

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT****1-888-327-4236****www.nhtsa.dot.gov/hotline****FOR AGENCY USE ONLY**

436

Date Received

27-SEP-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

871600

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	FORD	MUSTANG	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09202000 09117000	Part Name(s) LIGHTING:LAMP OR SOCKET:HEAD LIGHTS LIGHTING:SWITCH:MULTI-FUNCTION SWITCH:TURN SIGNAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures	Date(s) of Failure(s) 06-SEP-2000	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) _____	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s) _____		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS DRIVING & HEADLIGHTS WENT COMPLETELY OUT & DIDN'T COME BACK ON. WHEN PICKED UP FROM DEALER IT HAPPENED AGAIN. DEALER REPLACED THE MULTIPLE FUNCTION SWITCH, WIRING & THE HEADLAMPS. SO FAR IT HASN'T HAPPENED AGAIN. *AK

CONTINUED ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 436 Date Received 27-SEP-2000 RECEIVED 27-SEP-2000 DEFECTS INVESTIGATION 871800									
OWNER INFORMATION (Type or Print) 642298		Work Number _____ Home Number _____									
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>10/10/00</u>											
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NOT AVAILABLE	FORD	MUSTANG	2000								
Current Odometer Reading		4861									
Purchase Date	Dealer's Name		Engine Size (CID/CCIL)								
6-14-00	NISCISIN BROTHERS		6								
☒ New ☐ Used	City	State	Zip Code								
	STANDISH	MA	01865								
Transmission Type	Antilock Brakes	Restraint System	Cruise Control								
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag	☐ Yes ☒ No								
Drive Train	Vehicle Type	Body Style									
☐ Front ☒ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Ut ☐ Truck ☐ Motorcycle									
FAILED COMPONENT(S)/PART(S) INFORMATION <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th>Component</th> <th>Part Name(s)</th> <th>Location</th> <th>Failed Part(s)</th> </tr> <tr> <td>08202000 08117000</td> <td>LIGHTING:LAMP OR SOCKET:HEAD LIGHTS LIGHTING:SWITCH:MULTI-FUNCTION SWITCH:TURN SIGNAL</td> <td>☒ Left Front ☒ Right Rear</td> <td>☒ Original ☐ Replacement</td> </tr> </table>				Component	Part Name(s)	Location	Failed Part(s)	08202000 08117000	LIGHTING:LAMP OR SOCKET:HEAD LIGHTS LIGHTING:SWITCH:MULTI-FUNCTION SWITCH:TURN SIGNAL	☒ Left Front ☒ Right Rear	☒ Original ☐ Replacement
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	08-SEP-2000 3800 50-55	☐ Yes ☒ No	☒ Yes ☐ No								
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Crash	Fire	Number of Persons Injured	Number of Fatalities								
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