

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

125

Date Received

23-SEP-2000

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od_rt

up_ltr

Reference No.

871726

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located between of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FIRESTONE	WILDERNESS AT	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorized ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020-ORIGINAL MANUFACTURES EQUIPMENT ON A 1999 FORD RANGER TIRE SIZE P24575R16. ALL FOUR TIRES HAVE DEVELOPED STRESS CRACKS WERE THE TREAD MEETS THE SIDE WALL WHICH COULD EVENTUALLY CAUSE THE TREAD TO SEPARATE. PLEASE GIVE ANY FURTHER DETAILS.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
DEFECTS INVESTIGATION Date Received: 00 OCT 18 AM 8:15 Office: 28-SEP-2000 Reference No.: 871726		OWNER INFORMATION (Type or Print) 642756 Work Number: [REDACTED] Home Number: [REDACTED]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA will not provide your name and address to the vehicle manufacturer.			
Signature of Owner: [REDACTED] Date: 10/12/00			
VEHICLE INFORMATION			
Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) 1FTZR15X4XTA01914		Vehicle Make FIRESTONE	
Vehicle Model WILDERNESS AT		Vehicle Year 1999	
Current Odometer Reading 20562		Engine Size (CID/C/L) 4.0	
Fuel Injection ☒ Gas ☐ Diesel ☐ Turbo		No Cylinders 6	
Transmission Type ☒ Automatic ☐ Manual		Cruise Control ☒ Yes ☐ No	
Restraint System ☒ Driver's Side Airbag ☐ 2-Point Belt ☐ Motorized		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Airlock Brakes ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	
Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other		Failed Parts (Location) ☒ Front ☒ Left ☒ Right ☐ Rear	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000		Tires/Tread ☒ Front ☒ Left ☒ Right ☐ Rear	
No of Failures 02740000		Dates of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	
Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Number of Persons Injured ☐ Yes ☒ No	
Estimated Property Damage ☐ Yes ☒ No		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PE00020; ORIGINAL MANUFACTURED EQUIPMENT ON A 1999, FORD RANGER, TIRE SIZE P24575R16. ALL FOUR TIRES HAVE DEVELOPED STRESS CRACKS, WHERE TREAD MEETS THE SIDEWALL, WHICH COULD EVENTUALLY CAUSE TREAD TO SEPARATE. PLEASE GIVE ANY FURTHER DETAILS. AK I TOOK THE TRUCK TO A FIRESTONE STORE, THEY LOOKED AT TIRES AND ADVISED ME THE CRACKING WAS NORMAL (THEY DID NOT CHECK THE ID NOS.) A VISIT TO AN INDEPENDENT TIRE STORE ADVISED ME THE CRACKING WAS NOT NORMAL. TIRES HAVE BEEN ROTATED AT EVERY OIL CHANGE - 3,000-4,000 MILES. AIR PRESSURE IS CHECKED WEEKLY. (OVER FOR ID# ALL SAME)			
CONTINUE ON BACK IF NEEDED			

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT W2701RF288

MANUFACTURER/TIRE NAME

FIRESTONE / WILDERNESS AT

SIZE

P21575R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

★ U.S.G.P.O. 1994-625-887/60286

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
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