

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 558

Date Received

20-SEP-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

871113

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTNX21F0YED15556	FIRESTONE	STEELTEX	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input checked="" type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	<input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Par. Name(s) TIRES:TREAD	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures	Date(s) of Failure(s) 17-SEP-2000 Mileage at Failure(s) 3800 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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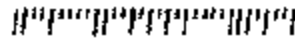
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE#00020 - FIRESTONE STEELTEX AT LT265/75R16. 3 TIRES DOT# VD W81XL110 110 DEFECTIVE INSIDE THE TIRE; VD# Q03L DEFECTIVE INSIDE; AND VD# N03L DEFECTIVE INSIDE AND OUTSIDE OF THE TIRE. 3 TIRES HAD EXPERIENCED TREAD SEPARATION FROM WHERE THE TREAD MEETS THE TIRE. FOR TWO. THE TIRES WERE THE ORIGINAL TIRES PURCHASED WITH THE VEHICLE. THE VEHICLE IS A FORD TRUCK 2000 F250. CONSUMER HAS REPLACED ON OWN EXPENSE. AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 558	
Date Received 09 OCT 11 PM 12:00 20-SEP-2000		Reference No. 871113		Office DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print)				Work Number	
[REDACTED]				Home Number [REDACTED]	
Do you authorize NHTSA to provide a copy of your report to the manufacturer of your vehicle? In the absence of a signature, this is assumed to be "Yes" and address to the vehicle manufacturer.				YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	
Signature of Owner [REDACTED]				Date 1/1	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FTNX21F0YED15656		Vehicle Make FIRESTONE	Vehicle Model STEELTEX	Vehicle Year 1900 2000	Current Odometer Reading 11193
Purchase Date 6/16/00	Dealer's Name HARPER CREEK / WALKER FORD		Engine Size (CID/COIL) 7.3	No. Cylinders 8	<input checked="" type="checkbox"/> Turbo <input checked="" type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City JACKSON State MS Zip Code 39046		Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> Passengerside Airbag
			Cruise Control <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input checked="" type="checkbox"/> Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util. <input type="checkbox"/> Van <input checked="" type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
					Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 02740000	Part Name(s) TIRES:TREAD		Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	
No. of Failures 3	Date(s) of Failure(s) 17-SEP-2000		Mileage at Failure(s) 9800	Vehicle Speed at Failure(s)	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
					NHTSA Previously Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s) Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage \$ 700.00	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
PE#00020 - FIRESTONE STEELTEX AT LT265/75R16. 3 TIRES DOT# VD W81XL110 110 DEFECTIVE INSIDE THE TIRE; VD# Q03L DEFECTIVE INSIDE; AND VD# N03L DEFECTIVE INSIDE AND OUTSIDE OF THE TIRE. 3 TIRES HAD EXPERIENCED TREAD SEPARATION FROM WHERE THE TREAD MEETS THE TIRE. FOR TWO. THE TIRES WERE THE ORIGINAL TIRES PURCHASED WITH THE VEHICLE. THE VEHICLE IS A FORD TRUCK 2000 F250. CONSUMER HAS REPLACED ON OWN EXPENSE. AK					
CONTINUE ON BACK IF NEEDED					
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U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Information Management Staff NSA-10.01
 400 7th Street, SW
 Washington, DC 20590

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

BUSINESS REPLY MAIL
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U.S. Department of Transportation
 National Highway Traffic Safety Administration
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 Washington, D.C. 20590
 Official Business
 Penalty for Private Use \$300



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 NECESSARY
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 IN THE
 UNITED STATES



U.S. G.P.O.: 1992 - 629-887 / 80086



Please comment if you have more information

ford firestone have stated they will not refund my
 equipment fee cost. because I did not purchase OSM Firestone
 tires.

DOT VDW8 1X L 110

DOT VDW8 1X L 110

TIRE IDENTIFICATION NO.										
0	0	7	V	D	W	8	1	X	L	110
MANUFACTURER/TIRE NAME FIRESTONE / STEELTEX AT										
SIZE AT 205/70R16										
The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.										
NARRATIVE DESCRIPTION (CONTINUED)										

(PRINTED ON REVERSE SIDE IF APPLICABLE)