

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

118

Date Received

12-SEP-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

870322

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNFK16K9TJ330329	GMC	SUBURBAN	1993	

Purchase Date

Dealer's Name _____

Engine Size

(CID/CCL _____)

No. Cylinders _____

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other _____☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures

Date(s) of Failure(s) _____

Mileage at Failure(s) _____

Vehicle Speed at Failure(s) _____

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EA95026; POOR BRAKE PERFORMANCE: WHILE DRIVING ABOUT 25 MPH AND APPLYING BRAKES NORMALLY, ABS KICKED IN AND VEHICLE WOULD CONTINUE TO GO FORWARD. THIS HAPPENED WHEN WEATHER WAS PERFECT. THIS HAS BEEN AN ONGOING PROBLEM SINCE FALL OF 1993. WHEN THE TRUCK WAS TAKEN TO THE DEALERSHIP FOR THIS PROBLEM, DEALERSHIP DID NOT FIND ANY PROBLEM WITH THE SYSTEM. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		AGENCY USE ONLY	
 Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Date Received 01 OCT -5 PM 2:56 12 SEP 2000 OFFICE DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) 637619		Od. or rt. dt. _____ od. rt. _____ mp. hr. _____ Reference No. 870322	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date ____/____/____		Work Number _____ Home Number _____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 1GNFK16K9TJ330329		Vehicle Mak GMC	Vehicle Mode SUBURBAN
		Vehicle Year 1993	Current Odometer Reading _____
Purchase Date _____	Dealer's Name Tom Todd Chevrolet/Bill Stacek		Engine Siz Chevrolet (CID/CC/L)
☒ New ☐ Used	City Wheeling State IL Zip Code 60070	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes
		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03250400	Part Name(s) BRAKES:HYDRAULIC/ANTI-SKID SYSTEM		Location ☐ Left ☐ Right ☐ Front ☐ Rear
			Failed Part(s) ☐ Original ☐ Replacement
No. of Failures _____	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) ☐ Yes ☐ No
			NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
		Estimated Property Damag _____	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
EA95026; POOR BRAKE PERFORMANCE: WHILE DRIVING ABOUT 25 MPH AND APPLYING BRAKES NORMALLY, ABS KICKED IN AND VEHICLE WOULD CONTINUE TO GO FORWARD. THIS HAPPENED WHEN WEATHER WAS PERFECT. THIS HAS BEEN AN ONGOING PROBLEM SINCE FALL OF 1993. WHEN THE TRUCK WAS TAKEN TO THE DEALERSHIP FOR THIS PROBLEM, DEALERSHIP DID NOT FIND ANY PROBLEM WITH THE SYSTEM. PLEASE PROVIDE ANY FURTHER INFORMATION: 'AK Actually 30mph is more accurate and sudden stopping is when ABS kicks. Every time I've not eased on brakes and have had to make a sudden stop this has happened. I've recommended a few cars.			
CONTINUE ON BACK IF NEEDED			
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