Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156	
Date Received: **08-SEP-2000**	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ up_ltr ____ ____
	Reference No. **870009**

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	**FIRESTONE**	**WILDERNESS AT**	**1900**	

Purchase Date
☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L) _____
No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____ ☒

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
02740000 02760003	TIRES:TREAD TIRES:BELT	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures		Failed Part(s) Available?	NHTSA Previously Contacted?
	Date(s) of Failure(s) 08-SEP-2000 Mileage at Failure(s) 22 Vehicle Speed at Failure(s) _____	| |Yes | |No	| | Yes | |No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020. ORIGINAL EQUIPMENT ON 2000, TOYOTA, TACOMA, 16 INCH TIRE. WHILE DRIVING THERE WAS A LOUD THUMPING NOISE AND VIBRATION ON THE STEERING DUE TO TWO FRONT TIRE BELTS THAT BROKE, AND SEEMED THAT TREAD WAS SEPARATING. TOYOTA WAS WILLING TO REPLACE ALL 5 TIRES, INCLUDING THE SPARE. PLEASE PROVIDE FURTHER INFORMATION."AK

CONTINUE ON BACK IF NEEDED

Form Approved O.M.B No 2127-0008

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Date Received
08-SEP-2000
00 OCT 18 AM
OFFICE
DEFECTS INVESTIGATION

Od_or
Od_rt
up_ltr

Reference No.
870009

OWNER INFORMATION (Type or Print)

[redacted] 635678

Work Number [redacted]
Home Number [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YE ☐ NO
In the absence of an authorization NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 9/20/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (provided at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
5TEWN72NOY2695673 PLEASE FILL IN	FIRESTONE	WILDERNESS AT	1900	5360 *

Purchase Date
☒ New ☐ Used

Dealer's Name Roswell Toyota
City Roswell State NM Zip Code 88201

Engine Siz (CID/CC/L ____
No Cylinders ____
☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☒ Manua ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Ut ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

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02740000 02760003	TIRES:TREAD TIRES:BELT	☒ Left ☒ Right ☒ Front ☒ Rear (All)	☒ Original ☐ Replacemen

No of Failures

Date(s) of Failure(s) 08-SEP-2000
Mileage at Failure(s) 22
Vehicle Speed at Failure(s) ____

Failed Part(s) ☐ Yes ☐ No

NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

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PE00020, ORIGINAL EQUIPMENT ON 2000, TOYOTA, TACOMA, 16 INCH TIRE. WHILE DRIVING THERE WAS A LOUD THUMPING NOISE AND VIBRATION ON THE STEERING DUE TO TWO FRONT TIRE BELTS THAT BROKE, AND SEEMED THAT TREAD WAS SEPARATING. TOYOTA WAS WILLING TO REPLACE ALL 5 TIRES, INCLUDING THE SPARE. PLEASE PROVIDE FURTHER INFORMATION.*AK

* Front tires failed at 2,200 miles.
Rear tires failed at 4,000 miles

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*	MANUFACTURER/TIRE NAME	SIZE
DOT W2HHAWAIHO	Firestone	225-75-R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

☆ U.S. G.P.O.: 1982 – 823-867 / 6099

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

ROSWELL NM 882
PM
2000

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590