

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 137

Date Received

15-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

870620

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make FIRESTONE	Vehicle Model STEEL TEX	Vehicle Year 1900	Current Odometer Reading
---	----------------------------------	-----------------------------------	-----------------------------	--------------------------

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
--	---	--	--	--	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 26-AUG-2000 Mileage at Failure(s) 12000 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00-020; WHILE DRIVING ABOUT 65 MPH RIGHT INNER REAR TIRE HAD A TREAD SEPARATION WICH JUST MADE A LOUD NOISE. THEN, STOPPED/FOUND OUT TREAD WAS GONE. FORD, COUCHMAN MOTOR HOME, 1998, FIRESTONE LT225/75R16 M/S. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 197 Date Received <u>12 SEP 2000</u> Defects Investigated <u>12 SEP 2000</u> Reference No. <u>870620</u> Work Number <u>[REDACTED]</u> Home Number <u>[REDACTED]</u>	
U.S. Department of Transportation National Highway Traffic Safety Administration			
OWNER INFORMATION (Type or Print)			
[REDACTED]		638931	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of [REDACTED] your name and address to the vehicle manufacturer. Signature of Owner <u>[REDACTED]</u> Date <u>10/2/00</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) <u>1FDELE40F6YHC0570</u>		Vehicle Make <u>COACHMAN</u>	Vehicle Model <u>FORD</u>
		Vehicle Year <u>1999</u>	Current Odometer Reading <u>11000</u>
Purchase Date <u>Dec -98</u>		Dealer's Name <u>Terry Leisner Living</u>	
☒ New ☐ Used		City <u>Mokena</u> State <u>IL</u> Zip Code <u>60462</u>	
Engine Size (CID/CC/L) No Cylinders _____		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____	
		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>82740000</u>	Part Name(s) <u>TIRES:TREAD</u>		Location ☐ Left ☐ Front ☒ Right ☒ Rear
		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures <u>0</u>	Date(s) of Failure(s) <u>26-AUG-2000</u> Mileage at Failure(s) <u>12000</u> Vehicle Speed at Failure(s) <u>85</u>		Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es) and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>
		Estimated Property Damage <u>0</u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PE00-020; WHILE DRIVING ABOUT 65 MPH RIGHT INNER REAR TIRE HAD A TREAD SEPARATION WICH JUST MADE A LOUD NOISE. THEN, STOPPED/FOUND OUT TREAD WAS GONE. FORD, COUCHMAN MOTOR HOME, 1999, FIRESTONE LT225/75R16 M/S. *AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT DA180PM11D

MANUFACTURER/TIRE NAME

FIRESTONE

SIZE

16 E

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

~~AST~~ A150 Another ^{new} Motor Home was
Damaged & and Repaired ~~the~~ AT Terry's
Leasee Living in Mokena Ill. Phone to
860-603-8600 Ford Motor Home 1700 mile

Separated Tire & same make and brand of tire
Ask for Tool.

FIRESTONE LTD
3001 17th St
R44

☆ U.S. G.P.O. 1980 - 625-877 / 80786

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

Save



Black and white television.
(well, mostly black)

News

News

GO

Chicago
Sun-Times

Home

News

Sports

Business

Showcase

Columnists

Classifieds

Search

Yellow Pages

Commentary Lottery Obituaries

Archives

Printable Version

Another Firestone brand tied to deaths

September 30, 2000

BY MARK SKERTIC STAFF REPORTER

Another brand of Firestone tires is suspected of coming apart beneath drivers, causing deaths and injuries.

The safety of Steeltex R4S and A/T light truck tires is being investigated, the National Highway Traffic Safety Administration said Friday. The tires are blamed for at least 12 injuries and two deaths.

Investigators said they are aware of reports of Steeltex tires failing on Ford F250 and F350 pickups, Ford Excursions, General Motors Suburbans and GM G-vans. The tires may also be standard on some other models, investigators said.

"The majority of complaints occurred at highway speed and allege a blowout, tread separation or other major failure," according to a summary of NHTSA's decision to open an investigation.

