

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

## FOR AGENCY USE ONLY

252

Date Received

23-SEP-2000

Od\_or

rt\_dt

od\_rt

up\_ltr

Reference No.

871782

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|                                                                                            |              |               |              |                          |
|--------------------------------------------------------------------------------------------|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN.)<br><small>(located at front of vehicle or driver's side)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 1FMDU34X4NUA95852                                                                          | FORD TRUCK   | EXPLORER      | 1992         |                          |

|                                                                       |                                       |                          |                                                                                                                                              |
|-----------------------------------------------------------------------|---------------------------------------|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date                                                         | Dealer's Name                         | Engine Size<br>(CID/CCL) | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No. Cylinders            |                                                                                                                                              |

|                                                                                            |                                                                                           |                                                                                                                                                                                                                                         |                                                                                          |                                                                                                                    |                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                      |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic | Antilock Brakes<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Restraint System<br><input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Belt | Cruise Control<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other | Body Style<br><input type="checkbox"/> Sport Vlt<br><input type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                                               |                                                                                                                                                |                                                                                             |
|-----------------------|-----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>02740000 | Part Name(s)<br>TIRES: TREAD                                                                  | Location<br><input type="checkbox"/> Left<br><input type="checkbox"/> Front<br><input type="checkbox"/> Right<br><input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No. of Failures       | Dates of Failure(s) 01-JAN-1999<br>Mileage at Failure(s) 82000<br>Vehicle Speed at Failure(s) | Failed Part(s) Available?<br>  Yes   No                                                                                                        | NHTSA Previously Contacted?<br>  Yes   No                                                   |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                              |                                                                             |                           |                      |                           |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00 020 HE WAS 60MPH ON THE HIGHWAY AND HE HEARD A NOISE AND HE WAS ABLE TO PULL OVER AND THE LEFT REAR TIRE TREAD SEPARATED FROM THE RIM. THE TIRE WAS A FIRESTONE #AT P23675R16. FIRESTONE WILL BE NOTIFIED.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



J.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY 252

Date Received

01-25-91 2:09

26 SEP 2000

OFFICE INVESTIGATION

Od or

rt dt

od rt

ph tr

Reference No.

871782

Work Number

Home Number 1-800-445-7230

## OWNER INFORMATION (Type or Print)

643079

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

☐ YES

☐ NO

Signature of Owner

Date 1/25/91

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)

1FMDU34X4NUA95852

Vehicle Make

FORD TRUCK

Vehicle Model

EXPLORER

Vehicle Year

1992

Current Odometer Reading

87500

Purchase Date

11/25/91

Dealer's Name SAYVILLE FORD

Engine Size

(CID/GC/L) 4.0L

☐ Turbo

☐ Diesel

☒ Gas

☐ Fuel Injection

No Cylinders

V6

☒ New ☐ Used

City SAYVILLE State NY Zip Code 11782

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☐ 3-Point Belt

☐ Motorbelt

☐ Driverside Airbag

☐ 2-Point Belt

☐ Passengerside Airbag

Cruise Control

☒ Yes

☐ No

Drive Train

☐ Front

☒ Rear

☒ 4-Wheel

Vehicle Type

☐ Car

☐ Van

☐ Minivan

☐ Other

☒ Sport Utl

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☒ 4-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02740800

Part Name(s)

TIRES:TREAD

Location

☒ Left

☐ Front

☐ Right

☒ Rear

Failed Part(s)

☒ Original

☐ Replacement

No of Failures

1

Date(s) of Failure(s)

01-JAN-1999

Mileage at Failure(s)

82000

Vehicle Speed at Failure(s)

60-65 MPH

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Fatalities

NONE

Estimated Property Damage

NONE

Reported to Police

☐ Yes ☒ No

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00 020; CONSUMER WAS DRIVING AT 60MPH ON THE HIGHWAY AND HEARD A NOISE. HE WAS ABLE TO PULL OVER, AND LEFT REAR TIRE TREAD SEPARATED FROM THE RIM. TIRE WAS A FIRESTONE #AT, P23575R15. FIRESTONE WILL BE NOTIFIED.\*AK

I BROUGHT THE TIRE TO A FIRESTONE DEALER AND WAS TOLD BECAUSE OF THE AGE AND/OR MILEAGE IT WAS NOT COVERED ON WARRANTY, AND THAT COULD HAPPEN TO AN OLD TIRE. I WAS THEN TOLD NEW TIRES WOULD BE ABOUT \$100 EA. PLUS TAX. I DECIDED TO SHOP

