

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 150

Data Received

15-SEP-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

870565

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make CHEVROLET TRU	Vehicle Model ASTRO	Vehicle Year 1995	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12112200	Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG:SIDE DOOR:DR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 50 MPH ANOTHER VEHICLE PULLED IN FRONT , CONSUMER HIT OTHER VEHICLE WITH THE FRONT END. UPON IMPACT, DRIVER'S SIDE AIRBAG DID NOT DEPLOY, CAUSING INJUIRES IN CHEST. NO INDICATIONS OF DEFECT. VEHICLE WAS TOTAL LOSS.*AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 160 RECEIVED OCT-5 AM 11:01 15-SEP-2000 OFFICE DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) 638838		Od or _____ rt dt _____ ad rt _____ up ltr _____ Reference No. 870565	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an _____ name and address to the vehicle manufacturer. Signature of Owner _____ Date 9/29/00		☒ YES ☐ NO Work Number _____ Home Number _____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1GNDM19W83B206054	Vehicle Make CHEVROLET TRU	Vehicle Model ASTRO	Vehicle Year 1995
Current Odometer Reading 95000 K		Purchase Date _____	
Dealer's Name <u>Bleckley Chevrolet</u> City <u>Hornbeck</u> State <u>Tenn</u> Zip Code <u>38232</u>		Engine Size (CID/CC/L) _____ No Cylinders <u>6</u>	
☒ New ☐ Used		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other VAN	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 12112200	Part Name(s) INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG: SIDE DOOR: D	Location ☒ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>8-25-00</u> Mileage at Failure(s) <u>95000 K</u> Vehicle Speed at Failure(s) <u>50 MPH</u>	Failed Part(s) Available? ☐ Yes ☐ No <u>Part Seen</u>	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0
Estimated Property Damage \$10,000 + <u>Personal Damage</u>		Reported to Police ☒ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING AT 50 MPH ANOTHER VEHICLE PULLED IN FRONT, CONSUMER HIT OTHER VEHICLE WITH THE FRONT END. UPON IMPACT, DRIVER'S SIDE AIRBAG DID NOT DEPLOY, CAUSING INJURES IN CHEST. NO INDICATIONS OF DEFECT. VEHICLE WAS TOTAL LOSS.*AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

enclosed is copies of Police report showing
damage to Van also a copy of
letter sent to me by (GM) stating there
air bags worked the way they were suppose
to.

If they worked why didn't they come out
to prevent me getting my chest muscles mixed up
also a letter to Tennessee Commerce &
Insurance I sent to them
I'm also looking for address to (60 min)
to (Date line) If I can find it.

★ U.S. G.P.O.: 1982 - 693-967 / 62286

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



TENNESSEE HIGHWAY PATROL
VEHICLE TOW-IN REPORT / NO-TOW REQUEST
LIABILITY RELEASE REPORT

DATE 8/25/00	TIME 8:15 PM	COUNTY OBion	CODE 66	OCCURRED ON: STREET, HWY., ROUTE NUMBER SR 216		SR. NO. 216
DISTRICT 4	ZONE 1	CLASS OF WRECKER A	TIME REQUESTED 7:38p	TIME ARRIVED 8:05p	DOS INSPECTION NUMBER 3912	CASE NUMBER
YEAR 95	MAKE Chen	MODEL Aster	COLOR Wh	BODY TYPE VAN	VIN 1GNDM19W8SB20054	LIC NUMBER CKK060
10-28 CONDUCTED? ☒ YES ☐ NO			10-15 ☐			REASON FOR TOWING SEIZED ☐ T.C.A. 55-10-403 (D.U.I.) ☐ T.C.A. 55-50-504 (REVOKED) ☐ OTHER: ☐ OWNER REQUEST ☐ OFFICER REQUEST ☐
10-29 CONDUCTED? ☒ YES ☐ NO			10-44 ☐			
VEHICLE STOLEN/WANTED? ☐ YES ☒ NO			10-45 ☐			
REGISTERED OWNER NOTIFIED? ☒ YES ☐ NO			10-46 ☒			
LIEN HOLDER(S) NOTIFIED? ☐ YES ☒ NO			10-83 ☐			
HOLD PLACED ON VEHICLE? ☐ YES ☒ NO			OTHER: ☐			REASON: ☐
WAS VEHICLE ABANDONED? ☐ Yes ☒ No			LENGTH OF TIME ABANDONED? _____ DAYS			BURGLARIZED ☐
MILEAGE ON VEHICLE AT TIME OF TOW? _____ MILES						BURNED ☐
REGISTERED OWNER'S NAME						DISABLED ☐
						VEHICLE ROLLED ☐
						STRIPPED ☐
						VANDALIZED ☐

