

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

09-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

872550

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or drivers side) 1G1NE52J9Y6296230	Vehicle Make CHEVROLET	Vehicle Model MALIBU	Vehicle Year 2000	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150060	Part Name(s) ENGINE:PISTON RINGS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 02-OCT-2000 Mileage at Failure(s) 10000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE EXPERIENCING EXCESSIVE CARBON BUILD UP ON THE PISTON RINGS, CAUSING ENGINE KNOCKING AND ERRATIC OPERATION. DEALER NOTIFIED, AND REPAIRS WERE MADE, BUT PROBLEM REOCCURRED. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		DEFECT INVESTIGATION OFFICE 09-OCT-2009 872550		FOR AGENCY USE ONLY 241	
Vehicle Owner's Questionnaire (VOQ) 09-OCT-2009 872550		DEFECT INVESTIGATION OFFICE 09-OCT-2009 872550		Work Number Home Number		Signature of Owner Date	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO		In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.		Signature of Owner Date		Vehicle Information	
Vehicle (Ident. No. (VIN) (located at bottom of windshield on driver's side)) 1G1NES2J9Y6296230		Vehicle Make CHEVROLET		Vehicle Model MALIBU		Vehicle Year 2000	
Current Odometer Reading 160060		Engine Size (CID/CC) 4		Engine Type ☐ Gas ☐ Diesel ☐ Turbo		Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other	
Transmission Type ☒ Automatic ☐ Manual		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized ☐ Driver's Side Airbag ☐ Passenger Side Airbag		Crash Control ☒ Yes ☐ No	
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Motorcycle ☐ Other		Failed Part(s) ☐ Original ☐ Replacement		Failed Part(s) ☐ Front ☐ Rear	
Component 05160060		Part Name(s) ENGINE: PISTON RINGS		Location ☐ Left ☐ Right		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures 02-OCT-2000		Date(s) of Failure(s) 10000		Mileage at Failure(s) Vehicle Speed at Failure(s)		Failed Part(s) ☐ Yes ☐ No	
Available? ☐ Yes ☐ No		Failed Part(s) ☐ Yes ☐ No		Failed Part(s) ☐ Yes ☐ No		Failed Part(s) ☐ Yes ☐ No	
Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)		Number of Persons Injured Number of Failures Estimated Property Damage Reported to Police		Crash ☒ Yes ☐ No		Fire ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)		VEHICLE EXPERIENCING EXCESSIVE CARBON BUILD UP ON THE PISTON RINGS, CAUSING ENGINE KNOCKING AND ERRATIC OPERATION. DEALER NOTIFIED, AND REPAIRS WERE MADE, BUT PROBLEM REOCCURRED. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK		CONTINUE ON BACK IF NEEDED		The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	

