

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

156

Date Received

13-SEP-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

870782

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	FIRESTONE	FIRESTONE	1900	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 01-MAY-1999 Mileage at Failure(s) 25 Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020, ORIGINAL EQUIPMENT ON 1995, WINNEABAGO, ITASCA WITH DUAL REAR TIRES, TIRE SIZE LT22575R16 D. PASSENGER'S REAR INSIDE TIRE'S TREAD CAME OFF WHICH MAY HAVE CAUSED A CRASH. THAT TIRE TREAD CAME OFF TWICE AT THAT SAME LOCATION. ALSO, TWO FRONT TIRE HAD MORE WEAR AND TEAR ON THE TREAD, AND CRACKS WERE SHOWING. TIRE SERIAL # VD14XB116, AND VD14XBB106. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	FIRESTONE	FIRESTONE	1900	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 01-MAY-1999 Mileage at Failure(s) 25 Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020, ORIGINAL EQUIPMENT ON 1995, WINNEABAGO, ITASCA WITH DUAL REAR TIRES, TIRE SIZE LT22575R16 D. PASSENGER'S REAR INSIDE TIRE'S TREAD CAME OFF WHICH MAY HAVE CAUSED A CRASH. THAT TIRE TREAD CAME OFF TWICE AT THAT SAME LOCATION. ALSO, TWO FRONT TIRE HAD MORE WEAR AND TEAR ON THE TREAD, AND CRACKS WERE SHOWING. TIRE SERIAL # VD14XB116, AND VD14XBB106. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

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FOR AGENCY USE ONLY 156

Date Received

18-SEP-2000

OFFICE
DEFECTS INVESTIGATION

Reference No.

870782

OWNER INFORMATION (Type or Print)

639261

Work Number na

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 10/8/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1FDKE3069THB15819
PLEASE FILL IN

Vehicle Make

WINNEABAGO
ITASCA
FIRESTONE

Vehicle Model CLASSIC

SPIRIT
FIRESTONE
IF 329 RQ

Vehicle Year 1996

MOTOR HOME
1900 (RV)

Current Odometer Reading

44107

Purchase Date

4/12/96

☒ New ☐ Used

Dealer's Name

PALM PETERBILT-TRUCKS INC

City FORT LAUDERDALE

State FL

Zip Code 33317

Engine Size FORD

CID/CC/L 460

No Cylinders 8

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Sport Utv☐ Van☐ Truck☐ Minivan☒ Other☐ Motorcycle☐ Stationwagon☐ Pick Up Truck☒ Other

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02740000

Part Name(s)

TIRES:TREAD

Location

☐ Left☐ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

3

Date(s) of Failure(s)

01-MAY-1999 4/98, 5/98, 7/00

Mileage at Failure(s)

25

Vehicle Speed at Failure(s)

? 40 60

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020, ORIGINAL EQUIPMENT ON 1996, WINNEABAGO, ITASCA WITH DUAL REAR TIRES, TIRE SIZE LT22575R16 D. PASSENGER'S REAR INSIDE TIRE'S TREAD CAME OFF WHICH MAY HAVE CAUSED A CRASH. THAT TIRE TREAD CAME OFF TWICE AT THAT SAME LOCATION. ALSO, TWO FRONT TIRE HAD MORE WEAR AND TEAR ON THE TREAD, AND CRACKS WERE SHOWING. TIRE SERIAL # VD44XB446, AND VD44XB446. PLEASE PROVIDE FOR OTHER INFORMATION.

PE00020, ORIGINAL EQUIPMENT ON 1996, WINNEABAGO, ITASCA WITH DUAL REAR TIRES, TIRE SIZE LT22575R16 D. PASSENGER'S REAR INSIDE TIRE'S TREAD CAME OFF WHICH MAY HAVE CAUSED A CRASH. THAT TIRE TREAD CAME OFF TWICE AT THAT SAME LOCATION. ALSO, TWO FRONT TIRE HAD MORE WEAR AND TEAR ON THE TREAD, AND CRACKS WERE SHOWING. TIRE SERIAL # VD44XB446, AND VD44XB446. PLEASE PROVIDE FOR OTHER INFORMATION.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

DOT VDI LIXB116		INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)	
TIRE IDENTIFICATION NO. *			
DOT VDI LIXB116	MANUFACTURER/TIRE NAME FIRESTONE STEEL RADIAL R4S	SIZE LT225/75R14 1/2	
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.			
NARRATIVE DESCRIPTION (CONTINUED)			