TYPE OF ACTION:

☐ REQUESTED OFFICER TO CALL

☐ VEHICLE SECURED AT LOCATION / OWNER-OPERATOR RESPONSIBLE FOR SAFEKEEPING.

WRECKER

☐ VEHICLE REMANDED TO THE CUSTODY OF _____ WHEREIN HE/SHE WILL BE RESPONSIBLE FOR ITS SAFEKEEPING.

☒ REQUESTED OFFICER TO CALL THE T.H.P. SCHEDULED WRECKER

I hereby acknowledge that I have read and understand the contents of this report and in consideration for compliance with the above request release the Tennessee Department of Safety and the Investigating Officer from any liability for possible loss of or damage to the vehicle and property therein.

(Signature of Vehicle Owner/Operator)

VEHICLE DISPOSITION

WRECKER COMPANY Allens Exxon	ADDRESS 1st & Reelfoot Ave. Union City, TN	PHONE NO. 901-885-599
LOCATION OF VEHICLE SAME AS ABOVE	ADDRESS	PHONE NO.

☒ INVENTORY PERFORMED (IF NOT - EXPLAIN)

ITEMS INVENTORIED:

Papers, Clothing, First Aid Kit (Change A.C. (compressor), Motorola cell phone SCN2395A (Scr# 6UL 24)

INVESTIGATING OFFICER

BADGE NO.

Top. Carl Jensen 755

☐ SUPPLEMENT

☒ RELATED REPORTS

REVIEWED AND APPROVED BY:

I HEREBY ACCEPT RESPONSIBILITY OF THE ABOVE DESCRIBED VEHICLE AND INVENTORY.

WRECKER-SERVICE SIGNATURE

Tennessee Uniform Traffic Crash Report

Reporting Agency Name

SA

Reporting Agency Type

- ☒ Tennessee Highway Patrol (THP)
- ☐ City/Metropolitan Police Dept. (CPD)
- ☐ Sheriff's Office
- ☐ Capitol Police
- ☐ Commercial Vehicle Enforcement (CWE)
- ☐ College/University Campus
- ☐ National Park Service
- ☐ Other

Investigation Complete? ☒ Yes ☐ No

Photos Taken? ☒ Yes ☐ No
If Yes, by Whom?

☒ Police ☐ Other

Totals			Date of Crash		
Vehicles	Killed	Injured	MONTH	DAY	YEAR
02	00	02	Jan	25	00
			Feb		
			Mar		
			Apr		
			May		
			Jun		
			Jul		
			Aug		
			Sep		
			Oct		
			Nov		
			Dec		
			unk		

Day of Crash

Time of Crash

County

City

Area

Trafficway/Land Way/Private Way

TDOT Use Only

Rail/Crossing ID

Time Notified

Time Arrived

Police Pursuit Involved?

ROUTE NUMBER	SPC CASE	CO. SEC.	LOG MILE	LOC.

GPS Coordinate

LONGITUDE	LATITUDE

School Bus Related?

ON Hwy No. and / Street Name

Estimated

FROM/AT Hwy No. and / Street Name

Mile Post

SR 216 / MT. Pelin Road

A.T.

