

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

252

Date Received

28-SEP-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

871528

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2P4GP25RXWR754336	PLYMOUTH TRUC	VOYAGER	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
--	---	---	--	--	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05130000	Part Name(s) ENGINE:PULLEY:CRANKSHAFT	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 23-SEP-2000 Mileage at Failure(s) 75000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 45MPH ON HIGHWAY AND IT WAS RAINING. WATER ON THE ROAD, AND WATER SPLASHED UP TOWARDS THE TIRES THAT AFFECTED THE PULLY, CAUSING PULLEY TO COME OFF, AND VEHICLE JUST SHUT DOWN. DEALERSHIP WAS AWARE OF PROBLEM.~AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4226 OCT 13 AM 8:39 642158		Vehicle Owner's Questionnaire (VOQ) DATE RECEIVED 25-SEP-2000 REFERENCE NO. 071528		FOR AGENCY USE ONLY 252	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO					
Signature of Owner _____ Date <u>10/3/00</u>					
VEHICLE INFORMATION Vehicle Ident. No. (VIN) _____ Vehicle Make PLYMOUTH TRUC Vehicle Model VOYAGER Vehicle Year 1998 Current Odometer Reading 47,000 2P4GP25RXXWR754336					
Purchase Date <u>4/98</u> Dealer's Name <u>Jasper</u> City <u>Hamburg</u> State <u>NY</u> Zip Code <u>14075</u> Used ☒ New ☐					
FAILED COMPONENT(S)/PART(S) INFORMATION Transmission Type ☒ Automatic ☐ Manual Antilock Brakes ☐ Yes ☒ No Restraint System ☐ 3-Point Belt ☒ Driver's Side Airbag ☒ Passenger's Side Airbag Cruise Control ☐ Yes ☒ No Drive Train ☐ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Motorcycle ☐ Truck ☐ Sport UT Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other					
ENGINE/PULLEY/CRANKSHAFT Component 06130004 Part Name(s) SCAPLINE B&T Location ☒ Front ☐ Left ☐ Right ☐ Rear Failed Part(s) ☒ Original ☒ Replacement					
APPLICATION INCIDENT INFORMATION Date(s) of Failure(s) <u>23-SEP-2000</u> Mileage at Failure(s) <u>45000</u> Vehicle Speed at Failure(s) <u>DOOR 40 MPH + 50 MPH</u> No of Failures <u>4</u>					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.) Crash ☐ Yes ☒ No Number of Persons Injured <u>0</u> Number of Passengers <u>0</u> Estimated Property Damage <u>0</u> Reported to Police ☐ Yes ☒ No					
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) CONSUMER WAS TRAVELING ABOUT 45MPH ON HIGHWAY AND IT WAS RAINING. WATER ON THE ROAD, AND WATER SPLASHED UP TOWARDS THE TIRES THAT AFFECTED THE PULLY, CAUSING PULLY TO COME OFF, AND VEHICLE JUST SHUT DOWN. DEALERSHIP WAS AWARE OF PROBLEM. AK B&T					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. CONTACT ON BACK IF NEEDED					

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY MAIL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. G.P.O. 1982-220-057/0000

When ever the ball comes off there is no
power steering or power brakes and it is
difficult to steer properly. especially if
you are a weak or person such as elderly,
handicap or small women.

NARRATIVE DESCRIPTION (CONTINUED)

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

TIRE IDENTIFICATION NO.		MANUFACTURER/TIRE NAME		SIZE
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)				
Fold to show Return Address (no stamp needed) Fasten with tape or staples and mail				