DURING THE NEXT 10,000 MILES, ONE FIRESTONE SPLIT, AND COULD NOT BE REPAIRED. THEN AN INSIDE R.R. DUAL EXPLODED + PEELLED THE TREAD 3/4 OF THE WAY AROUND. I HAD 2 MICHELIN TIRES PUT ON FRONT AND THE STRANGE TIRE WEARING STOPPED. THE MICHELIN TIRES HAVE BEEN EXCELLENT. INSTALLED AFTER I SPLIT + PEEL AT 24,772 (SEE ATTACHED BILL). MY RV WAS GOING 40-50 MPH WHEN THE TIRE EXPLODED. SINCE THEN I HAVE BEEN EXTREMELY AWARE OF TIRE PRESSURE - EVEN MORE THAN BEFORE. FINALLY, WHILE IN SOUTH CAROLINA, DRIVING AT ABOUT 60 MPH - THIS IS A MOTOR HOME AND I NEVER DO 80 OR 90 MPH - ANOTHER FIRESTONE EXPLODED AND PEELLED ON RT 95. THAT WAS THE LAST STRAW. MY WIFE WAS VERY FRIGHTENED, FORTUNATELY WE WERE IN THE RIGHT LANE AND COULD PULL OFF SAFELY. I HAD FOUR BF GOODRICH TIRES INSTALLED ON THE REAR OF OUR MOTOR HOME AND HAD THEM THROW OUT THE FIRESTONES. SEE NEXT ATTACHED BILL. THE GOODRICH TIRES WERE PUT ON AT 43,206 MILES WITH PLENTY OF TREAD LEFT ON REPLACED TIRES. I WENT THROUGH 8 FIRESTONES. STILL HAVE ONE AS A SPARE + INTEND TO GET RID OF IT. GOODRICH TIRES INSTALLED 7/24/00. SHORTLY AFTER, THE RECALL BEGAN. I THINK OTHER TIRES SHOULD BE RECALLED. I HAD THREE MAJOR TIRE FAILURES OUT OF 8 TIRES. SO, MY EXPENSES ARE FRONT END 238.98, MICHELIN TIRES 314.30, BF GOODRICH 488.87, ADDITIONAL FIRESTONE 110.00 TOTAL 1,152.15. HOW MUCH GRIEF, TERROR, ANXIETY, TIME, EFFORT? LOTS.

U.S. G.P.O.: 1982-623-867 / 80096

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 156 Date Received 18-SEP-2000 Od. or rt. dr. od. rt. up. dr. Reference No. 870782 Work Number NA Home Number	
OWNER INFORMATION (Type or Print) [Redacted] 639281		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of [Redacted] and address to the vehicle manufacturer. ☐ No Signature of Owner [Redacted] Date 9/8/2000	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FDKE3069THB158M9 PLEASE FILL IN		Vehicle Make WINNEBAGO FIRESTONE	
Vehicle Model CLASSIC SPIRIT FIRESTONE IF 329RQ		Vehicle Year 1996 (RV)	
Current Odometer Reading 44107		Purchase Date 4/12/96 ☒ New ☐ Used	
Dealer's Name ALM PETERSON TRUCKS INC City FORT LAUDERDALE State FL Zip Code 33317		Engine Size FORD 460 7.5L No. Cylinders 8 ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☒ Other 30' MOTORHOME	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☒ Other	
2RD ECONOLINE/CLUB WAGON WITH MOTOR HOME PUT ON TOP			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 82740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 3	Date(s) of Failure(s) 01-MAY-1998 4/98, 5/98, 7/00 Mileage at Failure(s) 25 Vehicle Speed at Failure(s) 40 60	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage 0		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES) SORRY-MY COPIER FOULED UP-HERE IS WHAT I WROTE 6-TIRE SERIAL #VDIL1XB116 AND VDIL1XB106-SPARE MY FIRST FIRESTONE PROBLEM OCCURRED WHEN I NOTICED ONE STRIPE OF TREAD WEARING BADLY ALL AROUND BOTH FRONT TIRES. I HAD THE FRONT END CHECKED AT 13,340 MI. SEE ATTACHED BILL. IN SPITE OF MAINTENANCE, WEAR CONTINUED ON NEW ROTATED FRONT TIRES. THE REST OF TEXT IS CONTINUED ON REAR OF ORIGINAL FORM			

TRAIL TIRE CENTER
2465 NORTH MILITARY TRAIL
WEST PALM BEACH, FL 33409
Tel: (561)689-0718 / Fax: (561)686-5228 MV-09978
BRAKES * ALIGNMENT * GENERAL REPAIR

REPAIR ORDER # 39237

P.O. #

Date 02/10/98

Cust No		Yr/Make	0 MTR HOME
Name		Model	
Company		Mileage In	13340.0 Out 0.0
Address		Plate No	
City/St		Fleet No	
Home Phone		VIN	
Work Phone		Color	
	Ext	Add'l Info	

Stated Problem: FRONT END ALIGN RIGHT FRONT WARE CUSTOMER WAITING WITH APPOINTMENT

QTY	PART NAME	PART NUMBER	EACH	AMOUNT
2.00	CAM ECCENTRI		20.00	40.00

QTY	LABOR OPERATION	MECH	AMOUNT
1.00	MOTOR HOME ALIGNMENT	PY	59.95
2.00	LABOR TO INSTALL CAM ECCENTRI	PY	100.00
2.00	ROATATE MED TRUCK TIRES	PY	9.00
1.00	MEDIUM TRUCK BALANCE	PY	8.50

P2V627

Additional Work:	Parts	40.00
	Labor	177.45
	Misc	0.00
	Shop Sup	8.00
	Hazd Wst	0.00
	SubTotal	225.45
	Tax	13.50
	TOTAL	238.95

SHOP SUPPLIES ARE FIGURED ON FOUR PERCENT OF PARTS AND LABOR AND HELP TO DEFRAY THE COSTS OF SHOP TOWELS, SKIT COVERS, SOLVENTS, LUBRICANTS, FLOOR MATS, AND MISC. NUTS, BOLTS, CLAMPS AND OTHER ITEMS NOT ITEMIZED ON THIS INVOICE.