Central High Road

5

Vehicle Number	Total Number of Occupants	Driver Presence
02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30	0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30	☒ Driver Operated Vehicle ☐ Driver Operated Non-Contact Vehicle ☐ Driver Operated Government Vehicle ☐ Driverless Vehicle

Vehicle Number	Total Number of Occupants	Driver Presence
01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30	0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30	☒ Driver Operated Vehicle ☐ Driver Operated Non-Contact Vehicle ☐ Driver Operated Government Vehicle ☐ Driverless Vehicle

[Redacted Area]

Driver Name: Frank M. Davis
Address: 1238 Simment Road
City & State: River TN 39253
Phone Number: 901 536 530

Driver's License Number		State		Exp. Year	
D4 40424431		TN		2000	
Date of Birth		Age		Sex	
D4 09-14-1950		D4 49		S6 F	
License Class		Endorsements		Complied With?	
D3 D				Y N	
Restrictions		Complied With?		Y N	
D11				Y N	
Injury Code		Safety Equipment		AIRBAG	
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Driver's License Number		State	Exp. Year
D: 05868122		TN	2000
Date of Birth	Age	Sex	Race
D: 02-24-1953	47	F	White
License Class	Endorsements	Complied With?	Restrictions
D		Y	
Injury Code	Safety Equipment	AIRBAG	EJECTED
03	03	03	03

TRAPPED/EXTRICATED	01 Not Trapped	02 Trapped/Not Extricated	09 Unknown	Medical Transport
Driver	01 Loss 25 mi.	03 Out of State	05 Ambulance/Hospital	
Residence	02 Over 25 mi.		05 RENS / BMH-26	
Year of Vehicle	Make	Model	Color	Body Type
95	Chevy	Astro	Whi	Van
Vehicle ID Number				Body Code
1GNDM19W85B206054				
License Plate Number	State	Exp. Year		
CKK000	TN	2001	20	

TRAPPED/EXTRICATED	1. Not Applicable	2. Trapped/Extricated	3. Unknown	Medical Transport
Driver	1. Less 25 mi.	2. Out of State	Ambulance/Hospital	
Residence	1. Over 25 mi.	MIS		
Year of Vehicle	Make	Model	Color	Body Type
1994	Chevy	Silverado	Brn	Pickup
Vehicle ID Number	1GCEC14K9RE154723			Body Color
License Plate Number	State	Exp. Year		
CJX297	TN	2001	3	

Vehicle Owner: [Redacted]
Street Address: [Redacted]
City & State: [Redacted]

Vehicle Owner: [Redacted]
Street Address: [Redacted]
City & State: [Redacted]

Violations	Charges
01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30	01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30

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01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30	01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30

Investigating Officer Rank and Name: (Print Name) **Trip. Carl Jones Jr.** Badge/ID Number **755** District/Zone **4** Car No. **4484** Report Date **08-25-2000**

PLEASE DO NOT WRITE IN THIS AREA

Harmful Event

Most Harmful Event per Vehicle

(select 1 per vehicle)

Collision with Object Not Fixed

- | | | | |
|-----|-----|-----|-----|
| V1 | V2 | V1 | V2 |
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Document Type

