

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

255

Date Received

03-SEP-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

870015

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2JC54H8N7547657	PONTIAC	SUNBIRD	1992	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13131000 13561006 13130000	Part Name(s) STRUCTURE:BODY:WHEEL WELL STRUCTURE:HATCHBACK SUPPORT ROD (ALSO 13640000) STRUCTURE:BODY	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures	Date(s) of Failure(s) 27-AUG-2000 Mileage at Failure(s) 117 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEEL WELL RUSTED, CAUSING SHOCKS TO COME THROUGH THE TRUNK, AND THE BODY FRAME OF THE VEHICLE TO FALL ON THE REAR AXLE. THIS CAUSED A MOMENTARY LOSS OF CONTROL. MANUFACTURER HAS BEEN CONTACTED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

00 SEP 28 PM 2:00

08-SEP-2000

OFFICE
DEFECTS INVESTIGATION

od or

rt dt

od rt

od rt

od rt

od rt

Reference No.

870015

OWNER INFORMATION (Type or Print)

635693

Work Number

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

In the absence of a signature, NHTSA SHALL NOT include your name and address to the vehicle manufacturer.

Signature of Owner

Date 9/19/00

VEHICLE INFORMATION

Vehicle Ident No (VIN) (A number is stamped on the windshield on driver's side)

1G2JC54H8N7547657

Vehicle Make

PONTIAC

Vehicle Model

SUNBIRD

Vehicle Year

1992

Current Odometer Reading

117407

Purchase Date

1993

Dealer's Name WEBER CHEVROLET

Engine Siz

(CID/CC/L

No Cylinders

☐ Turbo

☐ Diesel

☐ Gas

☒ Fuel Injection

☐ New ☒ Used

City State MO Zip Code

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☒ 3-Point Belt

☒ Driverside Airbag ☐ Motorbelt

☐ Passengerside Airbag ☐ 2-Point Bel

Cruise Control

☒ Yes

☐ No

Drive Train

☒ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

Body Style

☐ Sport Ult

☐ Truck

☐ Motorcycle

☐ 2-Door

☐ 4-Door

☐ Station wagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

13131000

13581008

13130000

Part Name(s)

STRUCTURE:BODY:WHEEL WELL

STRUCTURE:HATCHBACK SUPPORT ROD (ALSO 13840000)

STRUCTURE:BODY

Location

☐ Left

☐ Right

☐ Front

☐ Rear

Failed Part(s)

☐ Original

☐ Replacement

No of Failures

Date(s) of Failure(s) 27-AUG-2000

Mileage at Failure(s) 117407

Vehicle Speed at Failure(s) 60 MPH

Failed Part(s)

☒ Yes ☐ No

NHTSA Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

836.00

Reported to Police

☐ Yes

☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEEL WELL RUSTED, CAUSING SHOCKS TO COME THROUGH THE TRUNK, AND THE BODY FRAME OF THE VEHICLE TO FALL ON THE REAR AXLE. THIS CAUSED A MOMENTARY LOSS OF CONTROL. MANUFACTURER HAS BEEN CONTACTED. *AK X

X REFUSED TO CONSIDER ANY RESPONSIBILITY

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0659

CUSTOMER'S ORDER NO.	DEPT.	DATE
NAME [REDACTED]		
ADDRESS [REDACTED] 52 Snydard		
SOLD BY	CASH	C.O.D.
	CHEQUE	ON ACCT.
	MEMO. RETD.	PAID OUT
Remove & Replace Lt & Rt Inner wheelhouses Weld & Band, Paint & Scam seal. Undercoat Parts \$336 163 splices Labor \$400 10 hrs x 40 pphr Materials \$100 welding mats Banding mats Paint Scam Sealer		
		Total \$836.00
REC'D BY [REDACTED] 9/19/2000		

WIDEFORM
5L320

**KEEP THIS SLIP
FOR REFERENCE**