

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

15-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

870563

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 2MEBM75F4KX739409		Vehicle Make MERCURY	Vehicle Model MARQUIS	Vehicle Year 1989	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15300000 03250000	Part Name(s) EQUIPMENT:SPEED CONTROL BRAKES:HYDRAULIC/ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 14-AUG-2000 Mileage at Failure(s) 231000 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 55MPH ON CRUISE CONTROL, CONSUMER PRESSED BUTTON, AND CAR CONTINUED TO ACCELERATE. CONSUMER PRESSED ON BRAKES, AND NOTHING HAPPENED. CONSUMER HAD TO TURN OFF THE IGNITION. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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OWNER INFORMATION (Type or Print)

638838

Work Number

Home Number

Reference No.
B70663

15-SEP-2000

Date Received

FOR AGENCY USE ONLY 335

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) [redacted]
(located at bottom of windshield on driver's side)

Vehicle Make
MERCURY

Vehicle Model
MARQUIS

Vehicle Year
1989

Purchase Date [redacted]
Dealers Name [redacted]
City [redacted] State [redacted] Zip Code [redacted]
Engine Size [redacted] (cid/cc) No Cylinders [redacted]
Turbo [] Diesel [] Gas [] Fuel Injection []

Transmission Type [] Automatic [] Manual
Articulation Brakes [] No [] Yes
Restraint System [] 3-Point Belt [] 2-Point Belt [] Motorized [] 2-Point Belt
Cruise Control [] Yes [] No
Drive Train [] Front [] Rear [] 4-Wheel
Vehicle Type [] Car [] Van [] Minivan [] Other []
Body Style [] Sport Ute [] Truck [] Motorcycle [] Stationwagon [] Pick Up Truck [] Other []

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 16300000
Part Name(s) EQUIPMENT: SPEED CONTROL
BRAKES: HYDRAULIC: ANTI-SKID SYSTEM
Location [] Front [] Left [] Right [] Rear
Failed Part(s) [] Original [] Replacement
No of Failures 0
Dates of Failures 14-AUG-2000
Mileage at Failure(s) 201000
Vehicle Speed at Failure(s) 55
Failed Part(s) [] Yes [] No
Available? [] Yes [] No
NHTSA Previously Contacted? [] Yes [] No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash [] Yes [] No
Fire [] Yes [] No
Number of Persons Injured 0
Number of Fatalities 0
Estimated Property Damage
Reported to Police [] Yes [] No

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CONTINUE ON BACK IF NEEDED

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