

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 436

Date Received

15-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

870684

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	CONTINENTAL	CONTITRAC	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 06-JAN-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAD A 1998, LINCOLN, NAVIGATOR AND RIGHT REAR TIRE TREAD SEPARATED WHILE GOING 70MPH. MUFFLER BRACKET WAS KNOCKED LOOSE & THE INNER FENDER WAS SLIGHTLY DAMAGED. APPROXIMATE MILES 26,000. TIRE WAS AT LEAST 40% GOOD.*AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 436 Date Received <u>15-SEP-2000</u> Od. or rt. dr. <u>ad. rt. up. Rr</u> Reference No. <u>870684</u> Work Number <u>780-326-2092</u> Home Number <u></u>	
OWNER INFORMATION (Type or Print) [Redacted] 639025		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an [Redacted] <u>YES</u> ☐ NO Signature of Owner [Redacted] Date <u>9/30/00</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side) <u>5LMRU27L6WL549858</u> NOT AVAILABLE		Vehicle Make <u>CONTINENTAL</u>	Vehicle Model <u>NAVIGATOR</u> <u>CONTINENTAL</u>
Vehicle Year <u>1998-1999</u>		Current Odometer Reading <u>43,731</u>	
Purchase Date <u>5-14-98</u> ☒ New ☒ Used	Dealer's Name <u>PERRY FORD</u> <u>1-805-544-5200</u> FAX <u>805-544-7579</u> City <u>CA</u> State <u>CA</u> Zip Code <u></u>		Engine Size (CID/CC/L) <u>5.4L</u> No Cylinders <u>8</u> ☐ Turbo Diesel ☒ Gas Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☐ 2-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☒ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>42740000</u>	Part Name(s) <u>TIRES:TREAD</u>	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original Replacement
No of Failures <u>1</u>	Date(s) of Failure(s) <u>14-JAN-2000</u> Mileage at Failure(s) <u>31,200</u> Vehicle Speed at Failure(s) <u>70</u>		Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION <u>SAVE BACK TO MANUFACTURER</u> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>NONE</u>	Number of Fatalities <u>NONE</u>
Estimated Property Damage <u>NONE</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER HAD A 1998, LINCOLN, NAVIGATOR AND RIGHT REAR TIRE TREAD SEPARATED WHILE GOING 70MPH. MUFFLER BRACKET WAS KNOCKED LOOSE & THE INNER FENDER WAS SLIGHTLY DAMAGED. APPROXIMATE MILES <u>26,000</u> . TIRE WAS AT LEAST 40% GOOD.*AK <u>31,200</u>			
CONTINUE ON BACK IF NEEDED			
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