The scrutiny focused on Firestone tires that were recalled in August apparently caused a deluge of complaints about other tires. The agency received 167 complaints about the Steeltex tires in August and September. Before August, only two complaints had been made since January 1998.

Firestone's ATX, ATX II and Wilderness AT tires have been blamed for more than 100 deaths and prompted a voluntary recall of 6.5 million tires in the United States.

Many of the Steeltex accidents reportedly involved tread separation, in which the rubber tread peels away from the steel belts. The recalled Wilderness and ATX tires experienced the same problem.

The R4S version of the Steeltex tire is built for mud and snow, while the A/T

Accident

Auto

Commentary

Class

Follow

Search

Mail

Lottery

Obituary

Page

Police &

Supernatural

Talk & News

Vote

Advertiser

AG Bell

Real

Rock

Quick

Takes

Rooster

Send

Share

E-mail

News Staff

is an all-terrain tire with an "aggressive" tread, according to NHTSA. Both are available in 15, 16 and 16.5 inch versions.

Neither Ford nor Firestone had immediate comment about the investigation. GM spokesman Greg Martin told the Associated Press the company had "no reports or any information that suggests any problems with these tires."



Ford and Firestone are already facing a congressional inquiry into why problems with the Wilderness and ATX tires, which were standard on the best-selling Ford Explorer, were not caught sooner.

The company's problems are not limited to the United States. On Friday, the Venezuelan consumer agency, Indecu, demanded that the heads of Ford and Firestone's subsidiaries there meet with victims of accidents to discuss compensation.

Failed Firestone tires have been blamed for 46 deaths in Venezuela. The two companies are divided on what caused rollover problems in that country. Ford has blamed tread separation of Firestone's tires, while the tire maker has blamed the design of Ford's Explorer.

Firestone is not the only tire maker under scrutiny by NHTSA. After a Sun-Times report last month of more than 50 lawsuits alleging deaths and injuries caused by failed tires made by Cooper Tire and Rubber Co., federal investigators began a preliminary investigation into alleged problems with some of that Ohio tire maker's brands.

[Back to top](#) ■ [Back to top of page](#)

Visit Our Partners: [Daily Southtown](#)

Find a nearby business with Ameritech® yellowpages.net

Part of the
i-ONE.COM NETWORK

Search For:

[Home](#) [About Us](#) [Business](#) [Showcase](#) [Classifieds](#) [Contact Us](#) [Feedback](#) [Privacy](#)

FREE CUSTOMER FLAT REPAIR



FREE CUSTOMER ROTATION

0635197

0635197

08-28-2000 9:48 AM

LAY-AWAY DEPOSIT; ACCOUNT # 001561

TE



TLD # 1 13550 S. CIDER RD NO
 STORE # TRAN STORE ADDRESS
 JEFF, POST. MGR. #000 ERESTWOOD TR 00445-0000
 SALESPERSON 708-597-3377

CODE	CC	QTY	SIZE	DESCRIPTION	FEET	PRICE	AMOUNT
00085	1	4*	LABOR			3.50	14.00
00145	1	7*	LT225/75R-16/E	0000 MICHELIN LTX M/S	8.16	110.00	771.10
00017	1	7*	CERTIFICATES	FOR FREE REPLACEMENT		13.25	92.75
00017	1	7*	STATE REQUIRED	ENVIRONMENTAL FEE		1.00	7.00
00010	1	7*	TRUCK LIFETIME	COMPUTER SPIN BALANCE		10.95	76.95

Instructions for days on back seat

will be back for spare tires.

