

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

05-OCT-2000

Oid_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

872359

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7HF13Y8YG770295	DODGE TRUCK	RAM	1997	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07380000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:COOLING UNIT AND LI	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures 1	Date(s) of Failure(s) _____ Mileage at Failure(s) 24 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAITING AT STOP LIGHT & PEDESTRIAN NOTICED LEAKAGE UNDER VEHICLE. PULLED AWAY FROM STOP LIGHT & VEHICLE STARTED JERKING & LURCHING. PULLED TO SIDE OF ROAD. STOPPED VEHICLE & GOT OUT TO CHECK. LIFTED HOOD & NOTICED TRANSMISSION FLUID WAS LEAKING OUT. CHECKED CLOSER AND SAW TRANSMISSION HOSE HAD PULLED AWAY FROM CONNECTION. IT WAS CLAMPED ON, BUT HAD PULLED AWAY. HOSE LINE WAS DIFFERENT THAN RECALL #97V084000. TAKING VEHICLE TO DEALER FOR REPAIRS.*AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received JUN-4 AM 10:30
05-OCT-2000
Reference No. 872359

OWNER INFORMATION (Type or Print)

[Redacted] 644436

Work Number
Home Nu

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3B7HF13Y8YG770295
Vehicle Make DODGE TRUCK
Vehicle Model RAM
Vehicle Year 1997
Current Odometer Reading 26,323
Purchase Date 1997
Dealer's Name REEDMAIR
City LANCASTER State PA Zip Code
Engine Size (CID/CC/L) 318
No Cylinders
 Turbo
 Diesel
 Gas
 Fuel Injection

Transmission Type Manual Automatic
Antilock Brakes Yes No
Restraint System 3-Point Belt Motorbelt
 Driverside Airbag 2-Point Belt
 Passengerside Airbag
Cruise Control Yes No
Drive Train Front Rear 4-Wheel
Vehicle Type Car Sport Utl
 Van Truck
 Minivan Motorcycle
 Other
Body Style 2-Door
 4-Door
 Stationwagon
 Pick Up Truck
 Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07390000
Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC: COOLING UNIT AND L
Location Left Right Front Rear
Failed Part(s) Original Replacement
No of Failures 1
Date(s) of Failure(s) 8/3/2000
Mileage at Failure(s) 24
Vehicle Speed at Failure(s) 0
Failed Part(s) Available? Yes No
NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash Yes No
Fire Yes No
Number of Persons Injured 0
Number of Fatalities 0
Estimated Property Damage 0
Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAITING AT STOP LIGHT & PEDESTRIAN NOTICED LEAKAGE UNDER VEHICLE. PULLED AWAY FROM STOP LIGHT & VEHICLE STARTED JERKING & LURCHING. PULLED TO SIDE OF ROAD, STOPPED VEHICLE & GOT OUT TO CHECK. LIFTED HOOD & NOTICED TRANSMISSION FLUID WAS LEAKING OUT. CHECKED CLOSER AND SAW TRANSMISSION HOSE HAD PULLED AWAY FROM CONNECTION. IT WAS CLAMPED ON, BUT HAD PULLED AWAY. HOSE LINE WAS DIFFERENT THAN RECALL #97V084000. TAKING VEHICLE TO DEALER FOR REPAIRS. *AK UNABLE TO CONTACT HOTLINE HAD TO BE TOWED 300 MILES. COST \$6500.00 TOOK OVER 2 MORE WKS. TO CONTACT. UNABLE UNTIL SPEAKING WITH NHTSA & GETTING ANOTHER NUMBER

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