

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

02-OCT-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

872017

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FT6R15X9RPA55288	Vehicle Make FIRESTONE	Vehicle Model ATX	Vehicle Year 1900	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 25-JAN-2000 Mileage at Failure(s) 47000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ORIGINAL TIRES ON A 1995 FORD RANGER PICK UP, P235/75R15. LEFT REAR TIRE COMPLETELY CAME A PART. THEN, TOOK TO A DEALER, AND THEY SAID THE RIGHT FRONT ALSO WAS SEPARATING. CONSUMER DECIDED TO REPLACE ALL 4 TIRES. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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 Rt_dt _____
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Reference No.

872017

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FT6R15X9RPA55288		FIRESTONE	ATX	1900	
Purchase Date	Dealer's Name _____		Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag		☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type		Body Style			
☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 25-JAN-2000 Mileage at Failure(s) 47000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ORIGINAL TIRES ON A 1995 FORD RANGER PICK UP, P235/75R15. LEFT REAR TIRE COMPLETELY CAME A PART. THEN, TOOK TO A DEALER, AND THEY SAID THE RIGHT FRONT ALSO WAS SEPARATING. CONSUMER DECIDED TO REPLACE ALL 4 TIRES. *AK

CONTINUED ON BACK (SEE)

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 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received <u>02-OCT-2000</u> OFFICE INVESTIGATION Reference No. <u>872017</u> Work Number <u> </u> Home Number <u> </u>				
OWNER INFORMATION (Type or Print) [Redacted] 643557		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of [Redacted] NHTSA will not provide your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>10/16/2000</u>				
VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
<u>1FT6R15X9RPA55288</u>	<u>FIRESTONE</u>	<u>ATX</u>	<u>1900</u>	<u>51,897</u>		
Purchase Date	Dealer's Name <u>SCHRIER FORD</u>		Engine Size <u>4.0 Liter</u>	☐ Turbo		
☒ New ☐ Used	City <u>Omaha</u> State <u>NE</u> Zip Code <u> </u>		(CID/CC/L <u>13-6</u>)	☐ Diesel		
			No Cylinders <u>6</u>	☒ Gas		
				☐ Fuel Injection		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual	☒ Yes	☒ 3-Point Belt ☐ Motorbelt	☒ Yes	☐ Front	☐ Car	☒ 2-Door
☒ Automatic	☐ No	☐ Driverside Airbag ☐ 2-Point Belt	☐ No	☐ Rear	☐ Van	☐ 4-Door
		☐ Passengerside Airbag		☒ 4-Wheel	☐ Minivan	☐ Stationwagon
					☐ Other	☒ Pick Up Truck
						☒ Other
FAILED COMPONENT(S)/PART(S) INFORMATION						
Component <u>02740000</u>	Part Name(s) <u>TIRES:TREAD</u>		Location		Failed Part(s)	
			☒ Left ☒ Right		☒ Original	
			☒ Front ☒ Rear		☐ Replacement	
No of Failures <u>X2</u>	Date(s) of Failure(s) <u>25-JAN-2000</u>		Failed Part(s) Available?		NHTSA Previously Contacted?	
	Mileage at Failure(s) <u>47000</u>		☐ Yes ☒ No		☐ Yes ☒ No	
	Vehicle Speed at Failure(s) <u>60 mph</u>					
APPLICATION/INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)						
Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	<u>0</u>	<u>0</u>		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)						
ORIGINAL TIRES ON A 1994 FORD RANGER PICK UP, P235/75R15. LEFT REAR TIRE COMPLETELY CAME A PART. THEN, TOOK TO A DEALER, AND THEY SAID THE RIGHT FRONT ALSO WAS SEPARATING. CONSUMER DECIDED TO REPLACE ALL 4 TIRES. *AK						
CONTINUE ON BACK IF NEEDED						
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ENTER TIME TO GO
2000 2 04TH ST
TAMPA FL 33606-5501
TEL: 813-241-1246
WWW.MAGNETIC.COM

001/00171/0145 2000
DATE 01/23/02 TIME 03:17 PM

ITEM 000 VIT CLE
AM [REDACTED] TYPE 0001 P
RESP. 0000/000 000000

AMOUNT: \$402.98
TAX: \$43.00
TOTAL: \$445.98

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUING INSTRUCTIONS
(SEE FRONT AGREEMENT IF CREDIT INQUIRY)

X [REDACTED]
THE LIMIT HEREON IS \$500.00 PER CARDHOLDER

JENSEN TIRE CO.

Complete Auto Service Centers

GOODYEAR

Firestone

BRIDGESTONE

SEIBERLING

JENSEN TIRE CO.

2000 33 44TH

OMAHA NE 68132

(402) 351-7200

SALE [REDACTED] 1.00 SHOP TO: SAME INVOICE 049791

DATE	NAME	PLATE	MILEAGE	TELEPHONE	DATE	SALE	ORDER	INVOICE	REMARKS
1/25/00	BARNEYS	51-0160	40400	(402) 351-6775	01/27/00		070232		

DATE	INVOICE	PREV INVOICE	DATE	OPENED BY	DATE	DATE	DATE
01/25/00	049791		01/25/00	01/25/00	01/25/00	01/25/00	01/25/00

STOCK	STOCK	DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL	TAX	EXTENSION
177441540	2000/7500	1995 XL 400 455 400	4	84.95	339.80	.00	339.80
		PERCENT DISCOUNT	0	40.50	0.00	.00	0.00
041241000	BALANCE	WHEEL BALANCE - COMPLETE 4000	4	1.75	7.00	.00	7.00
041241000	BALANCE	WHEEL BALANCE - 10000	4	1.50	6.00	.00	6.00
050-00000	200	2000 10000 - 10000 10000	4	1.40	5.60	.00	5.60
070000000	200	2000 10000 - 10000 10000	4	1.40	5.60	.00	5.60
041241000	2000	2000 10000 - 10000 10000	4	1.40	5.60	.00	5.60

METHOD OF PAYMENT:
 CASH
 430.00
 CHANGE: 1.00

ALL WHEELS MUST BE RETORQUED AFTER 25 MILES 11111

Customer Signature: _____

SALES	SALES	SALES	SALES	SALES	SALES	SALES	SALES
200.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00

GET YOUR CAR READY FOR THE ROAD

Bring your car to Jensen Tire now!

We'll make sure it's ready to handle year-round driving needs. See us for:

- ✓ Tires
- ✓ Belts & Hoses
- ✓ Brakes
- ✓ Batteries
- ✓ Wiper Blade Service
- ✓ Exhaust System
- ✓ Air Conditioning
- ✓ Electrical System
- ✓ Engine Service
- ✓ Alignment



Non-Transferable

CODE #20

JENSEN TIRE CENTERS EXTENDED TIRE WARRANTY - TIRE PROTECTION PLAN

JENSEN Tire Centers recognizes the investment and confidence its customer has in the products. We are also cognizant of the almost incredible task tires have. For in addition to transporting tremendous weights at high speeds, tires are subject to many adverse conditions and abuse.

With these factors in mind, JENSEN Tire Centers offer no claims or warranty against the possibility of tire failure. JENSEN Tire Centers do insure, thru this special warranty, that the cost of replacement due to tire failure caused by the above mentioned factors will be paid at a later date.

JENSEN Tire Centers provides this added protection by extending the manufacturer's warranty to include **ROAD HAZARDS, FREE ROTATIONS, FREE RE-BALANCING AND INSPECTIONS.**

ELIGIBILITY—For the sum of _____ this warranty applies to the tire listed below while used in passenger car service.

1. WARRANTY COVERAGE AND FOR HOW LONG—To the original purchaser, JENSEN Tire Centers are authorized, under the terms of this warranty, to replace the tire registered below that may be rendered unserviceable for whatever reason, other than for the exclusions as listed below, with a tire of similar size and construction during the first 10% of tread wear on a \$16.00 minimum (plus applicable local, state and federal taxes) basis. The wear to be determined by a tread gauge measurement by JENSEN Tire Centers.

2. FREE FLAT REPAIRS—JENSEN Tire Centers will in addition to the above, provide repairable punctures to those tires listed below on a no-charge basis for the tread life of the tire. (No charge repairs will not be made on tires with less than 2/32" tread remaining.)

3. FREE ROTATIONS EVERY 6000 MILES OR 6 MONTHS* PROVIDED WHEELS CAN BE ROTATED.

4. FREE COMPUTER SPIN-BALANCING EVERY 6000 MILES OR 6 MONTHS. Every 6000 miles (or 6 months) JENSEN Tire Centers will in addition to the above, provide free rotations, inspections and rebalancing all tire assemblies as necessary for the life of the tire.

5. FREE TIRE INSPECTIONS AND PRESSURE CHECKS.

WHAT IS NOT COVERED BY THIS WARRANTY—To the extent permitted by the law, JENSEN Tire Centers disclaims liability for consequential damages. Tires used for commercial or racing purposes. Damage or destruction to the tire from burns, voltage abuse, accident, irregular or premature tread wear caused by mechanical malfunction or improper inflation. Repairable punctures or tires "Run Flat" (condition brought about by running a tire with little or no air pressure). Tires branded "Blam", branded "NA" or "No Adjustment", or tires with the brand name has been obliterated.

USER'S OBLIGATIONS—The user must present and surrender this warranty and the tire registered on it, to JENSEN Tire Centers, when adjustment is claimed. They must pay the adjustment price (if any) of the new tire plus any taxes where applicable. The user is responsible for the payment of any charges for balancing and rotation.

The warranty is the product of JENSEN Tire Centers, and not of any manufacturer. This warranty is in effect for the useable "Tread Life" of the tire registered on it. (Industry standards state that a tire has reached the end of its useable tread life when the tread depth left is 2/32nds or less. This depth is also known as "Tread Wear Bars".)

To the Original Purchaser, this warranty is redeemable at JENSEN Tire Centers, listed in the white pages of the phone book.

THIS CERTIFICATE IS NOT VALID WITHOUT CUSTOMER'S PAID INVOICE.