REFERENCE NUMBER

7388385

Please Do Not Write In This Microfilm Space

Motorists (Passengers) and/or Non-Motorists

2 Supplement Document

3 Amended Document

Local Agency Number

Reference Number Override

Vehicle Number	NAME First	M.I.	Last	Date of Birth	Age	Injury Code	SEAT Position	SAFETY Equipment	AIRBAG
1	Betty	L.	Stockdale	01-15-1949	51	0	13	03	00
2	Other Cyclist	EJECTED	2	Totally Ejected	Ejection Path	TRAPPED/EXTRICATED	2	Trapped/Extricated	Medical Transport
3	Other Pedestrian	0	Not Applicable	3	Partially Ejected	0	Not Applicable	3	Trapped/Not Extricated
4	Other Non-Motorist	0	Not Ejected	9	Unknown	0	Not Trapped	9	Unknown
5	Other Cyclist	EJECTED	2	Totally Ejected	Ejection Path	TRAPPED/EXTRICATED	2	Trapped/Extricated	Medical Transport
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Non-Motorist Number A B C D E F										Non-Motorist										Non-Motorist Number A B C D E F																																															
Location At Intersection										Location Not At Intersection										Location Not At Intersection																																															
N1 N2	01 01 In Crosswalk	N1 N2	04 04 On Roadway, Crosswalk Availability Unknown	N1 N2	10 10 In Crosswalk	N1 N2	13 13 In Parking Lane	N1 N2	16 16 On Road Shoulder	N1 N2	19 19 Unknown	N1 N2	22 22 Other, Not on Road	N1 N2	25 25 Unknown	N1 N2	28 28 Unknown	N1 N2	31 31 Unknown	N1 N2	34 34 Unknown	N1 N2	37 37 Unknown	N1 N2	40 40 Unknown	N1 N2	43 43 Unknown	N1 N2	46 46 Unknown	N1 N2	49 49 Unknown	N1 N2	52 52 Unknown	N1 N2	55 55 Unknown	N1 N2	58 58 Unknown	N1 N2	61 61 Unknown	N1 N2	64 64 Unknown	N1 N2	67 67 Unknown	N1 N2	70 70 Unknown	N1 N2	73 73 Unknown	N1 N2	76 76 Unknown	N1 N2	79 79 Unknown	N1 N2	82 82 Unknown	N1 N2	85 85 Unknown	N1 N2	88 88 Unknown	N1 N2	91 91 Unknown	N1 N2	94 94 Unknown	N1 N2	97 97 Unknown	N1 N2	100 100 Unknown		
Vehicle Striking Non-Motorist										Vehicle Striking Non-Motorist										Vehicle Striking Non-Motorist																																															
N1 N2	01 01 Condition (may select 3)	N1 N2	04 04 No Contributing Actions	N1 N2	07 07 Construction/Maintenance/Utility Worker	N1 N2	10 10 Playing in Roadway	N1 N2	13 13 Lying in Roadway	N1 N2	16 16 Walking beside Roadway	N1 N2	19 19 Failure to Keep in Proper Lane or Running off Road	N1 N2	22 22 Failure to Yield Right of Way	N1 N2	25 25 Failure to Obey Traffic Controls	N1 N2	28 28 Failure to Observe Warnings or Instructions	N1 N2	31 31 Failure to Signal Intentions	N1 N2	34 34 Failure to Use Lights	N1 N2	37 37 Improper Loading of Vehicle Cargo or Pallet	N1 N2	40 40 Operator Inexperience	N1 N2	43 43 Operating without Required Equipment	N1 N2	46 46 Riding in Roadway Against Traffic	N1 N2	49 49 Vision Obstructed, By What? (Narrative)	N1 N2	52 52 Unknown Action	N1 N2	55 55 Unknown	N1 N2	58 58 Unknown	N1 N2	61 61 Unknown	N1 N2	64 64 Unknown	N1 N2	67 67 Unknown	N1 N2	70 70 Unknown	N1 N2	73 73 Unknown	N1 N2	76 76 Unknown	N1 N2	79 79 Unknown	N1 N2	82 82 Unknown	N1 N2	85 85 Unknown	N1 N2	88 88 Unknown	N1 N2	91 91 Unknown	N1 N2	94 94 Unknown	N1 N2	97 97 Unknown	N1 N2	100 100 Unknown

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G503

Marked by NCS FM 2100160-4054321

V1

Vehicles

V2

First Impact: 00 01 02 03 04 05 06 07 08 09 10 12 99

(may select 3) Darken Numbered Area(s) of Vehicle Damage

10 Undercarriage

11 All Areas
12 Other
99 Unknown
00 None

Extent of Damage

0 None
1 Very Minor
2 Minor
3 Moderate
4 Severe
5 Very Severe
9 Unknown

Truck/Bus Supplement

1 Yes ☒ No ☐

Emergency Use

1 Yes ☐ No ☒

Rollover

1 Yes ☐ No ☒

Fire

1 Yes ☐ No ☒

Estimated Damage

1 Under \$400
2 Over \$400

Vehicle Defects (may select 2)

None ☐ ☐ ☐

Vehicle Special Use

None ☐ ☐ ☐

Vehicle Trailer

None ☐ ☐ ☐

Vehicle Towed Due to Damage?

1 Driven Away
2 Towed Ajar

If Towed, Where?

Allen's Excess - Union City, TN.

