

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

03-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

872139

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)		Vehicle Make PIRELLI	Vehicle Model PIRELLI	Vehicle Year 1981	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING 65 MPH NOTICED VIBRATION. CONSUMER PULLED VEHICLE, AND NOTICED VEHICLE WAS RIDING ON RIM TIRE, TREAD SEPARATED. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

Pirelli

400

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

As soon as the incident occurred, we contacted Pirelli at www.pirelli.com & fillup
their comment that. NEVER have they either acknowledge or respond to any
note.

☆ U.S. G.P.O. 1962-823-837 / 82086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

DISCOUNT TIRE CENTERS

TIRES • WHEELS • BRAKES • SHOCKS • ALIGNMENTS

TOR: 0016 Discount Tire Centers #016
1310 LONG BEACH BLVD.
LONG BEACH, CA 908130000 (562)591-5565

EPA # CAL000148563
B.A.R. AM114841

AGE : 1
ATE : 9/5/00
IME : 4:37 PM

INVOICE

INV #: 106656

SALESMAN: Jack Presentine
CUST TYPE: Regular

RETURN PARTS : DISCARD
CUST PO #:

CUST :
NAME :

O.P.O. #:

MOUNTER:
TECH: 010066 --

INSPECTED BY: 010066
TEST DRIVER:

YEAR : 1992
MAKE : BMW
MODEL : 525i
ENGINE : 6-2494 2.5L DOHC MFI
MILEAGE : 135325
LICENSE : 3VXM483
COLOR : BLACK
VIN :

PHONE:

Tire replacement

ITEM NUMBER	RFR	LOC	DESCRIPTION	QTY	LABOR	PARTS	AMOUNT
1766100	0		P20565R15 BW P400 TOURING	1	0.00	0.00	0.00
DOT Numbers: 229							
OTS1A	0		PREMIUM TIRE SERVICE PACKAGE	1	0.00	0.00	0.00
DF	0		WASTE TIRE DISPOSAL FEE	1	0.00	1.25	1.25
TD	0		CALIFORNIA TIRE RECYCLING FEE	1	0.00	0.25	0.25
11-173	0		RUBBER VALVE STEM	1	0.00	2.99	2.99
RGB	0		WHEEL BALANCING	1	8.99	0.00	8.99
RHZ	0		LIFE OF THE TIRE SERVICE AGREE	1	10.99	0.00	10.99

SUBTOTAL PARTS: 4.49
SUBTOTAL LABOR: 19.98
TAX AMOUNT: 0.25
INVOICE TOTAL: 24.72

PAYMENT: VISA / MASTER CHARGE 24.72
BALANCE DUE: 0.00

Thank you for your business! It is our pleasure to maximize the performance of your vehicle and tires. If you liked our services, please tell a friend. If not, please tell us! Call (800) 999-2878.

Received by

E. E. [Signature]

GRAND PRIX PERFORMANCE
 MOTORING ACCESSORIES, TIRES AND WHEELS

171B NEWPORT BLVD., COSTA MESA, CA 92627 (714) 945-7022 / 645-5727

INVOICE

INVOICE NUMBER

91704

INVOICE DATE

CUSTOMER NO

VEHICLE:

LICENSE:

MILEAGE:

PSI: FRONT BACK

[illegible]

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

***TERMS:** Cash upon presentation of bill. Past due amounts subject to service charge of 2% X
per month. I agree to pay all costs of collection, including attorney fees." CUSTOMER

CUSTOMER ORDERED BY

DISCOUNT TIRE CENTERS

TIRES • WHEELS • BRAKES • SHOCKS • ALIGNMENTS

124784

STORE: 15 LONG BEACH
1310 LONG BEACH BLVD
LONG BEACH CA 90813 (310) 501-5565

EPA # CAL000140SLA
B.A.R. 0M114042

PAGE: 1
DATE: 1-27-99
TIME: 11:02AM

W/INSTRUMENTS/REPAIRS/REPAIRS

W/INSTRUMENTS/REPAIRS/REPAIRS
15-WORK ORDER

CALLER: A. MARQUEL CAMPUS
CUST TYPE: RETAIL

PROVIDED BY:

RETURN PARTS IN

PLD. 01

REMAINS

YEAR: 1998

MAKE: BMW

MODEL: 520

LICENSE: 2A114042

MOUNTED

RECH. 11

PHONE 17 75627433-0731

INSPECTED BY:

TEST DRIVER:

Tire purchase

1 Reason For Visit: TIRES

LN	Item Number	Description	Qty	Price	Amount
01	0766100	Parts P20565R15 P400 TOURING SW	4	55.00	220.00
02	CTDF	CALIFORNIA TIRE RECYCLING FEE	4	0.25	1.00
03	IDF	WASTE TIRE DISPOSAL FEE	4	1.25	5.00
04	LAB	Labor Wheel Balancing	4	8.50	34.00
06	RHZ	Labor LIFE OF THE TIRE SERVICE AGREE	4	4.50	18.00

WHICH INCLUDES: FREE FLAT REPAIR, FREE RE-BALANCE, FREE REPLACEMENT FIRST 50% FOR ROAD HAZARD & WORKMANSHIP & MATERIAL DEFECTS. PROVIDED THERE ARE NO 2/3 FREE TIRE ROTATION, EVERY 5,000 MILES

Subtotal Parts:

270.00

Subtotal Labor:

52.00

Subtotal Taxes:

5.00

Subtotal Total:

327.00

Invoice Total:

327.00

370⁰⁵ struts/shocks Check Alignment

I hereby authorize the work described on this form to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control. I hereby grant you and/or your employees permission to operate the vehicle described herein on streets, highways or elsewhere for the purpose of testing and/or inspection.

Signature:

ACQ