

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

11-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

872699

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FMDU34X0SZB98443		Vehicle Make FIRESTONE	Vehicle Model WILDERNESS AT	Vehicle Year 1900	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 15-SEP-2000 Mileage at Failure(s) 74050 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL 00T005000/TREAD SEPARATION: TIRE REPLACEMENT FOR FIRESTONE, WILDERNESS AT, P235/75R15, DOT# HXHL. REPLACED ON 15-SEP-2000 AT 74,028 MILES, AND CAUSED VEHICLE TO VIBRATE. TAKEN TO DEALER FOR INSPECTION, AND INFORMED CONSUMER THAT THREE OF THE FOUR TIRES WERE CAUSING VIBRATION DUE TO TIRE HOP. FIRESTONE WAS NOT NOTIFIED AT THIS TIME. PLEASE FEEL FREE TO PROVIDE FURTHER DETAILS. *AK

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

11-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

872699

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or drivers side) 1FMDU34X0SZB98443		Vehicle Make FIRESTONE	Vehicle Model WILDERNESS AT	Vehicle Year 1900	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 15-SEP-2000 Mileage at Failure(s) 74050 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL 00T005000/TREAD SEPARATION: TIRE REPLACEMENT FOR FIRESTONE, WILDERNESS AT, P235/75R15, DOT# HXHL. REPLACED ON 15-SEP-2000 AT 74,028 MILES, AND CAUSED VEHICLE TO VIBRATE. TAKEN TO DEALER FOR INSPECTION, AND INFORMED CONSUMER THAT THREE OF THE FOUR TIRES WERE CAUSING VIBRATION DUE TO TIRE HOP. FIRESTONE WAS NOT NOTIFIED AT THIS TIME. PLEASE FEEL FREE TO PROVIDE FURTHER DETAILS. *AK

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FOR AGENCY USE ONLY 241

RECEIVED
DATE RECEIVED
OFFICE OF THE DIRECTOR OF INVESTIGATION
REFERENCE NO. 872699

U.S. Department of Transportation
National Highway Traffic Safety Administration
Vehicle Owner's Questionnaire (VOQ)
DOT Auto Safety Hotline
NATIONWIDE 1-888-DASH-2-00T
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)
645421

Signature of Owner
[Redacted]
Date 10/23/00

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
YES ☒ NO ☐

Vehicle Information
Vehicle Make FIRESTONE
Vehicle Model WILDERNESS AT
Vehicle Year 1995
Current Odometer Reading 79500

Vehicle Ident. No. (VIN) 1FMDU34X0S2B98443

Purchase Date 11/1/95
Purchase Price \$11,995
Used ☒ New ☐

City Ramapo State NY Zip Code 11801
Dealer's Name McDaniel Ford

Engine Size 4.0L
Engine Type (CID/CYL) 2400
No Cylinders 6
Fuel Injection ☒ Gas ☐ Diesel ☐ Turbo ☐

Transmission Type Automatic
Antilock Brakes ☒ Yes ☐ No
Restraint System 3-Point Belt
Motorbelt ☐ 2-Point Belt ☐ Passenger-side Airbag ☒

Drive Train 4-Wheel
Front ☒ Rear ☐

Vehicle Type Car
Van ☐ Minivan ☐ Other ☐
Motorcycle ☐ Truck ☐ Sport Utl ☒

Body Style 2-Door
4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other ☐

FAILED COMPONENT(S)/PART(S) INFORMATION
Part Name(s) Replacement W/derness at tires
Location Front - Left/Right
Failed Part(s) Original ☐ Replacement ☒

No of Failures 3
Dates of Failure(s) 15-SEP-2000
Mileage at Failure(s) 74050
Vehicle Speed at Failure(s) 65 MPH

Available? ☐ Yes ☒ No
Contacted? ☐ Yes ☒ No
NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No
Time ☐ Yes ☒ No
Number of Persons Injured ☐ Yes ☒ No
Estimated Property Damage ☐ Yes ☒ No
Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
RECALL 007005000/READ SEPARATION: TIRE REPLACEMENT FOR FIRESTONE, WILDERNESS AT, P235/75R16, DOT# HXHL, REPLACED ON 15-SEP-2000 AT 74,028 MILES, AND CAUSED VEHICLE TO VIBRATE, TAKEN TO DEALER FOR INSPECTION, AND INFORMED CONSUMER THAT THREE OF THE FOUR TIRES WERE CAUSING VIBRATION DUE TO TIRE HOP. FIRESTONE WAS NOT NOTIFIED AT THIS TIME. PLEASE FEEL FREE TO PROVIDE FURTHER DETAILS. *AK
10/14/00: FIRESTONE DEALER DID NOT DISPUTE FACTS FINDINGS.
REPLACED (5) WILDERNESS AT TIRES WITH
(5) PIRELLI SCORPION TIRE. VEHICLE OK AT 65 MPH.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.