

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 294

Date Received

20-SEP-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

871070

OWNER INFORMATION (Type or Print)

LEE

HEIMAN

640546

316 CHIPILI DRIVE

Work Number 847 772 1744

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 284	
		Date Received: 09 OCT 20 2006 OFFICE DEFECTS INVESTIGATION Reference No. 871070 Work Number: [REDACTED] Home Number: [REDACTED]	
OWNER INFORMATION (Type or Print) [REDACTED] 640546			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized signature, provide your name and address to the vehicle manufacturer. Signature of Owner: [REDACTED] Date: 9/29/06			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 4T1GB11E3SU000784	Vehicle Make TOYOTA	Vehicle Model AVALON	Vehicle Year 1996
Current Odometer Reading 42600		Purchase Date: _____ Dealer's Name: _____ City: _____ State: _____ Zip Code: _____	
☐ New ☒ Used Transmission Type: ☐ Manual ☒ Automatic Antilock Brakes: ☐ Yes ☒ No Restraint System: ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag Cruise Control: ☒ Yes ☐ No Drive Train: ☐ Front ☐ Rear ☐ 4-Wheel		Engine Size (CID/CC/L): _____ No Cylinders: _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection Vehicle Type: ☒ Car ☐ Sport Ut. ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style: ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 01400000	Part Name(s) STEERING:GEAR:RACK AND PINION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) Mileage at Failure(s) 42 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
THE RACK AND PINION IS LEAKING FLUID. THE DEALER HAS BEEN NOTIFIED.*AK <i>Dealer refused to share any cost of repair</i>			
☐ Vehicle ☐ Part ☐ Other ☐ None			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			