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.\*

D O T

MANUFACTURER/TIRE NAME

SIZE

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

AROUND AND PURCHASED FROM WHITEY'S TIRE SERVICE AT  
3393 ATLANTIC AVE. 11208 4 NEW FIRESTONE P235/75 R15  
FOR A TOTAL PRICE OF \$340.00 WITH TAX. THESE WERE  
THE TIRES THAT WERE REPLACED ON THE RECALL ON  
9/19/00. THEY WERE REPLACED WITH PIRELLI P235/75R15  
FOR WHICH I PAID AN ADDITIONAL \$50.00

I FEEL I SHOULD BE REIMBURSED THE \$340.00  
I PAID FOR REPLACEMENT TIRES AND THE \$50.00  
EXTRA CHARGE FOR THE RECALL REPLACEMENT.

2 COPIES ENCLOSED I DON'T HAVE RECEIPT FOR  
TIRES PURCHASED AT WHITEY'S.

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



☆ U.S. EPO 100 400 007 000 0

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Information Management Staff NSA-10.01  
400 7th Street, SW  
Washington, DC 20590





**BRIDGESTONE****Firestone****MARBREN TIRE CO., INC.**ALL BRANDS OF TIRES • COMPLETE AUTO REPAIRS  
32-16 HUNTERS POINT AVENUE • LONG ISLAND CITY, N.Y. 11101

www.marbren.com 09/19/00

FIRESTONE 1-800-465-1904

N.Y.S. INSPECTION  
STATION &  
REPAIR SHOP  
NO. 700048

TELEPHONE

(718) 784-0404

(718) 784-0704

FAX: 718/784-0031

12:14pm

Cust. No. : CASH01

Cust. Name

Address

\*\*\*\*\* INVOICE \*\*\*\*\*

| Invoice No. | Vehicle | Invoice Date | Invoice Time |
|-------------|---------|--------------|--------------|
| 103380      | 1       | 09/19/00     |              |

| Invoice No. | Invoice Date |
|-------------|--------------|
| 100816      | 09/19/00     |

## Vehicle Info

Make : FORD  
Model : EXPLORER  
Year : 1992  
Mile : 86946.0  
Lic. No. : 040277

| Item Number | Description                         | Quantity | Price  | FET  | Disc | Extended |
|-------------|-------------------------------------|----------|--------|------|------|----------|
| 0834500     | P235/75R15 PIRELLI SCORPON AS RWLXL | 5.00     | 110.00 | 0.00 | 0.00 | 550.00   |
| SB          | HIGH SPEED COMPUTER SPIN BALANCE    | 5.00     | 0.00   | 0.00 | 0.00 | 0.00     |
| VS          | NEW RUBBER VALVE STEM               | 5.00     | 0.00   | 0.00 | 0.00 | 0.00     |
| IN          | AND INSTALLATION                    | 5.00     | 0.00   | 0.00 | 0.00 | 0.00     |
| RH          | ROAD HAZARD WARRANTY                | 0.00     | 0.00   | 0.00 | 0.00 | 0.00     |
|             | DECLINED                            |          |        |      |      |          |
| FTR         | FREE TIRE ROTATION-EVERY 5000 MILES | 5.00     | 0.00   | 0.00 | 0.00 | 0.00     |
| DOT         | 2) CHHLGC43400/1) CHHLGC42900       | 1.00     | 0.00   | 0.00 | 0.00 | 0.00     |
|             | 1) CHHLGC43000/1) CHHLGC42300       |          |        |      |      |          |
| MISC        | CREDIT RECALL RADIAL ATX            | -5.00    | 100.00 | 0.00 | 0.00 | -500.00  |
|             | CLAIM FORM # 0140367                |          |        |      |      |          |
| FB          | REPLACE FRONT DISC BRAKE PADS       | 1.00     | 85.00  | 0.00 | 0.00 | 85.00    |
|             | 249 TECH JB                         |          |        |      |      |          |

MASTER CARD

5263461000504444

11/01

146.14



MICHELIN

BFGoodrich

DUNLOP

PIRELLI

GOODYEAR

GENERAL TIRE

UNIROYAL

| Tire   | Discount | FET  | Parts | Labor | Other   |
|--------|----------|------|-------|-------|---------|
| 550.00 | 0.00     | 0.00 | 0.00  | 0.00  | -415.00 |

|            |        |
|------------|--------|
| Sub Total  | 135.00 |
| Tax Total  | 11.14  |
| Amount Due | 146.14 |

I hereby authorize the repair work above to be done along with the necessary materials and hereby grant you and/or your employees permission to operate this vehicle. An express mechanic's lien is hereby acknowledged on vehicle above to secure the amount of repairs incurred. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

X