customer saves all old inc. damaged one

00145 1 7* RUBBER VALVE

DOT DA180PN11D

BAL OF ALL DEPOSITS: 1000.00
 BALANCE DUE: 30.10

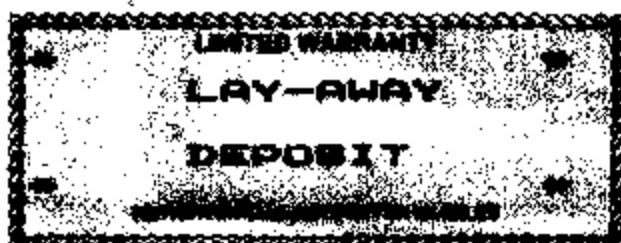
TAX: 67.03
 TOTAL AMOUNT OF SALE: 1035.13
 AMOUNT THIS DEPOSIT: 1000.00
 CASH: 1000.00
 TENDERED: 1000.00

WORK ORDER

REPAIR
 ROTATION
 REBALANCE
 MOUNTING
 AIR CHECK
 RETURN TIRES
 CHANGE SNOWS

LF RF
 LR RR
 S

CUSTOMER INITIALS



X

Cardholder acknowledges receipt of goods and/or services at the amount of the Total shown hereon and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer.

Approt: 2
Gtd. 00
DAMAGED
DUE TO
TIRE SEPARATION
T NEW
TIRES

GARY 100 15/05/00 CUS
 20 30 11800
 00/CRADNER/ANTARA/007 CLASS C 12/05/98
 VERMILION 100 100 100 100 100 100
 1 F D E 4 0 S 6 V H C A 5 7 0 4
 RFL 100 100 100 100 100 100
 04/30/00
 00 11001211 00 1101408

QTY	FF NUMBER	DESCRIPTION	UNIT PRICE	AMOUNT	EXT
1	2548075	UNDERLAYING	4.69	4.69	93.6
1	2548075	PIPE EXTENSION	7.83	7.83	156.6
1	2548075	2" DIA. HOUSING	52.03	52.03	1040.6
			JOB # 1 TOTAL	64.55	1150.8
			JOB # 1 TOTAL	1000.00	2000.00

[illegible]

PARTS	QTY	UNIT	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1	EA	WHITE SILENCE	29.00	29.00
JOB # 1	1	EA	CRNS. HL LG. 10 PM	29.00	29.00
				JOB # 1 TOTAL PARTS	58.00
				JOB # 1 TOTAL LABOR	33.00

PAR'S	QTY	NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 4	1	34784	VALUE EXTENDER		
				JOB # 4 TOTAL PAR'S	22.77
				JOB # 4 TOTAL LABOR & PARTS	21.77

QTY	UNIT	DESCRIPTION	PRICE	UNIT PRICE
1	EA	JOE # 5 TOTAL PARTS		
1	EA	JOE # 5 TOTAL LABOR & PARTS		

PARTS	QTY	FR NUMBER	DESCRIPTION	LIST PRICE UNIT PRICE
1	1	1	1	1

527	GARY	1001	10/05/00	LNST11585
	70.00	11800		
	98/DOACHEN SANTARA/102 CLASS D		12/05/98	573
	VEHICLE ID NO.			
	FILE 40940000570		08/30/00	
	CH 11CC017214	EA 11C1458		

7 17CM2	DOORS AND LATCHES	UNITS: 0.30	TECH(S) 3010	21.00
ADD 3 COMMERCIAL DOOR LATCHES				
INSTALLED 3 LATCHES				

ITEM	FF NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 2 TOTAL LABOR & PARTS				

O.G. & SUPPLIES				
B # 1	1.0	DOOR LATCHES, BLUE	75.000	/UNIT
B # 1	1.0	METAL BEARERS, FASTENER	100.000	/UNIT
B # 1	1.0	DOOR FABRIC	15.860	/UNIT
B # 2	1.0	DOOR SPRING	9.520	/UNIT
			TOTAL - GOC	

ITEM	DESCRIPTION	CONTROL NO.
B # 1	SHOP SUPPLIES	
B # 1	SHOP SUPPLIES UNIT	
TOTAL - SHOP SUPPLIES		

TOTAL LABOR	174.00
TOTAL PARTS	440.34
TOTAL SUBMIT	614.34
TOTAL G.O.C.	600.00
TOTAL DISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE	1964.88

CUSTOMER SIGNATURE	And 0.1	24.33
--------------------	---------	-------

