

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

294

Date Received

11-SEP-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

870131

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

| | | | | |
|--|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 1J4FJ58S9NL190438 | JEEP | CHEROKEE | 1992 | |

| | | | |
|---|---------------------------------------|-----------------------------|--|
| Purchase Date | Dealer's Name _____ | Engine Size (CID/CCL) _____ | <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No. Cylinders _____ | |

| | | | | | | |
|---|--|--|--|---|---|---|
| Transmission Type | Antilock Brakes | Restraint System | Cruise Control | Drive Train | Vehicle Type | Body Style |
| <input type="checkbox"/> Manual <input type="checkbox"/> Automatic | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Point Belt | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel <input type="checkbox"/> 1 | <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Utility Truck <input type="checkbox"/> Motorcycle | <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | | |
|-----------------------|--|--|---|
| Component 03273000 | Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB | Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear | Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement |
|-----------------------|--|--|---|

| | | | |
|-----------------|---|---|---|
| No. of Failures | Date(s) of Failure(s) _____ Mileage at Failure(s) 140 Vehicle Speed at Failure(s) _____ | Failed Part(s) Available? Yes No | NHTSA Previously Contacted? Yes No |
|-----------------|---|---|---|

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

| | | | | | |
|--|---|---------------------------|----------------------|---------------------------|---|
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|--|---|---------------------------|----------------------|---------------------------|---|

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL 99 Y 340. AFTER RECALL WAS REPAIRED THE CONDITION OF VEHICLE WORSENERD. VEHICLE WAS LEAKING BRAKE FLUID. DEALER HAS SINCE INSPECTED THE VEHICLE. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

| U.S. Department of Transportation National Highway Traffic Safety Administration | | DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 284 | | |
|--|--|---|---|--|---|---|
| Signature of Owner: [REDACTED] | | | | Date Received: 11-SEP-2000 | | |
| | | | | Reference No.: 870131 | | |
| OWNER INFORMATION (Type or Print) | | | | Work: [REDACTED] Home: [REDACTED] | | |
| In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. | | | | YES <input checked="" type="checkbox"/> NO <input type="checkbox"/> | | |
| Signature of Owner: [REDACTED] Date: 10/29/00 | | | | | | |
| VEHICLE INFORMATION | | | | | | |
| Vehicle Ident. No. (VIN) (located at bottom of window on driver's side) | Vehicle Make | Vehicle Model | Vehicle Year | Current Mileage (km/miles) | | |
| 1J4FJ58S9NL190438 | JEEP | CHEROKEE | 1992 | 144,812 | | |
| Purchase Date: 6/4/99 | Dealers Name: Auto World 5350 Hwy 9 | | Engine Size (CID/CC/L) | <input type="checkbox"/> Turbo Diesel <input checked="" type="checkbox"/> Gas Fuel Injectio | | |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used | City: Alpharetta | State: Ga | Zip Code: 30201 | No Cylinders: 6 | | |
| Transmission Type: <input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic | Antilock Brakes: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Restraint System: <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag | Cruise Control: <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Drive Train: <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel | Vehicle Type: <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other | Body Style: <input type="checkbox"/> Sport Ut Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station wagon <input type="checkbox"/> Pick Up <input checked="" type="checkbox"/> Truck |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | | |
| Component: 03273000 | Part Name(s): BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB | | Location: <input type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear | | Failed Part(s): <input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement | |
| No of Failures: | Date(s) of Failure(s): | | Failed Part(s): <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | NHTSA Previously: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | |
| | Mileage at Failure(s): 140 | | | | | |
| | Vehicle Speed at Failure(s): | | | | | |
| APPLICATION INCIDENT INFORMATION | | | | | | |
| (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form) | | | | | | |
| Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured: | Number of Fatalities: | Estimated Property Damage: | Reported to Police: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | |
| NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) | | | | | | |
| RECALL 99 V 340. AFTER RECALL WAS REPAIRED THE CONDITION OF VEHICLE WORSENER. VEHICLE WAS LEAKING BRAKE FLUID. DEALER HAS SINCE INSPECTED THE VEHICLE. *AK - STILL WOBBLING WHEN APPLYING THE BRAKE IN THE FRONT - BRAND NEW ROTORS ISSUED WITHOUT ANY WARRANTY - STATED NEEDED BRAKE PAD, BUT FOR SOME REASON REPLACED MINE WITH SOME DIFFERENT COLOR PADS THAT WERE WORSE AND CAUSED ROTOR TO GO BAD FASTER THAN USUAL | | | | | | |
| The Privacy Act of 1974 (Public Law 93-579) information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | | |