

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

02-OCT-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

871983

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GTGC33R7VF014855	GMC	C3500	1997	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
03224000 12250000 13173000	BRAKES:HYDRAULIC:POWER ASSIST:BOOSTER INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT BUCKLES STRUCTURE:BODY:CAB TRUCK (S/B2)	<input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures	Date(s) of Failure(s) 01-JAN-1997	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) _____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Vehicle Speed at Failure(s) _____		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKE BOOSTER MALFUNCTIONED, CAUSING NO BRAKING ABILITY WHICH MAY HAVE RESULTED IN A CRASH. ALSO, DRIVER AND PASSENGER REAR SEATBELTS, WERE LOCKED UP, COULD NOT USE THE SEATBELT AND WON'T PROTECT THE OCCUPANT IN EVENT A CRASH. DEALER REPLACED BOTH SEATBELTS. THE REAR OF CAB WAS NOT WELDED PROPERLY. DEALER HAD TO WELD THE REAR CAB TO FRONT. REAR AXLE SEAL WILL GO OUT, CAUSING OIL TO GO INTO THE BRAKE SHOES, RESULTING IN NO REAR BRAKES. THE ENGINE STALLED. HAD TO GET A REBUILT ENGINE, AND THE MANUFACTURER PUT OUT A TSB BUT HAS NO SOLUTION. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Reference No.

871983

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GTGC33R7VF014855	GMC	C3500	1997	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03224000 12250000 13173000	Par. Name(s) BRAKES:HYDRAULIC:POWER ASSIST:BOOSTER INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT BUCKLES STRUCTURE:BODY:CAB TRUCK (S/B2)	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
---	---	--	---

No. of Failures	Date(s) of Failure(s) 01-JAN-1997 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKE BOOSTER MALFUNCTIONED, CAUSING NO BRAKING ABILITY WHICH MAY HAVE RESULTED IN A CRASH. ALSO, DRIVER AND PASSENGER REAR SEATBELTS, WERE LOCKED UP, COULD NOT USE THE SEATBELT AND WON'T PROTECT THE OCCUPANT IN EVENT A CRASH. DEALER REPLACED BOTH SEATBELTS. THE REAR OF CAB WAS NOT WELDED PROPERLY. DEALER HAD TO WELD THE REAR CAB TO FRONT. REAR AXLE SEAL WILL GO OUT, CAUSING OIL TO GO INTO THE BRAKE SHOES, RESULTING IN NO REAR BRAKES. THE ENGINE STALLED. HAD TO GET A REBUILT ENGINE, AND THE MANUFACTURER PUT OUT A TSB BUT HAS NO SOLUTION. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUED ON BACK (REVERSE)

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FOR AGENCY USE ONLY 156	
Date Received RECEIVED 02-OCT-2000 53	Od_or _____ rt_dt _____ od_rt _____ up_nr _____
OFFICE SPECTS INVESTIGATION	Reference No. 871983
Work Num _____	
Home Number SAME	

OWNER INFORMATION (Type or Print)

643503

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer.

Signature of Owner _____ Date **10/21/00**

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 1GTGC33R7VF014856	Vehicle Make GMC	Vehicle Model C3500	Vehicle Year 1997	Current Odometer Reading 78995
Purchase Date MAY 19 1997	Dealer's Name MAC'S OLD'S PONTIAC GMC		Engine Size (CID/CCIL) 5.7 L	<input type="checkbox"/> Turbo Diesel Gas <input checked="" type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City SLATER State TENN Zip Code 37364	No Cylinders 8		

Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Util <input checked="" type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other 4 DOOR
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 63224000 12250000 13173000	Part Name(s) BRAKES:HYDRAULIC:POWER ASSIST:BOOSTER INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT BUCKLES STRUCTURE:BODY:CAB TRUCK (8/82)	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures APPROX 20 SEE ATTACHED PAPERS	Date(s) of Failure(s) 01-JAN-1997 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage 0	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKE BOOSTER MALFUNCTIONED, CAUSING NO BRAKING ABILITY WHICH MAY HAVE RESULTED IN A CRASH. ALSO, DRIVER AND PASSENGER REAR SEATBELTS, WERE LOCKED UP, COULD NOT USE THE SEATBELT AND WON'T PROTECT THE OCCUPANT IN EVENT A CRASH. DEALER REPLACED BOTH SEATBELTS. THE REAR OF CAB WAS NOT WELDED PROPERLY. DEALER HAD TO WELD THE REAR CAB TO FRONT. REAR AXLE SEAL WILL GO OUT, CAUSING OIL TO GO INTO THE BRAKE SHOES, RESULTING IN NO REAR BRAKES. THE ENGINE STALLED. HAD TO GET A REBUILT ENGINE, AND THE MANUFACTURER PUT OUT A TSB BUT HAS NO SOLUTION. PLEASE PROVIDE FURTHER INFORMATION.*AK We asked about the knocking of the engine and we were shown the TSB that that engine will knock, truck was still under warranty

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Left side Motor 1-800-GMC-Truck
rebuilt. 402-8782

FUNCTION..... ?H
VEHID..... (WJ717378) ?VF014855



SERIAL NO. 1GTGC33R7VF014856
CUSTOMER 902968
DELV. DATE 23MAY97
IN SERVICE 23MAY97
WAR. EXP. DATE KEY 0031
LICENSE NO.

BUS. PHONE N/A EXT.
CELL PHONE N/A
PAGER N/A CODE
E-MAIL
97 GMC 3500 PICKUP 74852
Command? (Enter, *, N, VEH, CUST, ?)?

1997
GMC Truck
C Series 3500

RO NO: 18592 OPENED: 13JUL00 CLOSED: 14JUL00 MILEAGE: 74852
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
3542 880 CT E4397 SEAL, HUB OIL - REPLACE REAR AXLE BOTH
3542 880 CT ST REPLACE BOTH REAR BRAKE SHOES - NOT COVE
RED BY GMPP
3542 880 CT ST BALANCE BOTH REAR TIRES

Press return to continue, S to list the story for this RO, or E to exit: ?

OCT 5TH

steering Locks down causing
NEAR COLLISION WITH PICKUP & RR crossing
ARM-pole, end up in ditch. cause is
A Faulty VARIABLE RATE steering system,
we FINALLY disconnected the system to
AVOID INJURING SOMEONE

RO NO: 18592 OPENED: 13JUL00 CLOSED: 14JUL00 MILEAGE: 74852
 SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
 3542 880 CT E4397 SEAL, HUB OIL - REPLACE REAR AXLE BOTH
 3542 880 CT GT REPLACE BOTH REAR BRAKE SHOES - NOT COVE
 RED BY GMPP
 3542 880 CT ST BALANCE BOTH REAR TIRES

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 17868 OPENED: 11MAY00 CLOSED: 11MAY00 MILEAGE: 70776
 SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
 4706 520 CT NLC NO OPEN CAMPAIGN
 4706 520 WG J4100 GENERATOR ASSEMBLY - REPLACE
 4706 520 CT JB21 SERVICE TRANSMISSION

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 16310 OPENED: 12NOV99 CLOSED: 15NOV99 MILEAGE: 59400
 SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
 3542 4706 W4 A9403 PANEL, CAB REAR OUTER - REPAIR LOWER
 3542 4706 W4 A7930 PANEL, CAB REAR REFINISH
 3542 W4 9999 SUBLET REPAIRS
 3542 4706 W4 Z7905 FIVE DAYS RENTAL
 3542 W4 9999 SUBLET REPAIRS

*weld caps
together*

Press return to continue, S to list the story for this RO, or E to exit: ?

ANSWERED PHONE
WHEN I CALLED GM

JOHN CARROLLS
SCOTT

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 16310 OPENED: 12NOV99 CLOSED: 15NOV99 MILEAGE: 59400

SA...	TECH.	TYPE.	OPCODE	CB-RO..	DESCRIPTION
3542	4706	W4	A9403		PANEL, CAB REAR OUTER - REPAIR LOWER
3542	4706	W4	A7930		PANEL, CAB REAR REFINISH
3542		W4	9999		SUBLET REPAIRS
3542	4706	W4	Z7905		FIVE DAYS RENTAL
3542		W4	9999		SUBLET REPAIRS

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 16054 OPENED: 19OCT99 CLOSED: 20OCT99 MILEAGE: 56604

SA...	TECH.	TYPE.	OPCODE	CB-RO..	DESCRIPTION
3542	880	WG	E1040		PAD AND/OR BOLT, BODY - R&R OR REPLACE
3542	880	CT	JB1		CHANGE OIL AND FILTER, LUBRICATION
3542	880	WG	J0224		MANIFOLD AND/OR GASKET, INTAKE LOWER - R &R OR REPLACE

Replace
ALL CR6
MOUNTS

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 15641 OPENED: 09SEP99 CLOSED: 10SEP99 MILEAGE: 55762

SA...	TECH.	TYPE.	OPCODE	CB-RO..	DESCRIPTION
3542	3542	CT	NPF		COULD NOT DUPLICATE CUSTOMERS CONCERN
3542	3542	CT	NPF		COULD NOT DUPLICATE CUSTOMERS CONCERN

Knocking

Press return to continue, S to list the story for this RO, or E to exit: ?



ALTON
BURTON
SHOP FOREMAN
REPAIRED MOTOR
IN MULESHOE TX
SEPT 31st

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
~~3542 880 WG E1040 PAD AND/OR BOLT, BODY - R&R OR REPLACE
3542 880 CT JB1 CHANGE OIL AND FILTER, LUBRICATION
3542 880 WG J0224 MANIFOLD AND/OR GASKET, INTAKE LOWER - R
R OR REPLACE~~

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 15641 OPENED: 09SEP99 CLOSED: 10SEP99 MILEAGE: 55762

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
~~3542 3542 CT NPF COULD NOT DUPLICATE CUSTOMERS CONCERN
3542 3542 CT NPF COULD NOT DUPLICATE CUSTOMERS CONCERN~~

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 15090 OPENED: 15JUL99 CLOSED: 15JUL99 MILEAGE: 52541

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
3542 5299 CT ST REPLACED STABILIZER BAR BUSHING.

Press return to continue, S to list the story for this RO, or E to exit: ?

~~RO NO: 12959~~ OPENED: 11DEC98 CLOSED: 11DEC98 MILEAGE: 39040

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
3542 3542 CT CRF VEHICLE OUT OF WARRANTY - CUSTOMER REJEC
TED REPAIRS

Press return to continue, S to list the story for this RO, or E to exit: ?

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
3542 5299 CT ST REPLACED STABILIZER BAR BUSHING.

~~Press return to continue, S to list the story for this RO, or E to exit: ?~~

~~RO NO: 12959 OPENED: 11DEC98 CLOSED: 11DEC98 MILEAGE: 39040~~

~~SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
3542 3542 CT CRR VEHICLE OUT OF WARRANTY - CUSTOMER REJECTED REPAIRS~~

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 12626 OPENED: 28OCT98 CLOSED: 28OCT98 MILEAGE: 35856

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
3542 2203 W4 N0110 BATTERY - REPLACE ONE
3542 WBF 9997 MISC. SHOP CHARGES

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 12005 OPENED: 03SEP98 CLOSED: 04SEP98 MILEAGE: 31602

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
3542 880 W4 H1320 BOOSTER ASSEMBLY, HYDRAULIC POWER BRAKE
- REPLACE
3542 880 W4 V0227 INSPECTION, INSTALL SPACER
3542 4706 WA ADMIN ADMIN TIME

Press return to continue, S to list the story for this RO, or E to exit: ?

3542	880	W4	H1320	BOOSTER ASSEMBLY, HYDRAULIC POWER BRAKE - REPLACE
3542	880	W4	V0227	INSPECTION, INSTALL SPACER
3542	4766	WA	ADMIN	ADMIN TIME

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 11788 OPENED: 18AUG98 CLOSED: 18AUG98 MILEAGE: 29292

SA...	TECH.	TYPE.	OPCODE.....	CB-RO..	DESCRIPTION.....
3542	880	W4	E4397		SEAL, HUB OIL - REPLACE REAR AXLE BOTH
3542	880	CT	NLC		SEE LINE A FOR REPAIRS



Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 11093 OPENED: 11JUN98 CLOSED: 11JUN98 MILEAGE: 24638

SA...	TECH.	TYPE.	OPCODE.....	CB-RO..	DESCRIPTION.....
4993	3337	CT	JB1		CHANGE OIL AND FILTER, LUBRICATION
4993	2203	W4	C9281		BELT BELT ASSEMBLY, SAFETY REAR - REPLACE LEF T

GEAR
COLTS

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 10682 OPENED: 08MAY98 CLOSED: 14MAY98 MILEAGE: 21310

SA...	TECH.	TYPE.	OPCODE.....	CB-RO..	DESCRIPTION.....
4993	7934	W4	J3480		PUMP AND/OR GASKET, COOLANT - REPLACE

Press return to continue, S to list the story for this RO, or E to exit: ?