Vehicle Going On

N On S

S.R. 216 / MT. Pelin Road

Trafficway Flow

V1 V2 (select 1)

1 Not Physically Divided (Two Way Trafficway)
2 Divided Highway, Median Strip (Without Traffic Barrier)
3 Divided Highway, Median Strip (With Traffic Barrier)
4 One Way Trafficway
5 Unknown

Roadway Surface Type

V1 V2 (select 2)

0 Asphalt
1 Concrete
2 Brick or Block
3 Gravel, Slag, or Stone
4 Dirt
5 Other (Narrative)
9 Unknown

Trafficway Hazards

V1 V2 (may select 3)

00 No Apparent Hazards
01 Inadequate Warning of Exits, Lane Narrowing, Traffic Control, etc.
02 Defective Shoulders
03 No or Obscured Pavement Markings
04 Holes, Deep Ruts, Bumps
05 Loose Material on Surface
06 Slippery Surface
07 Surface Under Water
08 Surface Washed Out
09 Under Construction/Maintenance
10 Boring Previous Accident Scene Nearby
11 Street Lights Not Working
12 Traffic Control Device Not Visible
99 Other Hazards (Narrative)
99 Unknown

Traffic Control Devices

V1 V2 (select 1)

00 No Controls
01 Traffic Light
02 Flashing Yellow (Caution)
03 Flashing Red (Stop)
04 Lane Use Control Signal
05 Stop Sign
06 Yield Sign
07 School Zone Signs
08 Warning Signs
09 Construction Zone Controls
10 RR Crossbucks
11 RR Flasher
12 RR Gates
13 Traffic Control Person
99 Other (Narrative)

Roadway Route Signing

V1 V2 (select 1)

1 Interstate
2 U.S. Route
3 State Route
4 County Route
5 Municipal Route
6 Other (Narrative)
9 Unknown

Number of Travel Lanes

V1 V2 (select 1)

0 One Lane
1 Two Lanes
2 Three Lanes
3 Four Lanes
4 Five Lanes
5 Six Lanes
6 Seven or More Lanes
7 Other (See Narrative)
9 Unknown

Roadway Surface Conditions

V1 V2 (select 1)

0 Dry
1 Wet
2 Snow or Slush
3 Ice
4 Sand, Mud, Dirt or Oil
5 Other (Narrative)
9 Unknown

Roadway Character

V1 V2 Alignment:

1 Curve (select 1)
2 Straight
9 Unknown

Profile:

1 Level (select 1)
2 Grade
3 Hillcrest
4 Other (Narrative)
9 Unknown

Speed Limit

V1 V2

5 5 5 5

0 0
1 1
2 2
3 3
4 4
5 5
6 6
7 7
8 8
9 9

Access Control

V1 V2 (select 1)

0 No Control (Unlimited Access)
1 Full Control (ONLY Ramp Entry and Exit)
2 Other (Narrative)

Other Property Damage?

(select all that apply)

1 State Property
2 County Property
3 City Property
4 Private Property

Amount of Damage (Estimate)

1 Under \$400
2 Over \$400

Traffic Control Device Functioning

V1 V2 (select 1 if applies)

