10/28/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
dash or on driver's side door)

1FTWW32FXXEC27902

Vehicle Make

FORD TRUCK

Vehicle Model

F350

Vehicle Year

1999

Current Odometer Reading

96240

Purchase Date

10-16-1998

Dealer's Name Scheier Ford

Engine Size

CID/CC/L 7.3

☒ Turbo☒ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City Omaha State Ne Zip Code 68

No Cylinders 18

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbell☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☒ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

05300000
07300000

Part Name(s)

ENGINE: TURBO-CHARGER

POWER TRAIN: TRANSMISSION: ~~AUTOMATIC~~ MANUAL

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☒ Replacement

No of Failures

5 TURBO'S
1 TRANS

Date(s) of Failure(s) 01-OCT-1999

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

None

Number of Fatalities

None

Estimated Property Damage

\$1200.00

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DUE TO DEFECTIVE TURBO INTAKE WHICH BLEWOUT VEHICLE STALLED WHILE DRIVING. THIS MIGHT HAVE CAUSED A CRASH. DEALER FIXED THIS PART 5 TIMES, BUT IT IS STILL REOCCURRING. ALSO, WHILE DOWNSHIFTING FROM 2ND GEAR TO 1ST GEAR VEHICLE WILL GO INTO REVERSE AUTOMATICALLY, CAUSING DAMAGES TO THE REAR PART OF VEHICLE. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

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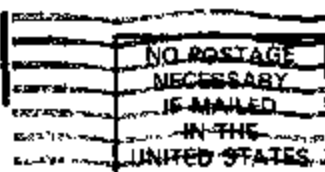
Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail									
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)									
TIRE IDENTIFICATION NO.*									
D	O	T						MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									

As to the Turbo Failures, 1 Turbo loss, if Power AND Shut down before being ^{able} to pull over to safe Road side. The TRANSMISSING is a much higher Saffty HAZARD, than it does not go into Reverse every time in the first gear hole it can happen ~~at~~ Full Stop or on the move. As where the property damage to REAR of the Truck bed by safty chains hook to a RV camper. Attempting to pull forward, Truck went in to Reverse, Backing in to chain before Stopping, movement could be achieved. Truck will also go into the normal Reverse while on the move at any times. Ford has know about this for over a year doing nothing about it

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400 South St., S.W.
Washington, D.C. 20590

Call Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

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National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590