Press return to continue, S to list the story for this RO, or E to exit: ?

~~RO NO: 10682 OPENED: 08MAY98 CLOSED: 14MAY98 MILEAGE: 21310~~

~~SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
4993 7884 W4 J3480 PUMP AND/OR GASKET, COOLANT - REPLACE~~

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 10488 OPENED: 23APR98 CLOSED: 23APR98 MILEAGE: 20194

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
4993 3337 CT JB1 CHANGE OIL AND FILTER, LUBRICATION
4993 4993 CT PO PARTS ORDERED

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 30986 OPENED: 17FEB98 CLOSED: 17FEB98 MILEAGE: 16257

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
4993 880 C 01GCZOF OIL AND FILTER CHANG
4993 880 C 17GCZ WHEELS AND TIRES

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 30503 OPENED: 31DEC97 CLOSED: 31DEC97 MILEAGE: 12686

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
8875 6924 C 01GCZOF OIL AND FILTER CHANG

Press return to continue, S to list the story for this RO, or E to exit: ?

6875 6924 C 01GCZOF OIL AND FILTER CHANG

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 30240 OPENED: 08DEC97 CLOSED: 08DEC97 MILEAGE: 11594
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6875 6922 W 17GCZ WHEELS AND TIRES
6875 6922 W 23QCZINS BRAKE INSPECTION

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 29892 OPENED: 07NOV97 CLOSED: 07NOV97 MILEAGE: 9630
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6875 6875 C 01GCZOF OIL AND FILTER CHANG

~~Press return to continue, S to list the story for this RO, or E to exit: ?~~

~~RO NO: 29152 OPENED: 11SEP97 CLOSED: 11SEP97 MILEAGE: 6398
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6875 6875 C 01GCZOF OIL AND FILTER CHANG~~

~~Press return to continue, S to list the story for this RO, or E to exit: ?~~

~~RO NO: 28474 OPENED: 23JUL97 CLOSED: 23JUL97 MILEAGE: 3061
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6875 6905 W 01GCZ8IN 3880 GMC INSP~~

Press return to continue, S to list the story for this RO, or E to exit: ?

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 27748 OPENED: 29MAY97 CLOSED: 29MAY97 MILEAGE: 198
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6901 6903 C 02GCZ REPAIR PER ESTIMATE
COMMENTS: INSTALL LOWER DEFLECTOR

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 27748 OPENED: 29MAY97 CLOSED: 29MAY97 MILEAGE: 198
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6875 6815 W 18GCZ FRONT SUSPENSION

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 27705 OPENED: 23MAY97 CLOSED: 23MAY97 MILEAGE: 40
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6875 6875 I 01GCZSIS 2 YEAR SIS

Press return to continue, S to list the story for this RO, or E to exit: ?

RO NO: 27850 OPENED: 19MAY97 CLOSED: 19MAY97 MILEAGE: 39
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6901 6903 I 02GCZ REPAIR PER ESTIMATE
COMMENTS: PER DALE

Press return to continue, S to list the story for this RO, or E to exit: ?

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 29152 OPENED: 11SEP97 CLOSED: 11SEP97 MILEAGE: 6398
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6875 6875 G 01GCZOF OIL AND FILTER CHANG

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 28474 OPENED: 23JUL97 CLOSED: 23JUL97 MILEAGE: 3061
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6875 6905 W 01GCZ3IN 3000 GMC INSP

Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 28123 OPENED: 26JUN97 CLOSED: 26JUN97 MILEAGE: 1922
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6875 6905 W 12GCZ5B R & R SEAT BELT
6875 6905 W 16GCZ AIR CONDITIONING SYS

*Seat
belt*

~~Press return to continue, S to list the story for this RO, or E to exit: ?
RO NO: 27749 OPENED: 29MAY97 CLOSED: 29MAY97 MILEAGE: 198
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
6901 6903 C 02GCZ REPAIR PER ESTIMATE
COMMENTS: INSTALL LOWER DEFLECTOR~~

Press return to continue, S to list the story for this RO, or E to exit: ?