

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

558

Date Received

23-SEP-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

871779

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNEK13R9XJ374358	CHEVROLET TRU	TAHOE	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02500000	Part Name(s) SUSPENSION: L AND R AXLE: REAR	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 03-AUG-1999 Mileage at Failure(s) 70400 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT ALL OF THE GEARING OF THE VEHICLE HAD TO BE REPLACED TWO TIMES. THE FIRST REPLACEMENT WAS AT 10K MILES. DEALERSHIP HAS ADVISED THAT THE PROBLEM EXIST DUE TO THE WEIGHT LIMIT WAS EXCEEDED. CONSUMER IS NOT EXCEEDING WEIGHT LIMIT. PLEASE FILL ADDITIONAL INFO.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 558 Date Received <u>SEP 25 2000</u> Office <u>INVESTIGATION</u> Work <u>[REDACTED]</u> Home <u>[REDACTED]</u>	
OWNER INFORMATION (Type or Print) <u>[REDACTED]</u> 643077				Od or <u> </u> rt_dt <u> </u> od_rt <u> </u> up_ltr <u> </u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of your authorization, NHTSA will not include your name and address to the vehicle manufacturer. Signature of Owner <u>[REDACTED]</u> Date <u>10/15/00</u>				☒ YES ☐ NO	
VEHICLE INFORMATION					
Vehicle Ident No (VIN) (Located at bottom of windshield on driver's side) 1GNEK13R9XJ374358		Vehicle Make CHEVROLET TRU		Vehicle Model TAHOE	
Vehicle Year 1999		Current Odometer Reading 41,300			
Purchase Date 4-1-99		Dealer's Name Veteran Bank		Engine Size (CID/CC/L) 5700	
☒ New ☐ Used		City <u>Stamand Hrs</u> State <u>MI</u> Zip Code <u> </u>		No Cylinders <u>8</u> ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☒ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☒ Sport Jit ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other <u> </u>	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other <u> </u>					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 02600000		Part Name(s) SUSPENSION:TANDEM AXLE:REAR		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
Failed Part(s) ☒ Original ☒ Replacement					
No of Failures 2		Date(s) of Failure(s) <u>03-AUG-99</u> <u>AUG 25 2000</u> Mileage at Failure(s) <u>10,000</u> <u>36,500</u> Vehicle Speed at Failure(s) <u>80</u> <u>80</u>		Failed Part(s) Available? ☐ Yes ☒ No	
NHTSA Previously Contacted? ☐ Yes ☐ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u> </u>	
Number of Fatalities <u> </u>		Estimated Property Damage <u> </u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
ALL OF THE GEARINGS HAD TO BE REPLACED TWO TIMES. FIRST REPLACEMENT WAS AT 10000 MILES. DEALERSHIP HAS ADVISED THAT PROBLEM EXISTED BECAUSE WEIGHT LIMIT WAS EXCEEDED. CONSUMER WAS NOT EXCEEDING WEIGHT LIMIT. PLEASE FILL ADDITIONAL INFORMATION.*AK Second Replacement was at 36,500. Upon returning home right rear axle seal and another seal on drive shaft needed replacement.					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					