Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252	
Date Received: 28-SEP-2000	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ up_ltr ____ ____
	Reference No. 871775

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	BUICK	LESABRE	1990	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City_____ State_____ Zip Code_____	No Cylinders	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
12210000	INTERIOR SYSTEMS:SEAT BELTS:LAP:FRONT	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) 01-SEP-2000 Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
		| |Yes | |No	| | Yes | |No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN HE IS TRAVELING ON THE HIGHWAY THE VEHICLE WILL SHUT DOWN WITHOUT PRIOR WARNING. HE HAS TO PUT IT IN NEUTRAL IN ORDER TO START THE VEHICLE. HIS DRIVERSIDE SEATBELT DOESN'T WORK THE RETRACTOR IS NOT OPERABLE. THE DEALERSHIP IS AWARE OF THE PROBLEM.

CONTINUE ON BACK IF NEEDED

Form Approved O.M.B. No. 2127-0008

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FOR AGENCY USE ONLY 252

Date Received RECEIVED 00 OCT 26 PM 3:19 28-SEP-2000 OFFICE DEFECTS INVESTIGATION

Od_or ____
rt_dt ____
dt_c ____
up_ltr ____

Reference No. 871775

OWNER INFORMATION (Type or Print)

[redacted] 643018

Work Number

Home Num [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? [X] YES [ ] NO
In the absence of [redacted] *e and address to the vehicle manufacturer.*

Signature of Owne [redacted] Date 10/23/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4HP54C7LH 403551	BUICK	LESABRE	1990	84000

Purchase Date 5/23/98 [ ] New [X] Used

Dealer's Name CONLEY BUICK
City BRADENTON State FL Zip Code 34207

Engine Size (CID/CC/L) 3800
No Cylinders 6

[ ] Turbo [ ] Diesel [ ] Gas [X] Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
[ ] Manual [X] Automatic	[ ] Yes [X] No	[X] 3-Point Belt [ ] Motorbelt [ ] Driverside Airbag [ ] 2-Point Belt [ ] Passengerside Airbag	[X] Yes [ ] No	[X] Front [ ] Rear [ ] 4-Wheel	[X] Car [ ] Sport Ult [ ] Van [ ] Truck [ ] Minivan [ ] Motorcycle [ ] Other____	[ ] 2-Door [X] 4-Door [ ] Stationwagon [ ] Pick Up Truck [ ] Other____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
08800000 12240000	ELECTRICAL SYSTEM:IGNITION INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS	[ ] Left [ ] Right [ ] Front [ ] Rear	[X] Original [ ] Replacement

No of Failures: VARIOUS

Date(s) of Failure(s) 01-SEP-2000 VARIOUS
Mileage at Failure(s) VARIOUS
Vehicle Speed at Failure(s) VARIOUS

Failed Part(s) Available? [X] Yes [ ] No

NHTSA Previously Contacted? [ ] Yes [X] No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
[ ] Yes [X] No	[ ] Yes [X] No				[ ] Yes [X] No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN TRAVELING ON THE HIGHWAY VEHICLE WILL SHUTDOWN WITHOUT PRIOR WARNING. HE HAS TO PUT IT IN NEUTRAL IN ORDER TO START VEHICLE. DRIVER'S SIDE SEATBELT DOESN'T WORK, THE RETRACTOR IS NOT OPERABLE. ~~DEALERSHIP IS AWARE OF PROBLEM.*AK~~ THE RESTRAINT MECHANISM DOES NOT WORK, SEAT BELT BUCKLE DOES NOT LATCH - ALL IN NORMAL USE WITH A 145 LB DRIVER. SEAT BELT IDENTIFICATION IS: (OVER)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*	MANUFACTURER/TIRE NAME	SIZE
D O T		

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

GM 2553244 GENERAL SAFETY MODEL # 4K30H, 2GA89 WITH A NOTATION, "THIS BELT CONFORMS TO FEDERAL MOTOR VEHICLE SAFETY STANDARDS". THE BUCKLE IS GENERAL SAFETY RCF-67.

THE SHUT DOWN PROBLEM WITH A VEHICLE WAS SHOWN ON TELEVISION - WITHIN THE LAST 2 YEARS - ON A TAMPA STATION. A LADY SUED BECAUSE SHE WAS REARENDED.

I TRIED to ORDER A SEATBELT ASSEMBLY FROM THE DEALER PARTS DEPT. AND WAS TOLD THAT IT WAS NO LONGER MANUFACTURED.

I AM NOT SEEKING ANY ACTION. I AM ONLY REPORTING BECAUSE YOU WILL NEVER KNOW UNLESS I DO.

★ U.S. G.P.O.: 1992 – 623-897 / 80086

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590