0 Device Not Functioning
1 Device Functioning Improperly
2 Device Functioning Properly

Owner Information for Other Property Damage

Name: _____ Phone: _____

Address: _____ Describe Property: _____

Name: _____ Phone: _____

Address: _____ Describe Property: _____

Witness

Name: First MI Last

Address: Street & Number

City & State ZIP

Date of Birth Home Phone #

Witness

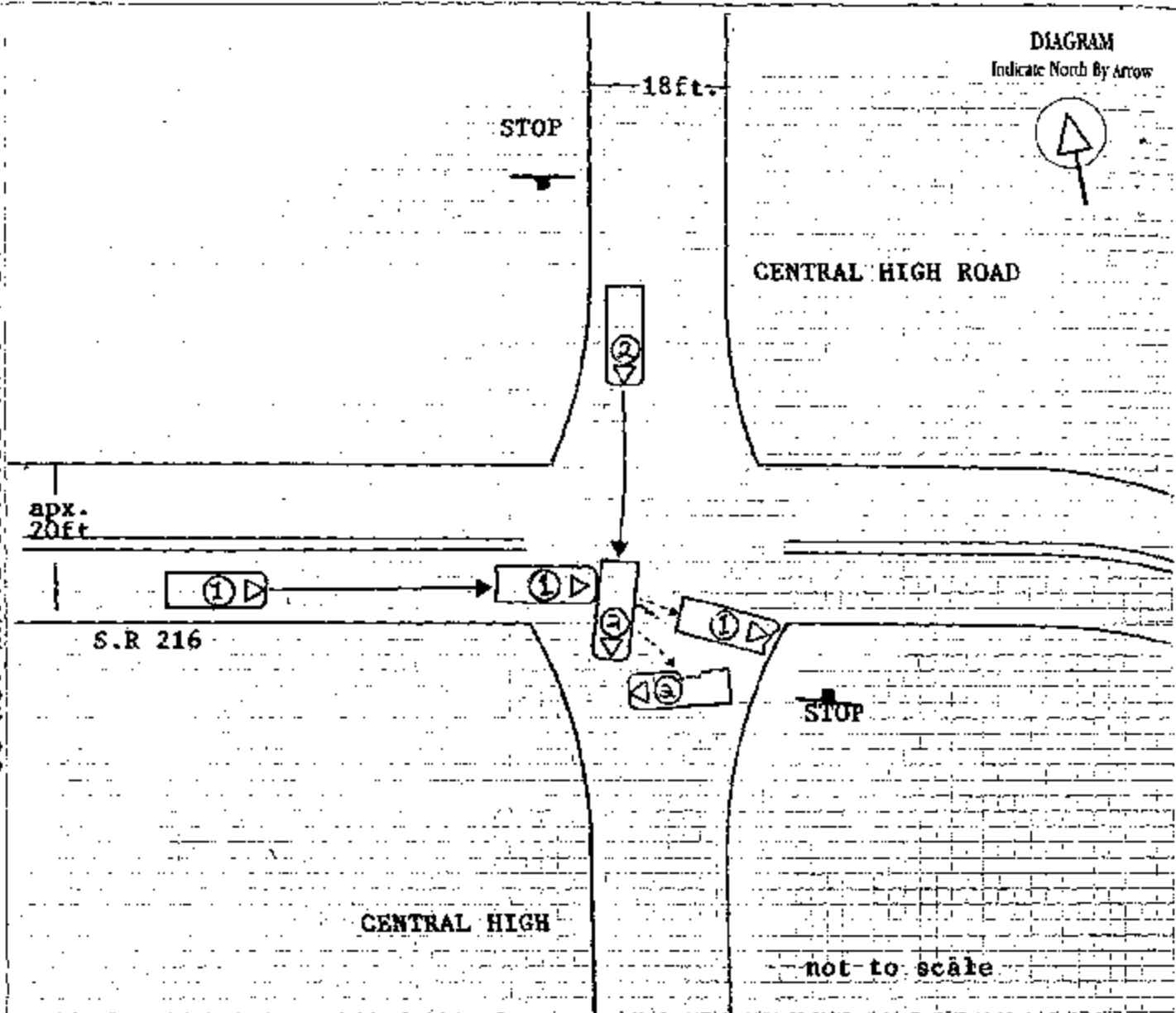
Name: First MI Last

Address: Street & Number

City & State ZIP

Date of Birth Home Phone #

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Narrative Vehicle # 1 was traveling east on S.R. 216. Vehicle # 2 was traveling south on the Central High road at the intersection with S.R. 216. Vehicle # 2 entered onto S.R. 216 into the path of Vehicle # 1. Vehicle # 1 struck the right side of Vehicle # 2 just behind the passenger door. Upon impact Vehicle # 2 rotated clockwise traveling approximately 22ft. to rest facing south on Central High road at the southeast corner of the intersection. Vehicle # 1 came to rest approximately 28ft east of the impact area at the extreme southeast edge of the intersection. The area of impact was in the eastbound lane of S.R. 216 indicated by Vehicle # 2's rear tire scuff marks made as it rotated during the crash. Vehicle # 1 did not leave any skidmarks before or after the impact.

Investigator's Signature *Trip Carl... [Signature]*Date *018-25-2000*

Report Reviewed By:

Date *018-25-2000* *Set. Robert Bunker*



GMC

GENERAL MOTORS BUSINESS RESOURCE CENTER

September 11, 2000

RE: File Number: C01387754

Vehicle Identification Number: 1GNDM19W8SB206054

Dear [REDACTED]

Thank you for allowing us the opportunity to review the incident with your 1995 Chevrolet Astro. You have expressed your concern, being involved in a collision, in which your airbags did not deploy.

