

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 150

Date Received

13-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

870357

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (lasted attempt at windshield or drivers side)	Vehicle Make FIRESTONE	Vehicle Model WILDERNESS AT	Vehicle Year 1900	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER TOOK NEW FORD, EXPLORER 2000 WITH P23575R15, DOT VDHL TIRES TO WARNOCK FORD IN MORRISTOWN, NJ TO INSPECT THE TIRES, AND WAS TOLD THAT ALL 5 TIRES WERE NOT PART OF RECALL AND WERE OKAY. ABOUT 2 WEEKS LATER, CONSUMER RECEIVED RECALL NOTICE FROM BRIDGESTONE/FIRESTONE. TOOK VEHICLE TO RELIABLE TIRE SHOP "STS," AND WAS TOLD THAT INDEED THAT ALL 5 TIRES WERE PART OF RECALL. CONSUMER WAS DRIVING AROUND ON RECALL TIRES FOR ABOUT 3-4 WEEKS, ENDANGERING HER LIFE/ FAMILY AND OTHERS ON THE ROAD BECAUSE OF DEALER WHO LIED TO HER ABOUT THE TIRES. *AK

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Vehicle Owner's Questionnaire (VOQ)		FOR AGENCY USE ONLY	
NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		DEFECTS INVESTIGATION 13-SEP-2000 00 OCT -5 PM 06:49 up, hr Reference No. 870367	
U.S. Department of Transportation National Highway Traffic Safety Administration		Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO		Date Rec'd 10/1/00	
Signature of Owner		Date 10/1/00	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make FIRESTONE	Vehicle Model WILDERNESS AT	Vehicle Year 2000
Current Odometer Reading			
Purchase Date	Dealers Name	City	State
☐ New ☒ Used	Engine Size (CID/CCL)	No. Cylinders	Fuel Injection
Transmission Type ☐ Automatic ☐ Manual	Restraint System ☐ 3-Point Belt ☐ 2-Point Belt ☐ Holdover	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other	Cruise Control ☐ Yes ☒ No	Location ☐ Front ☐ Left ☐ Right	Failed Part(s) ☐ Original ☐ Replacement
FAILED COMPONENT(S)/PART(S) INFORMATION			
Part Name(s) Tires	Location Front	Failed Part(s) Right	Failed Part(s) NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Number of Persons Injured ☐ Yes ☒ No	Number of Fatalities	Estimated Property Damage ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER TOOK NEW FORD, EXPLORER 2000 WITH P2367R15, DOT VDLT TIRES TO WARNOCK FORD IN MORRISTOWN, NJ TO INSPECT THE TIRES, AND WAS TOLD THAT ALL 5 TIRES WERE NOT PART OF RECALL AND WERE OKAY. ABOUT 2 WEEKS LATER, CONSUMER RECEIVED RECALL NOTICE FROM BRIDGESTONE/FIRESTONE. TOOK VEHICLE TO RELIABLE TIRE SHOP "STS," AND WAS TOLD THAT INDEED THAT ALL 5 TIRES WERE PART OF RECALL. CONSUMER WAS DRIVING AROUND ON RECALL TIRES FOR ABOUT 3-4 WEEKS, ENDANGERING HER LIFE/FAMILY AND OTHERS ON THE ROAD BECAUSE OF DEALER WHO LIED TO HER ABOUT THE TIRES. AK			
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