

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

558

Date Received

27-SEP-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

871680

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	CONTINENTAL	CONTINENTAL	1900	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 21-SEP-2000 Mileage at Failure(s) 59000 Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON INTERSTATE AT APPROXIMATELY 65 MPH RIGHT FRONT TIRE TREAD HAD SEPARATED FROM THE TIRE. TIRE WAS A CONTINENTAL GT3000, TOURING, P205/55R15. TIRE WAS A REPLACEMENT TIRE PURCHASED AT A PRIVATE OWNED TIRE DEALERSHIP. TIRE'S MILEAGE WAS 27,000. VEHICLE IS A 1997, TOYOTA, CELICA.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 558	
		Date Received <u>SEP 27 2000</u> Office <u>DEFECT INVESTIGATION</u> Reference No. <u>871680</u> Work No. <u>[REDACTED]</u> Home No. <u>[REDACTED]</u>	
OWNER INFORMATION (Type or Print) 642679			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, please print name and address of the vehicle manufacturer.			
Signature of Owner <u>[REDACTED]</u>		Date <u>10/10/00</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) PLEASE FILL IN <u>JTSFG02T2V0043402</u>	Vehicle Make <u>TOYOTA</u> CONTINENTAL	Vehicle Model <u>Celica GT</u> CONTINENTAL	Vehicle Year <u>1997</u> 1998
		Current Odometer Reading <u>59375</u>	
Purchase Date <u>10/97</u>	Dealer's Name <u>TOYOTA TOWN OXNARD</u>		Engine Size (CID/CC/L) <u>4</u>
☒ New ☐ Used	City <u>OXNARD</u> State <u>CA</u> Zip Code _____		☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☒ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other _____
		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other <u>CONV</u>	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000	Part Name(s) TIRES:TREAD <u>ANOTHER TIRE ALSO DELAMINATING</u>	Location ☐ Left Front ☒ Right Front ☐ Right Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures _____	Date(s) of Failure(s) <u>21-SEP-2000</u> Mileage at Failure(s) <u>59000</u> Vehicle Speed at Failure(s) <u>65-70</u>		Failed Part(s) Available? ☒ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>
		Estimated Property Damage <u>1657</u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING ON INTERSTATE AT APPROXIMATELY 65 MPH RIGHT FRONT TIRE TREAD HAD SEPARATED FROM THE TIRE. TIRE WAS A CONTINENTAL GT8000, TOURING, P205/55R15. TIRE WAS A REPLACEMENT TIRE PURCHASED AT A PRIVATE OWNED TIRE DEALERSHIP. TIRE'S MILEAGE WAS 27,000. VEHICLE IS A 1997, TOYOTA, CELICA.*AK TIRE WAS PURCHASED 4/22/99 AT THE TIRE MAN INC 2468 THOUSAND OAKS BLVD THOUSAND OAKS CA 91362 (805) 497-7573			
OTHER TIRES PURCHASED HAVE CRACKED SIDEWALLS			
CONTINUE ON BACK IF NEEDED			
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

D O T A C M J 3 E W 3 2 8

MANUFACTURER/TIRE NAME

CONTINENTAL

8000

SIZE

205-SS-15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

CONTINENTAL TIRE CLAIM # C-00-2205

To Note : The Tires were Replaced By
Tire MAN on 11/3/00. At THAT TIME
IT WAS NOTICED ANOTHER TIRE WAS Ready To
Delaminate & Separate & 2 others
were significantly CRACKING

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



★ U.S. G.P.O. 1992-823-897/10095

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

1-3-01 11/11/01 11/11/01