Airbags, in combination with properly worn safety belts, are highly effective lifesaving devices in the types of crashes in which they are designed to deploy. Airbags are designed to deploy in severe frontal or near frontal collisions, involving life-threatening events. We offer this information for you to gain a better understanding on the concept of the airbag system, and the conditions surrounding deployment.

After completing our investigation, General Motors determined your airbag system functioned as designed and therefore General Motors is unable to assume responsibility for damages. We suggest that you resolve this matter through your insurance carrier.

Sincerely,

Johnathan Sanders
Customer Relationship Manager
Product Allegation Resolution Team



STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
DIVISION OF CONSUMER AFFAIRS
 500 JAMES ROBERTSON PKWY, FIFTH FLOOR
 NASHVILLE, TENNESSEE 37243-0600
 Telephone: 615.741.4737, 1.800.342.8385, Fax 615.532.4994
 E-mail: dca@mail.state.tn.us

CONSUMER COMPLAINT QUESTIONNAIRE

Who is your complaint against?
 Name of person General Motors
 Name of company General Motors Co.
 Address P.O. Box 436008
 County OBION City Pontiac State MI Zip 48343-6008
 E-mail address None Telephone ()
 Home telephone None E-mail address
 Work telephone ()
 Best day and time to contact me Thurs the week of 536-1020- from 10:00 till 6:00
 Product or service GM Astro Van
 Amount involved Don't know yet Method of payment None so far
 Date of Transaction 8-25/00
 Have you contacted the company about your complaint? Yes When? 8/28/00
 What action was taken? Nothing
 What other agency have you contacted about your complaint? Called Data line 0.60 min.
 What private legal action have you taken? None so far
 What settlement would you consider fair? Let GM make a fair offer
 Was this product or service advertised? on TV, GM said there Astro
 If so, when and where? None come signed with Astro bags
and there suppose to work
 DESCRIBE YOUR COMPLAINT IN DETAIL. USE CHRONOLOGICAL ORDER (by dates). Attach
 copies of any papers (receipts, contracts, order blanks, front and back of canceled checks, bank cards
 statements, etc.). Use the reverse side of this form if you need more space.
Driving down MT pe road a man ran stop sign
in cross roads, hit him full force running 45-50 mph.
dead stop, air bags did not work, Tenn. Highway patrol
said to call G.M. which I did several times (over)

Do you have a complaint with the vehicle? Yes Make GM Model Astro Year 1995
 Vehicle description Van Color White Mileage 100,000

**THIS CONSUMER COMPLAINT QUESTIONNAIRE MUST BE COMPLETELY FILLED OUT IN
 ORDER TO BE PROCESSED. INCOMPLETE FORMS WILL BE RETURNED TO THE CONSUMER.
 A SIGNATURE IS ALSO REQUIRED BEFORE COMPLAINT CAN BE PROCESSED.**

IMPORTANT

If you hire an attorney and/or file a private lawsuit, you have a limited time to sue under the Consumer Protection Act. You have one year from the time you found out about the deceptive act or practice, and no more than four years from the time the deceptive act or practice occurred. Consult your private attorney regarding your legal rights.

The information given in this complaint is true to the best of my knowledge and belief. I authorize the Division of Consumer Affairs to send this complaint form to the company and I understand it may be used in legal proceedings brought under the Tennessee Consumer Protection Act.

Your signature _____ Date _____

Optional: Age 0-17 18-40 ☒ 41-64 65 & over (statistical purposes only)

FOR ADDITIONAL CONSUMER INFORMATION, VISIT THE DIVISION'S INTERNET WEB SITE:
<http://www.state.tn.us/consumer>

They (G.M.) called me back several times

The last call said ^{they} GM declined responsibility for air bag not working

GM. also sent one of their own men from Mich. down to look at Van

He told me out of his own (mouth) that he didn't know why the air bag didn't open at such high rate of speed.

The (GM) man I talk to told me that was not his decision to make that was (GM)