

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

436

Date Received

21-SEP-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

871194

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	VOLKSWAGEN	JETTA	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12110000	Part Name(s) INTERIOR SYSTEMS; PASSIVE RESTRAINT; AIR BAG	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 10-SEP-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE CONSUMER WAS TRAVELING 30-35MPH. A SECOND PARTY RAN THE LIGHT & DAMAGED THE DRIVER SIDE OF THE VEHICLE. THE AIRBAGS DIDN'T DEPLOY.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Date Received

JAN 26 PM 12:21
21-SEP-2000

DEFECTS INVESTIGATION

Od or
rt dt
od rt
up tr

Reference No.

871194

OWNER INFORMATION (Type or Print)

640864

Work Number

Home No

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, please print your name and address to the vehicle manufacturer.

Signature of Owner

Date 1/10/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

NOT AVAILABLE

Vehicle Make

VOLKSWAGEN

Vehicle Model

JETTA GLS

Vehicle Year

2000

Current Odometer Reading

18,100 to 20,000
UNKNOWN

Purchase Date

JAN 2000

Dealer's Name DEMONTROND VW

Engine Size

(CID/CC/L) 2.8 LITER

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City HOUSTON State TX Zip Code 77090

No Cylinders

6

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport UT☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
12111000

Part Name(s)

INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT

DRIVER SIDE AIR BAG

Location

☒ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 10-SEP-2000

Mileage at Failure(s)

Vehicle Speed at Failure(s) 30 / 35 MPH

Failed Part(s)

Available?

☐ Yes☐ No

NHTSA Previously

Contacted?

☒ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☒ Yes☐ No

Fire

☐ Yes☒ No

Number of Persons Injured

4

Number of Fatalities

0

Estimated Property Damage

\$24,000.00
VEHICLE TOTALED

Reported to Police

☐ Yes☒ No

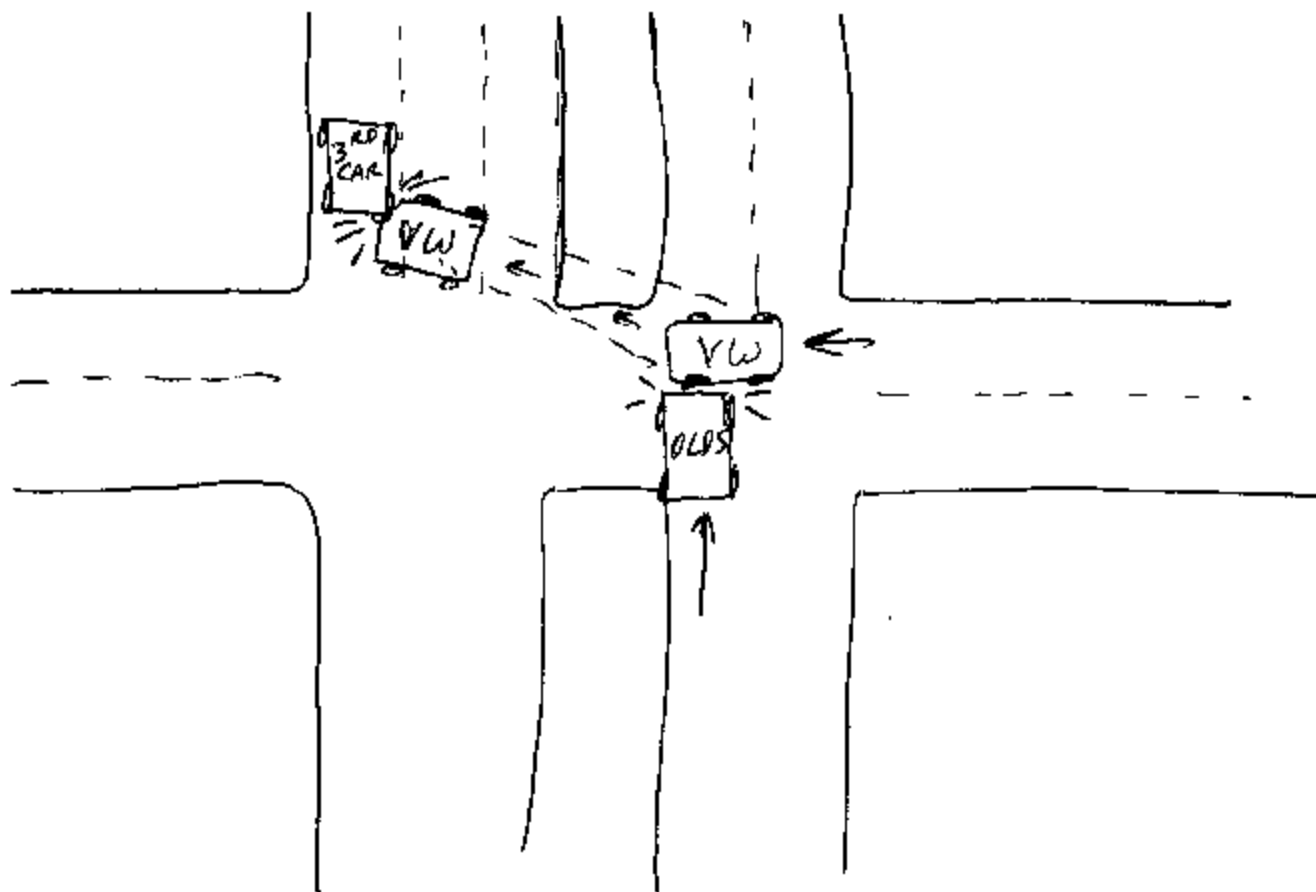
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING 30-35MPH A SECOND PARTY RAN THE LIGHT & DAMAGED DRIVER SIDE OF VEHICLE. AIRBAGS DIDN'T DEPLOY.*AK

VIN 3VWSE29M7YMO96825

CONTINUE ON BACK IF NEEDED

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OLDS RAN RED LIGHT & IMPACTED VW ON LEFT SIDE. IMPACT WAS HARD ENOUGH TO PUSH VW ACROSS THE MEDIAN, BREAKING THE PASSENGER SIDE FRONT TIRE OFF CAR, & PUSH VW INTO A 3RD CAR PARKED 3 LANES OVER. VW HAD SLOWED TO MAKE A RIGHT TURN BUT DECIDED TO CONTINUE STRAIGHT. BECAUSE VW WAS GOING TO TURN, CAR WAS PROBABLY TRAVELING LESS THAN 30 MPH.

THE 3RD CAR WAS HIT HARD ENOUGH THAT THE DRIVER & PASSENGER WERE TREATED AT HOSPITAL FOR INJURIES.

VW MAINTAINS CRASH WAS NOT IN THE DEPLOYMENT ZONE OF SIDE AIRBAG. CHECK DIAGRAM IN VW OWNER MANUAL & YOU CAN DISPUTE THIS.



