

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

12-OCT-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

872916

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1G4HP52L8RH530228	Vehicle Make GENERAL	Vehicle Model AMER-1-TECH S	Vehicle Year 1900	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 11-OCT-2000 Mileage at Failure(s) 28000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT 70 MPH VEHICLE EXPERIENCED A THUMPING NOISE WHICH CAUSED FRONT END TO JUMP. PULLED VEHICLE OVER TO THE SIDE OF THE ROAD AND NOTICE TREAD PEELING OF CASING OF THE TIRE WHILE THE TIRE STILL REMAED INFLATED, ON A 1994, BUICK, LESABRE; ORIGINAL EQUIPMENT, P205/70R15, DOT# UNAVAILABLE. GERALD NOTIFIED AND TIRE REPLACEMENT WAS DONE AT CONSUMER COST. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 645973		RECEIVED OFFICE OF INVESTIGATION 12 OCT 2000 Reference No. 872916 Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of your signature, please print name and address to the vehicle manufacturer. Signature of Owner Date 10/20/00			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (If located at bottom of attachment or elsewhere)	Vehicle Make	Vehicle Model	Vehicle Year
1G4HP62L8RH530228	Buick GENERAL	LESABRE AMER-1-TECH ST	1998-1994
Current Odometer Reading		28,630	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo
5/25/94	TONY M. CORY Buick Inc.	3.8	☐ Diesel
☒ New ☐ Used	City	State	Zip Code
	MEGA	AZ	85201
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driver's Side Airbag ☐ 2-Point Belt ☒ Passenger's Side Airbag	☒ Yes ☐ No
Drive Train	Vehicle Type	Body Style	
☒ Front ☐ Rear ☒ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Utility ☐ Truck ☐ Motorcycle ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
02740000	TIRES:TREAD	☐ Left ☒ Front ☐ Right ☐ Rear	☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)
1	11-OCT-2000	28000	APPROX 70
Failed Part(s) Available?		NHTSA Previously Contacted?	
☒ YES ☐ NO		☐ YES ☒ NO	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Estimated Property Damage		Reported to Police	
\$1,829		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE TRAVELING AT 70 MPH VEHICLE EXPERIENCED A THUMPING NOISE WHICH CAUSED FRONT END TO JUMP, PULLED VEHICLE OVER TO THE SIDE OF THE ROAD AND NOTICE TREAD PEELING OFF CASING OF THE TIRE WHILE THE TIRE STILL REMAINED INFLATED, ON A 1994, BUICK, LESABRE; ORIGINAL EQUIPMENT, P205/70R15, DOT# UNAVAILABLE. GENERAL NOTIFIED AND TIRE REPLACEMENT WAS DONE AT CONSUMER COST. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK			
OVER CONTINUE ON BACK IF NEEDED			
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INFORMATION ON TIRE FAILURE(S) IF APPLICABLE:

DOT

AMER-1-TECH ST

SIZE

Pras/70R15

NARRATIVE DESCRIPTION (CONTINUED)

My daughter was driving and she did a fine job of controlling the vehicle and preventing a serious accident. Three things, I think, aided her: 1) air remained in the tire casing, 2) Car is equipped with ABS brakes which enabled her to apply the brakes ~~hard~~ without sliding off or fishtailing, and 3) the power steering enabled her to overcome the drag of the right front tire. The tire tread was thrown back of the car onto the freeway. It was not recovered due to the speed the traffic was traveling. It was necessary for me to purchase a new tire so we could continue our trip. I bought another General tire to match the other three. The General distributor would not adjust the tire so I paid \$90 for the replacement tire. With all the trouble Timon is having with their tread, I was surprised to have the tread of my General do the same thing. The day was clear, dry, and the temperature in the mid-70s. We had driven only about 30 miles when it happened. The tire was in excellent condition with only 28,000 miles on it.

† E.A. O.P.A.: 1992-023-007 / 00204

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATIONWIDE TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

