 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 256 Date Received 06-OCT-2000 Od. or Mileage at Date Rec'd _____ _____ _____ _____ Reference No. 872418 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) _____ BRIDGEPORT WV _____			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Signature of Owner _____ Date 10/1/00			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) <small>(Located at bottom of windshield or driver's side)</small> 2T1DR18E3WC _____	Vehicle Make TOYOTA	Vehicle Model COROLLA	Vehicle Year 1999
Current Odometer Reading _____	Purchase Date _____		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver's Side Airbag <input type="checkbox"/> Passenger's Side Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	<input type="checkbox"/> Sport Lift <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 12111000 12112100	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINT AIR BAG: FRONT INTERIOR SYSTEMS: PASSIVE RESTRAINT AIR BAG: SIDE DOOR	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures _____	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured _____	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
THIS VEHICLE HIT ANOTHER VEHICLE AT 30 MPH, NONE OF THE FOUR AIR BAGS DEPLOYED. TOYOTA WAS CONTACTED. VEHICLE WAS TOTALED. AK			
<small>CONTINUE ON BACK IF NEEDED</small>			
<small>The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small>			

Nov 8, 2000


Dear Mr. Ong,

I finally got the pictures ^{of} my 98 Toyota Corolla. You can see how much damage was done and why it was totaled. I hope you remember our ^{phone} conversation last month. If you have any questions, please call me at 304-842-4329. By the way, Toyota investigated and the guy who looked at my car said and I quote "I don't know why your air bags didn't work. You were lucky to walk away from this accident!" Then they wrote me from the legal dept and said that I hit angular (Lie!) I hit with my full front of my car, and that even if the airbags would have worked, it wouldn't have made a difference to the injuries my son sustained. I disagree. Even today his chest and ribs still hurt even to breathe and he can't participate in any sports, has not been released by his doctor, and has still not recovered. Please do something! They know I can't do anything to them but you can. What if another child somewhere Le'S do to Toyota's negligence and lack of responsibility

in this matter. The way I see it,
it is your responsibility to follow through
on this. Please give this matter your
thoughtful and careful consideration. Here is
a big car manufacturer who has defective
airbags and won't do anything about it.
Please let me know your decision

Sincerely Yours,



Bridgeport, WV 

I pray you will do the right thing
and lives will be saved.





