

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

20-SEP-2000

Oid_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

871071

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	GOODYEAR	EAGLE	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	<input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Par. Name(s) TIRES:TREAD	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures	Date(s) of Failure(s) 12-AUG-2000 Mileage at Failure(s) 40 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ORIGINAL EQUIPMENT 1995 VOLKSWAGEN, JETTA, BUT BOUGHT USED, TIRE SIZE P19560R14, ALL TIRES WER PROPERLY MAINTAINED, PROPER AIR PRESSURE ETC. FRONT PASSENGER SIDE TIRE TREAD CAME OFF WHICH MAY HAVE CAUSED A CRASH. THE ON SEP 16, LEFT REAR TIRE TREAD CAME OFF, WHICH ALMOST CAUSED A CRASH. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURES (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	D	T	1	9	5	6	0	1	4	G	A	MANUFACTURER/TIRE NAME	SIZE
												Goodyear GA	14 inch

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Both in accidents were witnessed (tire failures) by
 STATE police (maine & Conn.) I have the second (9-16)
 incident tire in my possession.
 Failed parts were replaced at my expense

U.S. G.P.O.: 1992 - 623-877/8036

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



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OFFICE OF INVESTIGATION
SEP 20 2000
871071
Reference No.

Work Number NA
Home Number

Signature of Owner

VEHICLE INFORMATION

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Date: 9/13/00

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3VWMC81H55M090310
Vehicle Make VOLKSWAGEN
Vehicle Model JETTA
Vehicle Year 1995
Current Odometer Reading 44,432

VEHICLE INFORMATION

Purchase Date July 15, 1999
Dealers Name Crowley VW
City Blaine, MN State CT Zip Code 06062

Transmission Type Automatic Manual
Antilock Brakes Yes No
Restraint System 3-Point Belt 2-Point Belt Driver's Side Airbag Passenger's Side Airbag

Cruise Control No Yes
Drive Train Front Rear 4-Wheel
Vehicle Type Car Minivan Van Motorcycle Other
Body Style 2-Door 4-Door Station Wagon Pick Up Truck Other

Engine Size (CID/DCL) 4
No Cylinders 4
Fuel Injection Turbo Diesel Gas

FAILED COMPONENTS/PART(S) INFORMATION

Location: Front Rear Right Left Other (Specify):
Failed Part(s): Tires (Tread)

Vehicle Speed at Failure(s) 40
Mileage at Failure(s) 12-AUG-2000 + 9-16-00
Details of Failure(s)

No of Failures 2

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash Yes No
Fire Yes No
Number of Persons Injured 0
Number of Fatalities 0
Estimated Property Damage 0
Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES)

ORIGINAL EQUIPMENT 1995 VOLKSWAGEN JETTA, BUT BOUGHT USED, TIRE SIZE P19560R14, ALL TIRES WER PROPERLY MAINTAINED, PROPER AIR PRESSURE ETC. FRONT PASSENGER SIDE TIRE TREAD CAME OFF WHICH MAY HAVE CAUSED A CRASH. THE ON SEP 16, LEFT REAR TIRE TREAD CAME OFF, WHICH ALMOST CAUSED A CRASH. PLEASE PROVIDE FURTHER INFORMATION, AS

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CONTINUE ON BACK IF NEEDED