

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

130

Date Received

28-SEP-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

871492

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FIRESTONE	WILDERNESS AT	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Inflator <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02750010	Part Name(s) TIRES:SIDEWALL	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available?	NHTSA Previously Contacted?
		<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00-020; TIRESIZE P23575R15, NOT FROM THE YD PLANT, ORIGINAL EQUIPMENT ON 1990, FORD PICKUP. ON 2 OF THE 4 TIRES HAVE DEVELOPED A RIPPLE OR INDENTATION IN THE SIDEWALL WITH ONLY 5000-6000 MILES WHICH CAUSED VEHICLE TO PULSATE.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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RE

FOR AGENCY USE ONLY 160

Date Received

3 AM 8:30

26-SEP-2000

OFFICE INVESTIGATION

Ord_or _____
rt_dt _____
od_rt _____
up_Mr _____

Reference No.

871492

OWNER INFORMATION (Type or Print)

[Redacted Name and Address]

641684

Work Number

Home Number [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorized agent, NHTSA will not provide your name and address to the vehicle manufacturer.

Signature of Owner [Redacted] Date 10/3/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 2977EF24H8LNB35202	Vehicle Make FIRESTONE	Vehicle Model WILDERNESS AT	Vehicle Year 1900	Current Odometer Reading 72,185
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Purchase Date 11/19/98	Dealer's Name FIRESTONE Tire & Service Centers	Engine Size (CID/CC/L) 351W	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City Fairbairn State OHIO Zip Code 45324	No Cylinders 8	

Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Ut <input checked="" type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02760010	Part Name(s) TIRES:SIDEWALL	Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input type="checkbox"/> Right <input checked="" type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement
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No of Failures 2	Date(s) of Failure(s) 9/19/00	Mileage at Failure(s) 72,000	Vehicle Speed at Failure(s)	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00-020; TIRESIZE P23576R15, NOT FROM THE VD PLANT, ORIGINAL EQUIPMENT ON 1990, FORD PICKUP. ON 2 OF THE 4 TIRES HAVE DEVELOPED A RIPPLE OR INDENTATION IN THE SIDEWALL WITH ONLY 5000-6000 MILES WHICH CAUSED VEHICLE TO PULSATE.*AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T W 2 H L 3 P Y 4 0 8

MANUFACTURER/TIRE NAME

FIRESTONE WILKINSON AT

SIZE

P235/75R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Shortly after the publicity on subject tires, a ringer's ringer's and noted a ripple or embossment on the sidewalls of 2 of the 4 tires. I bought subject tires for my daughter truck. Our concern is she tows a horse trailer with horses and is very uncomfortable with the situation and safety of subject tires. I had subject tires inspected by our dealer and he says all is well per attached invoice. I don't know for sure when the ripples actually occurred since I only bought them after the recall notice. Unfortunately I'm stuck with those tires since the dealer will not replace them. I reported my failure to ensure the safety of others and have the looked into by professionals.

U.S. G.P.O.: 1982-623-867 / 60298

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Information Management Staff NSA-10.01 400 7th Street, SW Washington, DC 20590



Customer Invoice

004467
09/26/2000

FIRESTONE TIRE & SERVICE CENTERS
550 N BROAD
FAIRBORN, OH. 45324

Service Advisor:
05 AJ
937.879.4776

1990 FORD PICKUP F150 [BLUE]
6-300 4.9L
Lic #: SG36539 OH Vin #: 1FTEP14H8LNB35101
In: 09/26/00 11:01AM Mileage: 72,185
Out: 09/26/00 11:03AM

Store # 006467

RETAIL SALE

Description	Article Number	T#	Qty	Unit Price	Extended Price	Job Total
COURTESY CHECK						0.00
COURTESY CHECK	7046930	05	1	N/C	N/C	
MISCELLANEOUS CHECK						0.00
DOT # W21IL1PY408 X 4 TIRE ARE NOT ON RECALL AT THIS TIME ... SEE NO PROBLEMS WITH TIRES AT THIS TIME		05				
WILDERNESS TIRE INSPECTION	7042439	05	1	N/C	N/C	

Technician: 05 AJ WILLIS

Payment History:

Summary:

Parts	0.00
Labor	0.00
Shop Supplies	0.00
Sub-Total	0.00
Tax	0.00
Total	\$0.00

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Customer Signature

All parts are new unless otherwise specified.

Notes:

09/26/00 TIRE INSPECTED BY MTS AT FAIRBORN FIRESTONE CUSTOMER HAD SOME CONCERN ABOUT RIGHT REAR TIRE --- THE TIRE ON RIGHT REAR HAS A TIRE PLY MARK ON SIDE WALL OF TIRE --- INFORMED CUSTOMER THAT TIRE PLY MARKS ARE COMMON IN TIRES. NO PROBLEMS WITH TIRES.