

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

06-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

872441

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	FLEETWOOD	TERRY	1997	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02410000 02700000	Part Name(s) SUSPENSION:SINGLE AXLE:REAR:LEAF SPRING ASSEMBLY TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-JUL-2000 Mileage at Failure(s) 6 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

REAR LEAF SPRING BROKE CAUSING REAR PASSENGER TIRES TO PUNCTURE, AND ALMOST CAUSED A CRASH. ALSO, PROBLEM WITH THE MOLDS ON THE PASSENGER SIDEWALL DUE TO A LEAK. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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NOV 23 PM 12:11
06-OCT-2000

OFFICE

SECURITY INVESTIGATION

Od or

rt dt

od rt

up tr

Reference No.

872441

Work Number

Home Number

OWNER INFORMATION (Type or Print)

644636

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
in the absence of a signature, NHTSA will NOT provide name and address to the vehicle manufacturer.☒ YES☐ NO

Signature of Owner

Date 10/20/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1EABF24230J5 PLEASE FILL IN 71063	Vehicle Make FLEETWOOD	Vehicle Model TERRY	Vehicle Year 1997	Current Odometer Reading
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Purchase Date	Dealer's Name Selma RV	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City Selma State CA Zip Code 93662	No Cylinders	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02410000 02700000	Part Name(s) DOUBLE SUSPENSION: SHOCK AXLE: REAR: LEAF SPRING ASSEMBLY TIRES	Location ☐ Left ☒ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
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No of Failures	Date(s) of Failure(s) 01-JUL-2000 Mileage at Failure(s) 6 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
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Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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SMALL SECTION OF REAR LEAF SPRING BREAKS OUT CAUSING VEHICLE WEIGHT TO SHIFT TO FORWARD SPRING. ADDED WEIGHT CAUSES RIGHT FRONT TRAILER TIRE TO SEPARATE AND COME APART AT FREEWAY SPEEDS. DANGEROUS SITUATION ARISES WHILE CHANGING TIRE ON FREEWAY

CONTINUE ON BACK IF NEEDED

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U.S. G.P.O. : 1962 - 625-687 / 60706

FIBERGLASS SIDE WALLS NOT PROPERLY ATTACHED TO TRAILER
FRAME, CAUSING OUTSIDE SEAL TO COME LOOSE AND SIDE
WALL TO BULGE. WATER ENTERS TRAILER WALL CAUSING
MOLD BUILD UP INSIDE WALL OF 5TH WHEEL TRAILER.

FOLD TO SHOW RETURN ADDRESS (NO STAMP NEEDED) (FOLD WITH TAPE OF STAMP AND MAIL)																									
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)																									
TIRE IDENTIFICATION NO.																									
<table border="1"> <tr> <td>SIZE</td> <td colspan="12"> MANUFACTURER/TIRE NAME </td> </tr> </table>													SIZE	MANUFACTURER/TIRE NAME											
SIZE	MANUFACTURER/TIRE NAME																								
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																									
NARRATIVE DESCRIPTION (CONTINUED)																									