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THEREON. I GRANT TRAIL TIRE CENTRE A SECURITY INTEREST IN MERCHANDISE AND LABOR UNTIL PAID. TRAIL TIRE WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO THE VEHICLE OR ARTICLES LEFT IN THE VEHICLE IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND YOUR CONTROL.

[] Save Parts

AUTHORIZATION: X

YUKON TIRE CENTRE LTD.

107 INDUSTRIAL ROAD, WHITEHORSE, YUKON Y1A 2T7

"Complete Tire Sales & Service"

PLEASE RETAIN THIS INVOICE FOR ROAD HAZARD WARRANTY

PHONE (867) 667-6102

FAX (867) 668-6483

MOTURHOME

1 00978 LT225/75R16 MICH LTI MS LRD BM
2 INSTALL 1 BALANCE NO CHANGE

2 \$263.00 \$218.00 \$428.00 6
\$8.00 6

24,772
mileage when
tires installed 7/14/98

3449
17
2317.3
157.15

Goodrich

Remarks

TOTALS

1. Total amount of this invoice is \$428.00
2. This amount is due on delivery of goods and services.

Signature

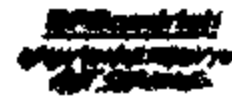
Your vehicle was
serviced by:

Technician

Paid In Full by Cash

Freestone

ROAD KING



GENERAL TIRE

PALMETTO

The Service

P.O. Box 5715
Florence, SC 29502-5715
Ph. (843) 662-0334
Fax (843) 678-4107

PALMETTO TIRE #1
1801 E. PALMETTO ST
PO BOX 5715
FLORENCE SC 29502
PHONE: (803) 662-0334

All new tires purchased from PALMETTO TIRE SERVICE are warranted to be free of defects in workmanship and materials.

- You must pay for labor, and/or any additional services you order at the adjustment.
- This warranty does not in any way extend to consequential damage or apply to any failure due to such causes as fire, wreck or collision, negligent or willful abuse. There are no other warranties, expressed or which extend beyond those listed. This limited warranty is valid only in the United States.
- Sales slip must accompany any warranty claim.
- This warranty is not transferable.
- All invoices are due net on the tenth of the month following the 25th of the previous month.

W.O. # 132348 11342 STORE: CRT: 84 10: 45 12:50 PAGE 1

CUSTOMER NO.	REFEREN
34000	1067
ORDER DATE	INVOICE
07/24/00	07/24/

CUSTOMER P.O. NO.	ORDERED BY	WORK PHONE	HOME PHONE	REP	SLSM	
			(861) 575-9709	45	45	** INVOICE **

H HOWARD GERADNER JR
P 1401 W PINE CREST CIR

T JUPITER FL 33450

TAG NO.	VEHICLE DESCRIPTION	RELEASE	SOURCE	CASH	TERMS
UNW 28U	96 MOTOR	43216			

4 BF6520/53	E 225/75R16	1RD COMMERCIAL T/A BW GOODRICH	402.00	411.00
1 SHIP		SOLID WASTE DISPOSAL FEE	2.00	0.00
1 CRATER 12		REPAIRS, S LT BALANCE	7.50	30.00
1 EPT 1		ENVIRONMENTAL FEE - PASSENGER	2.00	0.00
1 SH		SHOP SUPPLIES	2.00	0.00
1 SH		TRAFFIC ENGINEERING STAMP	1.00	0.00
		2500 W/7	100.00	0.00
		2500 W/7	100.00	0.00

any BF Goodrich or Michelin Dealer

Check studs and lug nuts after first 100 miles.

PARTS	PACKAGES	TIRES/TBA	SPECIAL	LABOR	SERVICE	SUBLET	SUBTOTAL
5.00	.00	411.00	.00	.00	30.00	.00	456.00

I hereby authorize the repair work herein set forth to be done along with necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in care of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. I further agree to pay all costs of collection including reasonable attorney's fees.

FINANCE CHARGES will apply if the new balance is unpaid one month from the closing date of this statement. The "FINANCE CHARGES" are computed by a periodic rate of 1.78% per month which is an ANNUAL PERCENTAGE RATE of 21% applied to the unpaid balance after deducting current payments and/or credits appearing on this statement from the previous balance.

ABOVE ITEMS HAVE BEEN CHECKED AND RECEIVED AS BILLED UNLESS OTHERWISE NOTED.

SC SALES TAX

488.